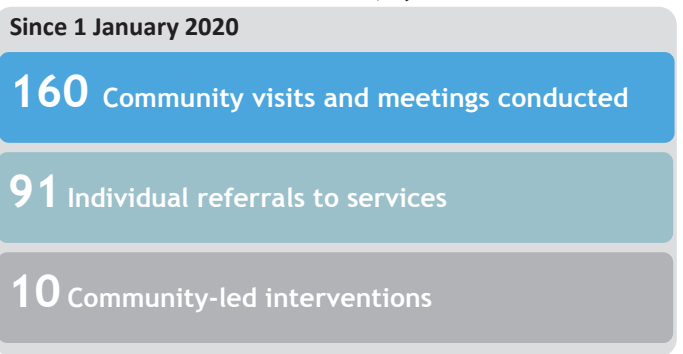
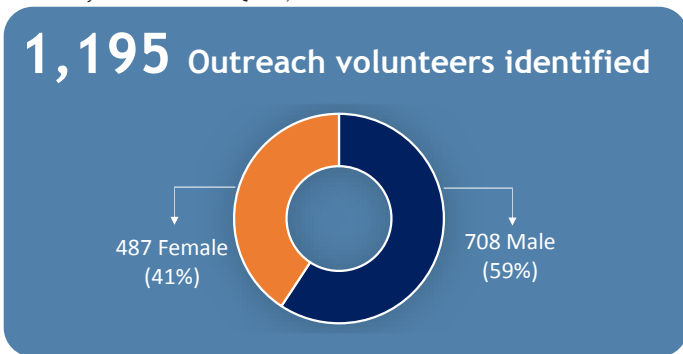




Community session on SGBV in Quetta, Balochistan



Provision of assistive devices to PWSN at Peshawar, Khyber Pakhtunkhwa



### BACKGROUND

In 2019, UNHCR engaged in intensive consultation with stakeholders and refugee communities to revise the Community-Based Protection and Urban Outreach Strategy for Afghan Refugees (2017-2019). In January 2020, the operation endorsed the Community-Based Protection (CBP) Strategy (2020-2022). The new strategy seeks to operationalize CBP through four strategic priorities; a) enhance outreach and communication; b) ensure access to needed services; c) promote empowerment leading to self-reliance; and d) strengthen partnerships and coordination. UNHCR, in collaboration with its partners; International Catholic Migration Committee (ICMC), Society for Human Rights and Prisoners Aid (SHARP), DANESH, Water, Environment and Sanitation Society (WESS) and Commissioner for Afghan Refugees (CAR), continue its efforts to implement CBP interventions throughout the country.

The four key priorities of the strategy covers:

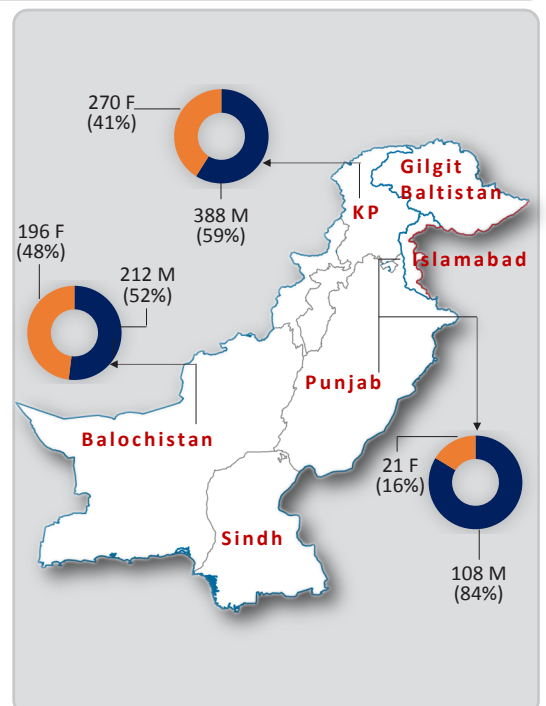
1. Enhance outreach and communication
2. Ensure access to needed services
3. Promote empowerment leading to self-reliance
4. Strengthen partnership and coordination

### HIGHLIGHTS

- ⇒ UNHCR's CBP team and partners in Khyber Pakhtunkhwa and Islamabad distributed 100 outreach volunteer kits which included a bag, a cap for male OV's/scarf for females, a torch, notebook, pen and an umbrella (including 41 females).
- ⇒ The first batch of seven (07) Afghan refugee girls from Kot Chanda Refugee Village (RV) Mianwali school funded by UNHCR and run by Commissionerate of Afghan-Punjab, who had appeared in the Board of Intermediate and Secondary Examination Sargodha, Punjab for the first time in academic year 2019 has successfully passed their examination with A+ grades.
- ⇒ UNHCR's CBP team in Quetta held a meeting with the Women Technical Training Centre (W TTC) aiming to expand the network of CBP referral partners in Baluchistan to meet the basic needs of refugees.

### OUTREACH VOLUNTEER ACTIVITIES

- ⇒ Outreach Volunteers (OVs) and community focal points in Peshawar established a pooled-funding mechanism to support the enrollment of seven female students in schools, allowing them to procure uniforms, stationery.
- ⇒ OVs in Arbab Arif Quarters, Peshawar supported a garbage and street cleaning campaign in partnership with the Department of Water & Sanitation Services in Peshawar (WSSP)



who also provided the material for the campaign.

- ⇒ OVs and refugee community members in the I-12 Afghan settlement in, Islamabad led an initiative to convert a communal meeting place into a school. The community has also engaged with the NGO, Alight, to support them by funding three teachers and supporting the school to gradually prepare students to integrate into nearby public schools.
- ⇒ Outreach Volunteer Groups, with the support of the CBP partner in Baluchistan, identified persons with specific needs in Kuchlak and Sabzal refugee villages in Baluchistan including individuals with medical needs and survivors of sexual and gender-based violence. The partner is ensuring proper referrals and support for the identified individuals.

## COMMUNICATION WITH COMMUNITIES

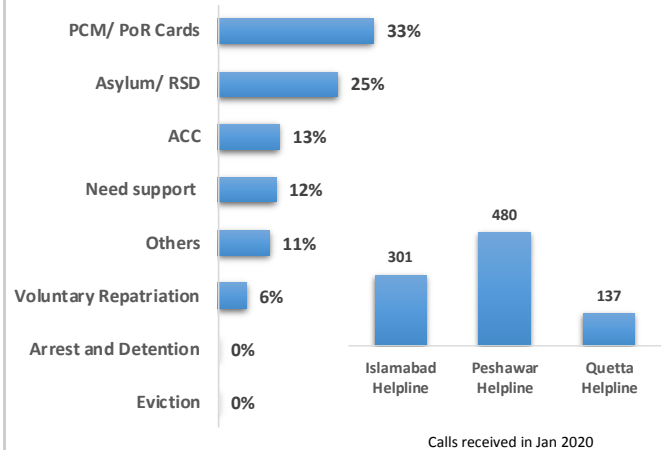


- ⇒ UNHCR's CBP teams facilitated a country-wide information dissemination campaign on the new policy for un-collected Proof of Registration (PoR) cards at the PCM centers, including outreach in various refugee settlements, for both male and female groups. Along with the information sessions, information leaflets and a poster were also displayed and distributed within the refugee communities.

## PROTECTION HELPLINE



- ⇒ During the reporting month, the majority of calls received in Khyber Pakhtunkhwa and Punjab were in regards to Asylum, RSD and Proof of Registration (PoR) Card modification procedures. In Jan 2020, 918 calls have been attended through the protection helpline.



## COMMUNICATION & OUTREACH MECHANISM



Outreach Volunteers



Radio and TV



E-mail Accounts (UNHCR & Partners)



Complaint & Feedback Boxes



Helplines (UNHCR & Partners)



Community and Shura Meetings



Mass Information Materials



Social Media (Facebook, Twitter)



In-Person Inquiries

- ⇒ UNHCR's CBP team in Khyber Pakhtunkhwa hired 47 volunteer teachers for two months to facilitate accelerated learning classes in several RV Schools to support the integration of refugee students into public schools. The courses are expected to continue for two months.
- ⇒ UNHCR's CBP team in Baluchistan conducted several community sessions with refugee community members in urban clusters and refugee villages in Quetta. The sessions were attended by 701 community members (317 males, 384 female) and included information on accessing services including child protection and SGBV.
- ⇒ A total of 27 monthly review meetings with 138 outreach volunteer (74 male and 64 female) groups were held in refugee villages in Baluchistan, the meetings included discussions on the induction of new OVs; the introduction of UNHCR staff and briefing on the revised CBP strategy.
- ⇒ UNHCR's CBP team in Islamabad identified 25 new outreach volunteers (10 females, 15 male) in Kot Chandna RV, Mianwali. The CBP team also held eleven meetings, attended by 105 refugee community members (71 males, 34 females) in different areas of Islamabad and Punjab.
- ⇒ UNHCR Karachi held two meetings with the community elders at Jamali Goth and Jangababd Uc-4 Gaddap town to discuss the community structure development in the areas. The community liked the idea and agreed to have the structure in place. Meetings with the community to have the structure in place will continue.

## LINKAGES WITH OTHER SECTORS



- ⇒ UNHCR's CBP team in Quetta hosted and facilitated a coordination meeting for two CBP partners (DANESH and WESS) with GIZ who has started working in 4 urban clusters in Quetta.

Islamabad's CBP partner also held an initial advocacy meeting with SPARC-NGO (Society for the Protection of the Rights of the Child) where a discussion was held on finding synergies and establishing referral pathways for child protection and livelihoods for refugees. Similarly, a meeting with Institute of Vocational Training Islamabad was also held on tools provision for skilled refugee youth.

- ⇒ UNHCR and its partner CBP team in Peshawar visited Sethi Town urban cluster where after the success of the vocational trainings in Nishat Mill area another vocational training center has been established through active coordination with Sashad Rural Support Programme (SRSP). An inaugural ceremony was also held in the newly established community center. An MOU was signed between the community and SRSP. The center will be run by the community itself.

## TRAINING AND CAPACITY BUILDING



- ⇒ UNHCR's CBP in Quetta team conducted a 2-day training for 21 partner staff (WESS) on UNHCR's main approaches, Child Protection, SGBV and the revised CBP strategy (2020-2022).
- ⇒ UNHCR's CBP team in Islamabad conducted a two-day orientation session with 13 non-Afghan (Somali) refugee community focal points to orient the community on CBP and OV networks and to discuss strategies to strengthen the implementation of CBP within the Somali community.