

Helplines Available in Greece

	ORGANIZATION	PHONE NUMBER	SERVICE	LANGUAGES	HOURS
	A21	1109	Legal and psychosocial support to persons at risk of trafficking and persons who have fallen victims of trafficking	Press 2 to be connected to the call center, where multiple languages are spoken	24 hours a day, 7 days a week
	Women SOS General Secretariat for Gender Equality	15900	Psychosocial counselling to female survivors of sexual abuse	English	24 hours a day, 7 days a week
	KLIMAKA	1018	Psychosocial support and counselling to persons contemplating suicide	English	24 hours a day, 7 days a week
	Dipla Sou	11528	Information and support for lesbian, gay, bisexual, transgender and intersex (LGBTI) persons in Greece.	English. French is available upon request. Other languages can sometimes be arranged for a follow-up call via Skype. Requests for these Skype calls can be made by emailing diplasou@11528.gr	Monday-Friday 10:00-19:00
	National Centre for Social Solidarity (EKKA) Child Protection Helpline	1107	Information and psychosocial counselling to children facing abuse, neglect, abandonment and/or children who find themselves involved in illegal activities and need support.	English	24 hours a day, 7 days a week
	The Smile of the Child	1056	Protection of children at risk; Reporting cases of abused children ; Psychosocial support and emergency response services; Information on children's rights	English, French, Arabic, Farsi	24 hours a day, 7 days a week
	National Confederation of Disabled Persons	210-9949837	Information, guidance and support to refugees and asylum-seekers living with disabilities and/or chronic illnesses	English; Interpreters working with the organization will be asked to support with other languages	Monday-Friday 08:00-16:00
	National Centre for Social Solidarity (EKKA) General Protection Helpline	(210) 197	Information, Guidance, Psychosocial Support and Referral to the Appropriate Service Provider	English	24 hours a day, 7 days a week
	Greece Cash Alliance (GCA)	210-3300170	Technical Support for Recipients of Cash Assistance	6944514441(Arabic/French) 6940716099 (<i>other languages</i>)	Monday-Friday 09:00-15:00
	Hellenic Red Cross	2105140440 & 6934724893 (whatsapp/viber)	Provision of information, guidance, support and advice. Booking appointments for the services available in their Athens Centre and for the "Restoring Family Links" programme that helps people with missing family members find and contact each other	Arabic, Farsi/Dari, Pashtu, English, French, Turkish, Greek, Swahili, Kinyarwanda, Kirundi, Russian, Urdu	Monday-Friday 08:00-20:00

Helplines and Emergency Services Available in Europe

	The Smile of the Child/ European Hotline for Missing Children	116000	Working with police officials and national media to help immediately track missing children, including by publishing their photo	English, French, Arabic, Farsi	24 hours a day, 7 days a week
	The Smile of the Child/ European Helpline for Children and Adolescents	116111	Children at risk can share their problems and ask for help, receive information on their rights, communicate in case of emergency and be guided to the appropriate services.	English, French, Arabic, Farsi	24 hours a day, 7 days a week
	European Emergency Service	112	 Emergency response: ambulance service, police or fire brigade	English, French- more may be available at times. Staff are trained to understand the nature of each emergency and able to track the caller's coordinates and locate the emergency	24 hours a day, 7 days a week

Emergency Services Available in Greece

	166 Ambulance Service (EKAV)				
	100 Police				
	199 Fire Brigade				
	108 Hellenic Coast Guard				