

Jordan

September 2021

Over 30,000 refugees have been vaccinated in camps, representing 44% of the eligible population. UNHCR, together with the Ministry of Health, continues to advocate and raise awareness to increase vaccination among refugee communities.

Aligned with government guidance, UNHCR services are offered through **hybrid modalities**, offering increased flexibility and efficiency for refugees. Over 10,000 asylum-seeker certificates were renewed remotely this month.

Seven refugee students from Syria, Iraq and Sudan departed to Italy on a **five-year scholarship** at LUISS University in Rome. Educational opportunities and other complementary pathways remain critical for refugees.

KEY INDICATORS

758,158

Refugees in Jordan as of 15 October 2021

82.8%

Refugees living outside camps in **urban areas**

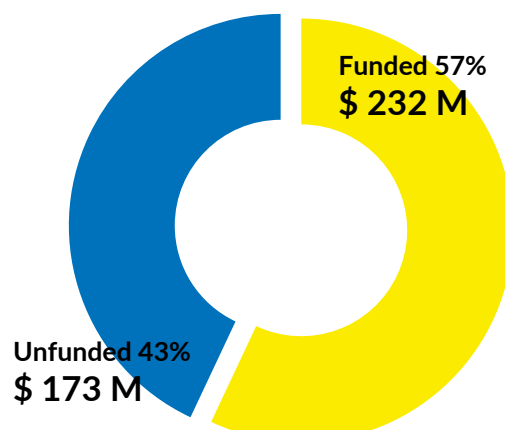
46.5%

Refugees are **children** (under 18 years)

2021 FUNDING (AS OF 19 OCTOBER 2021)

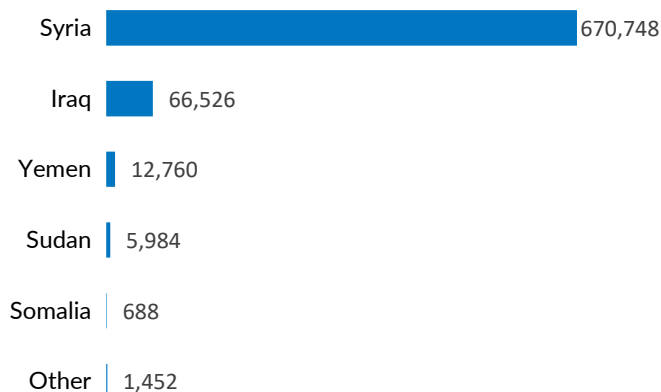
USD 405 M

UNHCR Jordan's financial requirements in 2021



POPULATION OF CONCERN

Countries of Origin



The students that departed to Italy on a scholarship with LUISS University attended a farewell event with university representatives, the Italian Ambassador, and UNHCR representatives.

**PROTECTION**

- In September, UNHCR Registration Centres continued to renew refugee Asylum Seeker Certificates (ASCs) through a combination of in-person and remote processes. Close to 50% of all individuals who underwent renewal interviews did so through in-person rapid procedures at registration centres in Amman, Irbid and Mafraq. This shows an increase from last month's rate of 30%. In addition, UNHCR was able to deliver renewed ASCs to almost 10,000 families who renewed their documents remotely. Many refugees report that they prefer the remote and hybrid modalities, in light of the convenience and efficiency they offer.
- UNHCR continued to share information with persons of concern (PoCs) through different means, including the [Jordan Help site](#), the Helpline and social media pages. During this month, UNHCR and legal partners continued to provide legal assistance to PoCs in the form of counselling, mediation, representation, and protection follow up and advocacy.
- During September, UNHCR's child protection/SGBV teams counselled and supported some 274 individuals, who benefited from case management, legal, psychosocial services and mental health, resettlement, and cash-based intervention services through UNHCR or implementing partners in the field. UNHCR Jordan continues to operate [protection hotlines](#) that enable PoCs to contact UNHCR staff directly with any protection concerns they may have.
- A number of field missions through Jordan were conducted through September by UNHCR multi-functional teams to meet with refugee communities, government representatives and service providers, and assess the protection environment, as well as specific needs and challenges. Some of the key challenges identified relate to access to livelihood opportunities and healthcare services, as well as possibilities for third-country resettlement or return to Syria.

**COMMUNITY EMPOWERMENT AND SELF RELIANCE**

- Through September, UNHCR continued to engage with refugee communities as part of its Communication with Communities (CwC) strategy. Over 1,000 refugees reached UNHCR through the different channels, including the Helpline, Community Support Committees (CSCs), social media platforms, and were provided with case management services. Main topics of engagement were cash assistance, resettlement, DAFI scholarships, and registration services.
- UNHCR-supported CSCs continue to engage refugees through various activities, including self-development and learning opportunities. During September, CSCs across Jordan implemented over 90 remote and in-person activities to foster social cohesion, raise awareness on issues such as child labour, and promote gender equality and self-reliance, reaching over 2,100 participants of various nationalities.
- Azraq's solar plant, opened in 2017, offers livelihoods opportunities to refugees living in the camp. Hatem, a Syrian refugee with a degree in electrical engineering, is one of seven refugees who have been working on the solar plant, which is mainly operated by refugees. Hatem was recently [recruited](#) by UNHCR on a Refugee United Nations Volunteer (RUNV) contract to continue his work on the solar plant.

**CASH ASSISTANCE FOR BASIC NEEDS**

- In September, UNHCR's regular cash assistance reached some 33,000 refugee families, including 3,000 non-Syrian families. As part of the continued efforts to gradually transition refugees receiving regular cash assistance for basic needs to the mobile wallet modality, UNHCR is training beneficiaries on digital and financial literacy. Over 2,000 refugees have now opened a [mobile wallet](#).

- Thanks to additional funding from the German Government, WFP was able to [avoid](#) the previously announced cuts of food assistance that would have impacted some 110,000 refugees as of October. UNHCR continues to work closely with WFP to address any gaps that might arise in assistance and share clear [messaging](#) and information with the refugee community.

**HEALTH**

- During September, Jordan's epidemiological situation remained stable, albeit with a slightly higher number of daily COVID-19 cases. All restrictions, including the curfew previously in place, were lifted as of 1 September and all sectors have been reopened. Defense Order 32, which requires all non-vaccinated private sector employees to conduct a PCR test two times per week, also entered into force. Cases among refugees in camps continue to be well below the national average, with 3.2% of the refugee camp population testing positive compared to 8.1% of the total Jordanian population. As of 30 September, in refugee camps, a total of 4,143 refugees have tested positive since the onset of the pandemic, of which 4,066 have recovered (98%) and 49 have died. Vaccinations continued to climb in Jordan through September reaching more 3.7 million people across Jordan and over 30,000 (44% of eligible population) in refugee camps.
- In addition to supporting the Ministry of Health (MoH) with the vaccination program for refugees, UNHCR continued to respond to COVID-19 cases in camps, working closely with MoH and SRAD, to carry out surveillance and contact tracing exercises with the aim to continue minimizing the spread.
- Aside from the COVID-19 situation, UNHCR continues to support refugees in Jordan to access primary, secondary and tertiary health services. Refugees in Jordan are able to access the national health system at the non-insured Jordanian rate and UNHCR is making efforts to maximize the utilization of public health services by refugees.

**EDUCATION**

- The UNHCR-supported Kolibri digital learning platform continues to be an important resource for refugee and Jordanian students alike, with over 3,150 students across Jordan, including some 70% Syrian and 20% Jordanian, benefitting from it in September. UNHCR is also supporting the establishment of additional Connected Learning Hubs in youth centres across the Kingdom, to provide a space for students throughout Jordan to continue their studies and engage in activities.
- The DAFI Learning Support Services initiative, through which DAFI graduates will be providing remedial classes to refugee children, commenced during September, after the selection of refugee students from grades 11 and 12. Together with the Nour Hussein Foundation, UNHCR supported the coordination of the classes, which will start in October, and distributed internet bundles to participating students.
- UNHCR continues to explore opportunities for refugee students to continue their education and university studies, through a number of scholarship programmes and partnerships with universities throughout Jordan and abroad, such as Zarqa University and Luminus Technical University College.

**DURABLE SOLUTIONS**

- UNHCR Jordan continues to use a hybrid interview process, including both remote and in-person interviews, to facilitate resettlement procedures. During September, 952 refugees were interviewed, while a total of 474 individuals were submitted for resettlement. In total, over 3,100 refugees have been submitted for resettlement in 2021.

- For 2021, more than 5,300 resettlement places for refugees in Jordan have been confirmed by Australia, Belgium, Canada, France, Germany, Norway, Romania, Spain, Sweden, and the US. During September, 989 refugees departed to resettlement countries, while over 2,900 have departed so far in 2021.
- In addition to refugees resettled to third countries, some 117 individuals have departed since January 2021 on complementary pathways, the majority for third-country educational opportunities. In September, among other departures, seven students from Sudan, Syria and Iraq, left Jordan on a 5-year [scholarship](#) to LUISS University in Rome, Italy. This was one of the first programs where UNHCR partnered directly with an individual university to secure scholarships for refugees.
- With the Jaber border officially reopened as of 29 September, UNHCR is monitoring the border closely and is offering protection counselling sessions to provide information to refugees who voluntarily choose to return to Syria. A total of 42,000 refugees have returned to Syria since October 2018, including some 5,000 in 2021.

High-Profile Visits

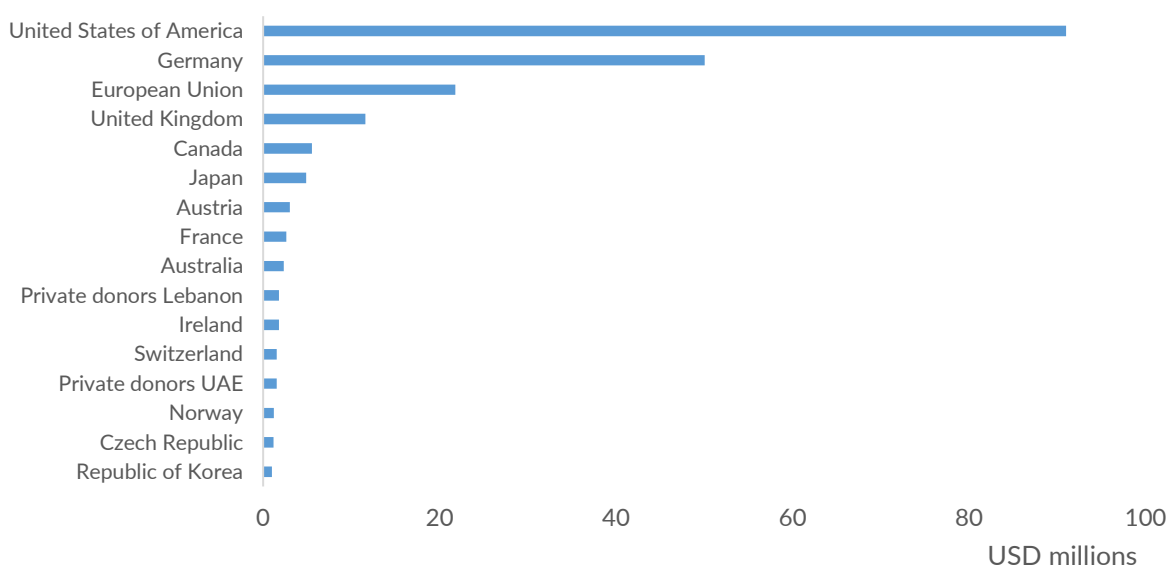
- UNHCR facilitated a number of visits during September, including:
 - A two-day visit to [Azraq camp](#) and two home-based refugee-owned [business](#) in Amman by Luxembourg's Minister for Development Cooperation and Humanitarian Action Franz Fayot. During the two days, Minister Fayot engaged with refugees and heard about the challenges they face, as well as the livelihood opportunities available to them.
 - A [visit](#) to Zaatari camp and Mafraq city by Belgium's Minister for Development Cooperation Meryame Kitir. During her visit, Minister Kitir met with a Syrian family in Zaatari and an Iraqi family in Mafraq and had a chance to discuss the future of the refugee response with UNHCR and partners.
 - Delegations from the [US](#), [Australia](#), [Austria](#), [Poland](#), the UAE, and the Qatar Fund for Development (QFFD) visited Zaatari camp as well. The various visits included stops at the innovation lab, different clinics across the camp, WFP projects, the local market and more. Similarly, the Japanese Ambassador to Jordan [visited](#) Azraq, to observe the community centre and the local market, and was briefed on CBP activities and the community empowerment aspects of the refugee response.

Financial Information

Total recorded contributions for the operation in 2021 amount to some [US\\$ 232million](#), covering 57% of overall needs for refugees in Jordan.

UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programs with unearmarked and broadly earmarked funds.

Earmarked contributions to UNHCR Jordan in 2021 (over 1 million USD)



Special thanks to the major donors of softly earmarked contributions in 2021 (in USD)

Germany (29.7M) | USA (22.1M) | Private donors Australia (8.8M) | Denmark (8M) | Private donors Germany (6.6M) | Finland (6M) | Sweden (5.4M) | Private donors Republic of Korea (3.9M) | Japan (2.9M)

Thanks to other donors of unrestricted and regional funds in 2021 (in USD)

Norway (80M) | Sweden (75.4M) | Private donors Spain (62.6M) | UK (40.4M) | Netherlands (36.1M) | Denmark (34.6M) | Private donors Republic of Korea (31.9M) | Germany (26M) | Private donors Japan (23.6M) | Japan (23.4M) | France (20.2M) | Switzerland (16.4M) | Private donors Italy (15.7M) | Private donors Sweden (13M) | Ireland (12.5M) | Belgium (11.9M) | Italy (10.7M)

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LINKS

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