



STRATEGIC GOALS:

Strengthen community-based protection work & apply approaches across different sectors:

- > Training for partners and other functional units, and community consultation trainings;
- > Protection interventions, such as related to accountability to affected populations or community-based rehabilitation.

Support community empowerment & enhance meaningful engagement:

- > Social, cultural, educational and recreational activities at Community Support Centres for refugee and host community members in urban areas and camp settings;
- > Participatory assessments with refugee and host communities;
- > Involvement of national partners in informing UNHCR's protection programming and projects.

Increase & strengthen UNHCR's protection response via outreach:

- > Mobile Help Desks, counselling activities, focus group discussions and mobile registration service.

Solidify an inclusive approach to refugee protection:

- > Protection response accessibility to all persons of concern, including persons with disabilities and older people;
- > Safe data recording, sharing of protection inclusion best practices and strengthening referral pathways;

All Interventions are consistent with relevant UNHCR policies, including the Accountability to Affected Populations (AAP) and Age, Gender, Diversity (AGD) policies.



KEY ACHIEVEMENTS



571 Syrian and **264** non-Syrian asylum seekers and refugees assisted with urgent cash assistance (**average of US\$ 330 per case**).



19,650 Syrian and non-Syrian asylum seekers and refugees reached through the UNHCR Helpline, CSCs and partners, and provided with counselling and referral for protection and assistance services.



45,315 refugees, asylum seekers and host community members participated in on-site and online activities organized by **32** CSCs across Jordan.



KEY ACTIVITIES

> **Protection & assistance:** UNHCR continued to deliver protection and assistance through remote protection services and urgent cash programming, applying community-based protection approaches across different sectors. A cross-unit action plan was created to implement strategic activities to take account of, give account to, and be held to account by asylum-seekers and refugees.

> **Communication with Communities:** UNHCR continued to engage with refugee communities and resumed field missions and onsite activities such as consultations, dialogue sessions and focus groups discussions to ensure that refugee voices are informing decisions that impact their lives. Outreach to asylum-seekers and refugees was conducted through remote and in-person modalities following the Government's regulations and public health and safety measures.

> **Community Support Committees (CSCs):** Various activities conducted by CSCs, birnging together refugees and host community members, to foster social cohesion, promote human rights, strengthen social support networks, promote livelihoods and self-reliance, and raise awareness about COVID-19 prevention and vaccination.

> **Interagency coordination:** UNHCR played a significant role in interagency coordination by focusing efforts on mainstreaming inclusion throughout the refugee response, building the capacity of humanitarian actors on cash and voucher assistance, and coordinating the provision of services in the Southern region.



SERVICES PROVIDED TO PERSONS WITH SPECIFIC REQUIREMENTS

Total People Reached:
4,138



Psychosocial Support



Older People



Persons with Disabilities