

## SGBV SWG Minutes 14<sup>th</sup> of April 2020

Location: online Webex link

Agencies present: ARCS, ARDD, Care, HelpAge, Intersos, IOM, IRC, JRF, LWF, MPDL, PRM/ U.S. Embassy, Reclaim childhood, TDHL, UN Women, UNDP, UNFPA, UNHCR, UNICEF, UPP, Vento di terra.



**SGBV**  
Sub-Working Group

### Agenda

1. Overview of GBV response during COVID-19: 4Ws, referrals and appeal and activity info
2. Main challenges and updates on COVID response
3. Jordan SGBV guidance on COVID-19
4. AOB

Agenda items	Discussion	Action points
<b>Welcoming and Introduction</b>	<ul style="list-style-type: none"><li>- Welcoming and a brief on the agenda.</li><li>- SGBV SWG 24<sup>th</sup> of March MoM is uploaded on the portal. Hotline numbers and presentations were shared with members. UNHCR is still seeking clarifications about the government shelter capacity for new cases. Front line stories were shared. Inputs were collected regarding COVID-19 dedicated 3RP Appeal and 4Ws.</li></ul>	<ul style="list-style-type: none"><li>- <b>MoM will be shared with members.</b></li></ul>
<b>Overview of GBV response during COVID-19</b>	<ul style="list-style-type: none"><li>- <b>4Ws mapping tool</b> was shared with members. 14 SGBV WG members filled the mapping tool with activities and services provided during COVID-19. There are More than 30 activities, and all is in Amali app.</li><li>- Organizations provided case management, PSS services, legal counselling, awareness raising, safe shelters and other activities.</li></ul>	<ul style="list-style-type: none"><li>- <b>Co-chairs to share the 4Ws sheet so that agencies can add new activities</b></li></ul>

	<p>Many organizations have hotlines and helplines, numbers were shared via this tool and Amaali app.</p> <ul style="list-style-type: none"><li>- SGBV WG members who would like to share their SGBV activities during COVID-19 can update the mapping tool and share it with the coordinators.</li> <li>- <b>Update on Amaali app:</b> a new temporary section under SGBV referrals, SGBV referral pathways, for available services during COVID-19 such as: agencies, coverage, nationality, gender, hotline numbers, clinical management for rape, etc. In addition to security service (number of family protection department). More information can be uploaded by contacting <a href="mailto:abosammo@unhcr.org">abosammo@unhcr.org</a></li> <li>- <b>Appeal for Contingency Plan &amp; COVID 3RP 9 months Financial Requirements:</b> It is an additional appeal for the required funding through COVID-19 dedicated 3RP Appeal, to enable the implementation of the critical activities to respond to COVID-19. Agencies who provided COVID-19 3RP Funding Requirements: UNFPA, UNHCR, National Association for Family Empowerment (NAFE), Oxfam, Intersos, Care, TDH-Italy, AIDOS, IRC and Movement for Peace MPDL.</li> <li>- Some of the activities and projects: Targeting women and youth in several governorates in raising their awareness on responding to SGBV. Scale up the shelter response to accommodate more survivors to fill the gap of temporary suspensions of Government shelters. In addition to, rapid GBV/SRH assessment. A remote legal consultation service after observing a rise in arrest cases, domestic violence, and people requesting legal information during the lockdown.</li></ul>	
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	<p>Remote Case Management including Cash for Protection (Emergency Cash and Cash for Rent) and distribution of dignity kits. A national comprehensive study on the impact of COVID-19 crisis on the protection of women and girls.</p> <p>Implementing case management remotely at all offices.</p> <p>Including cash for protection and distribution of dignity kits mainly in hard to reach areas.</p> <p>Addressing and preventing SGBV during Covid-19 social distancing. Provision of Basic Needs Social Transfers (cash assistance) to be provided to (500 families). In addition to dignity kits.</p> <p>Continuity of SGBV Case Management against PwDs remotely, promotion of Amaali application on a wider scale.</p> <ul style="list-style-type: none"> <li>- Total required budget: 1,847,000</li> <li>- <b>Activity Info:</b> live data base for protection is open now. Two Activity Info trainings were provided by IACU for protection sector. Agencies should start reporting on planning and monitoring phase.</li> </ul>	
<p><b>Main challenges and updates on COVID response</b></p>	<ul style="list-style-type: none"> <li>- During HPF, co-chairs are invited to present the situation, challenges and key advocacies on behalf of SGBV group. Comments: for ITS residence (informal tent settlements for refugees working in farms). Focal points in those areas are men so maybe it is hard to contact women and girls and identify GBV risks.</li> </ul> <p><b>ARDD:</b> Refugees who were outside Zatari camp after the lockdown decision were successfully relocated in the camp with the support of UNHCR government and some local CBOs.</p>	<ul style="list-style-type: none"> <li>- <b>UNHCR to follow up with the government regarding permits to enter camps.</b></li> <li>- <b>GBV IMS analysis will be shared in English and Arabic.</b></li> </ul>

	<p>ITS in Mafraq-UNHCR: calling ITS and checking on their situation. A good example on SGBV case that has been solved out, and FPD was very cooperative. Message shared by UNHCR for SGBV cases to reach UNHCR on the hotline number. These messages are published on social media.</p> <p>ARDD: Regarding the Agriculture centre, there are questions raised on the permits and requests for clarification on agriculture permits.</p> <p>There are legal challenges that women and girls face during COVID-19. ARDD is preparing a paper about it and it that will be shared when finalized with the WG.</p> <p>Women facing challenges reaching a far area to provide supplements, nowhere to keep their children and hard to walk for long distances, they depend on neighbours most of the time to provide the basics.</p> <p><b>UNICEF:</b> ITS: keep the community links, Makani centres are operating within ITS on CP and SGBV. During the lockdown, focal points for ITS are trying to keep daily communication and sharing messages to make sure that there is no increasing in violence.</p> <p><b>UN Women:</b> still waiting for response regarding permits to enter camps. UNHCR, will follow up on this with the government.</p> <p><b>Care Jordan:</b> Ask for more transparency from MoSD and FPD on possible spike on all types of violence during current crisis. MoSD and FPD have been contacted and they confirmed that there is no increase in incidents or in reporting. It can be that victims are afraid to report. women don't feel they are able to report because they can't take the space to make a call.</p> <p><b>Medair:</b> cash and case management project, one of cases received a call claiming that they are from UNICEF and started asking beneficiary inconvenient questions. Beneficiary called case</p>	
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	<p>management. Sometimes beneficiaries fear to contact hotlines as it might be a scam.</p>	
<p><b>Jordan SGBV guidance on COVID-19</b></p>	<ul style="list-style-type: none"> <li>- Jordan SGBV guidance on COVID-19: proposing to have a task force for the Jordan SGBV guidance on COVID-19.</li> <li>- Providing key messages and recommendations for SGBV provision of services in Jordan. It will include a backroad of crisis when the curfew started, and it will provide:</li> <li>- General information on vulnerable groups in Jordan.</li> <li>- The impact of COVID-19 on GBV in Jordan, how we suspended other services, what are the available services.</li> <li>- Challenges accessing these services.</li> <li>- Challenges women, girls, LGBTI and vulnerable groups are facing.</li> <li>- Risk mitigation.</li> <li>- Main gaps in the current situation.</li> <li>- What to prioritize in service provision and to agree on key messages.</li> <li>- Capacity building, useful resources even for other sectors on how to include SGBV risk mitigation in their programs.</li> </ul>	<ul style="list-style-type: none"> <li>- <b>Create a TF for Jordan SGBV guidance on COVID-19.</b></li> </ul>

	<ul style="list-style-type: none"> <li>- There is no ToR for this document. TF will meet one time and come out in 2 weeks with the output. A lot of information is ready from the 4Ws and Amaali app. Involve GBV coordinators from fields (Irbid, Mafraq, Azraq and Zaatari) as they bring another perspective to the national level. UN Women and UNDP also volunteered.</li> </ul>	
<b>AOB</b>	<ul style="list-style-type: none"> <li>- UNFPA in cooperation with IFH and plan international, is planning to do an assessment on GBV and reproductive health. Impact of COVID-19 on women and girls with big focus on adolescence girls. It will cover Azraq, Zaatari, Irbid, Karak and Amman.</li> <li>- ARDD: preparing a paper for legal announcements. Shared a paper from Lebanon "Lockdown not lockup" to advocate for SGBV while staying at home. It can give the WG ideas in the future.</li> <li>- Care Jordan: in the regional office working on a rapid gender analysis. Final document is received, and it is a living document. Care shared the version they have. Identified the impact of COVID-19 on SGBV.</li> <li>- JRF: received more than 500 calls. Launched online training and next week will start piloting trainings such as SGBV safe referrals. Trainings are targeting nonspecialized front workers. Trying to upload trainings that are directed to beneficiaries like women empowerment trainings and will try to pilot these trainings.</li> <li>- Next meeting will be on the 28<sup>th</sup> of April 2020. Members encouraged to share their presentations.</li> </ul>	