UNHCR
The UN Refugee Agency

Legal Protection
Jordan
October - December 2021

Q4 2021 ACHIEVEMENTS

Legal

Children registration and issuance of documentation: **6,419**

5,038 Syrians
372 Other nationalities
urban

1,009 Syrians
camps

Legal assistance provided to refugees and asylum seekers by UNHCR, ARDD and Jordan Bar Association: **16,131**

9,671 Syrians
4,043 Other nationalities
urban

2,407 Syrians
camps

Shari'a Court interventions in the camps supporting refugees and asylum seekers documentation:

Zaatari | **408**

Azraq | **299**

Training

SRAD training for office and camp staff:
- 15 training courses
- 243 participants from SRAD personnel assigned to HQ and camps

UNHCR protection training for national stakeholders:
- 15 training courses
- 270 participants

Detention

Facilitation of visits of refugees and asylum seekers in correction & rehabilitation centres: **33**

As of 31 December, UNHCR was made aware of **391** refugees and asylum seekers in detention (**303** Syrians and **88** of other nationalities).

Detention Unit interventions on behalf of detained refugees and asylum seekers in 2021:

Syrians **46**

Other nationalities **77**

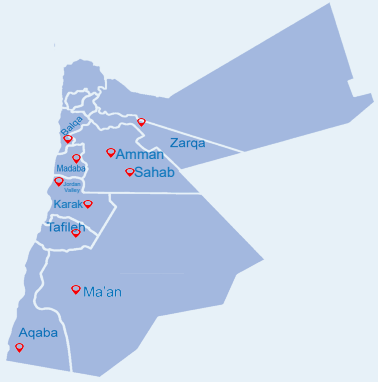
Resulted in the bail or release of:

Syrians **7**

Other nationalities **45**

Outreach

Protection interviews, partner referrals, internal referrals for queries received via Helpline and mailbox.



- **52** external referrals from various partners and stakeholders

- **378** IVR referrals (Helpline)

- **1** Amman Referral Coordination Meeting - conducted on 30 Nov 2021

PLANNING & RESPONSE

- Continue to advocate with the Civil Status Department for more flexible documentation requirements for the issuance of birth certificates to Syrian refugees.
- Continue to advocate with the Government of Jordan to regularize undocumented marriages, with obvious benefits to undocumented children born in them.
- Continue to intervene on behalf of refugees and asylum seekers mediating with landlords and negotiating payment plan extensions or arrangements for emergency assistance to those facing evictions due to diminishing income-generating opportunities in the face of the pandemic.
- Continue to utilize trainings as a critical advocacy tool, encouraging dialogue with government officials on the legal challenges refugees and asylum seekers face in Jordan, with a view towards capacity building and engaging in on-going constructive discussions with participants to identify appropriate solutions .

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Refugees and asylum seekers documentation strengthened	- Ensure access to civil documentation, legal documentation and counseling; - Liaise with the Civil Status Department and Shari'a courts to document incidents of marriage, birth, divorce, custody, family disputes, etc; - Assess trafficking and statelessness cases, provide all legal assistance and advocate to rectify their situation when possible; - Support the provision of the Ministry of Interior Service Card.
Access to legal assistance & legal remedies improved	- Provide legal counseling, mediation and representation services to UNHCR's refugees and asylum seekers; - Facilitation/advocacy for the rectification of the legal status of refugees and asylum seekers; - Conduct regular, high-level meetings for advocacy with, inter alia, the Syrian Refugee Affairs Directorate (SRAD), Ministry of Interior, Residence and Border Department, Public Security Directorate and Ministry of Labour; - Liaise with the Government of Jordan on legal aspects of access to employment.
Access to the territory improved & risk of refoulement reduces, risks related to detention reduced & freedom of movement increased	- Ensure international protection of refugees and asylum seekers in detention through official correspondence and interventions with Government of Jordan entities; - Conduct advocacy for the rectification of the legal status of refugees and asylum seekers with complex/delicate issues; - Facilitate access to refugees and asylum seekers still in detention for Refugee Status Determination, Resettlement and other Protection units as required; - Conduct regular protection interviews at detention facilities across Jordan; - Monitoring and analyzing developments related to onward movement of refugees and asylum seekers from Jordan to third countries; - Monitoring the development in neighbouring countries and enhancing communication and collaboration.
Capacity development related to refugee protection	- Capacity development on UNHCR mandate and international refugee law for the Government officials, as well as for non-governmental organizations, judicial entities, academics and UNHCR staff in order to broaden the forum for discussion and advocacy.
Protection counseling & referral improved	- Conduct interviews for cases at heightened protection risk, filtering queries received from the Helpline, mailbox and partner referrals and provide protection advice and assistance.

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