

CCCM Cluster Somalia Strategy

January 2022

Background and Context

Populations in Somalia continue to be affected by climatic shocks and insecurity, often leading to their displacement. Urban areas receive newly displaced people, who move into private IDP sites with poor living conditions and little access to basic services. IDP returns to home are extremely limited as many displaced families have lost livelihoods and are reliant on humanitarian services. People displaced to informal sites are living in precarious conditions and are not having their basic needs met due to inconsistent service provision or exclusion from accessing humanitarian support. There are over 3,400 recorded IDP sites across Somalia as of December 2021. An approximate, 85% of the sites are informal settlements on private land and about 90% of them are in urban areas according to the Detailed Site Assessment (DSA) of the CCCM Cluster. Existing coordination and management mechanisms of land and land tenure are largely informal, with most sites being managed by landlords or gatekeepers. These mechanisms have limited accountability and little adherence to minimum standards. Evictions continue to occur regularly in IDP sites with 123,039 individuals evicted from informal settlements in 2021 putting further stress on displaced families and limiting their ability to integrate into social structures. Site-level coordination and management systems are required to ensure equitable access to services and protection for displaced persons.

To respond to the growing displacements and in acknowledgement of the increasing coordination needs in sites, the CCCM cluster was activated on 10 May 2017, under the coleadership of UNHCR and IOM, with an aim of improving the coordination through a harmonized integrated multi-sectorial response at site level, raise the quality of interventions and monitoring of humanitarian services in communal settings, by ensuring appropriate linkages with and building the capacities of national authorities and other stakeholders, with the understanding that once the life-saving drought displacement needs would be addressed, the purpose and focus of the cluster would be reviewed.

The CCCM Cluster is based in Mogadishu and within 2021 transitioned from a regional subnational cluster coordination structure to a state-level coordination mechanism. In total, there are seven state-level coordination mechanisms (sub-national clusters¹) in Banadir, South West State, Jubbaland, Hirshabelle, Galmudug, Puntland, and Somaliland. There are three regional focal points set up in locations with high CCCM priorities across Somalia providing greater support to the state-level system. These focal points exist in Dollow, Bossaso and Dhobley.

The Cluster Strategy is a living document that will be adapted to the evolving situation and needs.

¹ The list of sub-national focal point agencies can be found below.



Aim and Objectives

The CCCM Cluster strategy aims to provide CCCM cluster members and stakeholders with a framework for the coordination of humanitarian assistance targeted to displaced populations residing in informal sites and settlements. It will allow partners to develop their own strategies in accordance with their respective mandates and capacities, within an overarching, common CCCM framework. It will focus first on facilitating the implementation of life-saving activities to newly displaced persons; and second, on supporting displaced people to achieve durable solutions.

Within this strategy the CCCM cluster seeks to address the current and newly identified needs by setting up camp coordination structures at the national and, where necessary, regional or district levels, facilitating and supporting the establishment of effective coordination and management in IDP sites, while respecting national context, authorities and existing structures.

This strategy will be updated in close coordination with relevant stakeholders as the situation evolves and information becomes available.

Overall Objective

To improve living conditions and overall protection of IDPs in sites and ensure equitable access to services and assistance of all persons in need, with a clear focus on moving toward attaining durable solutions with full participation of all stakeholders.

Specific Objectives

Objective 1: Strengthen safe and equitable access to multi sectorial services at site level through improved site management and coordination

Indicator 1: # of sites with established CCCM mechanisms with disaggregation by gender, disability and minority clan membership wherever possible

Objective 2: Improve living conditions of displaced people through site development, care and maintenance and decongestion initiatives

Indicator 2: # of people benefiting from site improvement projects with disaggregation by gender, disability and minority clan membership wherever possible

Objective 3: Strengthen inclusive community self-management and access to information for displaced populations

Indicator 3: # of sites with equitable access to information on availability of services and functioning CMC structures with disaggregation by gender, disability and minority clan membership wherever possible

Objective 4: Support opportunities for displaced people to achieve durable solutions Indicator 4a: # of displaced people relocated to safe location or integrated into current settlement neighborhoods with secure land tenure provided

Indicator 4b: # of sites mapped as viable for durable solution and # of sites mapped for potential site phase out in collaboration with the government counterparts and in line with the site definition guidelines



CCCM Activity Logframe

Objective 1: Strengthen safe access to multi sectorial services at site level through improved site management and coordination

Outcome:	CCCM coordination mechanisms are established/reinforced at appropriate levels	
Activity:	Maintain CCCM coordination structures in collaboration with appropriate	
	government counterpart	
Activity:	Ensure through CCCM coordination that relevant responders are mobilised towards	
	providing sectorial assistance to those identified as very vulnerable	
Activity:	Monthly eviction risk data completed with community groups able to contact the	
	respective HLP, CCCM and protection partners if a threat occurs.	
Outcome:	Site- level information is available and shared with stakeholders	
Activity:	Conduct site verifications on bi-annual basis	
Activity:	Establish/update service mapping of partners operating in sites	
A ativity.	Carry out service monitoring activities aimed at highlighting service gaps at the site-level	
Activity:	and ensuring that minimum standards are being adhered to	
Outcome:	Improved management of IDP sites	
Activity:	Establish roving site management teams to ensure coordination with community	
Activity.	governance structures	
Activity:	Provide capacity building to existing governance structures/focal points ensuring that	
Activity.	complaints about governance structures are investigated and acted on	
	Together with other clusters and partners, as well as the authorities, coordinate the	
Activity:	establishment/ efficient use of referral pathways for both protection (including SGBV) and	
	assistance/service delivery to persons with special needs.	
Activity:	Engage with national government and local authorities to develop contingency plans for	
	future IDP influxes and the ability to respond to emergencies	
Activity:	Hold site-level coordination meetings aimed at bringing together all relevant stakeholders	
Activity.	to discuss initiatives and ways to solve critical issues	

Objective 2: Improve living conditions of displaced people through site development, care and maintenance and decongestion initiatives

Outcome:	Activities aimed at improving site-level living conditions are administered
Activity:	Provide trainings on-site maintenance and site planning to camp committees
Activity:	Support inclusive community-led site maintenance activities to ensure upkeep of sites (cash for work, site maintenance committees, distribution of tools)
Activity:	Through referrals to OPDs (organization for persons with disabilities), procure mobility aids for persons with disabilities (PwDs) in need of strengthened mobility assistance
Activity:	Construct community centers that are accessible to all populations with centers used for meetings, designated activities aimed at certain populations and awareness sessions.
Activity:	Implement emergency sites improvement projects to minimize protection risks and ensure safety in sites (flood mitigation, fire prevention).
Activity:	Administer joint stakeholder site decongestion activities allowing for short-term improvements in settlement standards, minimizing protection threats and ameliorating COVID-19 transmission
Activity:	Conduct safety audits annually to inform site improvement activities and to illustrate targeted initiatives that sector agencies should administered



Objective 3: Strengthen community self-management and access to information for displaced populations

Outcome:	Sites have a governance structure in place that serves to fulfil the needs of the	
Outcome:	displaced population.	
Activity:	Mapping of existing community structures	
Activity:	Identify and support governance structures, encouraging participation of all different segments of the displaced population and, as relevant, from the host communities	
Activity:	Provide core trainings (CMC Training Package) to community governance structures	
Outcome:	Affected populations living in sites have the information they need to access services and how to raise concerns	
Activity:	Establish/reinforce mechanisms for communication of multi-sector services available per geographical area or in IDP sites in the appropriate language. • Communication/ information centers (in coordination with local authorities and protection actors) • Mobile outreach teams • Mass sensitization (Radio programming, sign boards, text campaigns)	
Activity:	Hold information awareness sessions using audio, verbal and visual means targeting all members of the population (with special considerations for some of the sites most vulnerable populations). Provide examples of cases involving vulnerable site residents that have been successfully resolved to build confidence in submitting complaints	
Outcome:	All members of the displaced community and other stakeholders have the opportunity to submit feedback and complaints having such issues addressed.	
Activity:	Establish and maintain inter-sector complaints feedback mechanisms (CFMs) at the IDP site-level.	

Objective 4: Support opportunities for displaced people to achieve durable solutions

Outcome:	Site populations are able to make an informed and voluntary choice on what durable solution to pursue.
Activity:	Implement site decongestion and improvement activities in a way that leverages assistance for more secure land tenure agreements with IDP residents.
Activity:	Coordinate/ conduct intention surveys with relevant partners and clusters to ensure the intentions of populations are understood and supported
Activity:	Support communities in IDP sites towards self-reliance in locations where prospects of obtaining land rights is achievable
Activity:	Advocate with local authorities and landowners for additional land used for better planned IDP sites and more secure land tenure.
Activity:	Mapping sites that are viable for durable solution based on permanent land tenure allocated by relevant government authorities including lands with permanent land tenancy legally purchased by IDPs
Activity:	Mapping sites potential for phasing out as IDP sites In collaboration with the cluster's government counterpart and in line with the site definition guidelines

Response Strategy and Operational Priorities

The CCCM strategy will take into consideration all phases of the life cycle of sites and settlements (from planning/set up to closure and handover) as adapted to the context in Somalia, whereby the planning/set up is in most cases done informally and with little intervention from the humanitarian community and only a fraction of the sites are closed formally, with no entity to hand over to the responsibility. This strategy will ensure that CCCM



activities best support the populations as well as the response of the service providers and endeavor to have formalized processes such as formal site handover and site closure or phase out where possible. The CCCM cluster has been an active participant of various coordination forums and will continue advocating for the support of early return, early recovery and durable solutions for displaced populations.

Key principles guiding CCCM Cluster interventions:

- Camps as last resort: The CCCM cluster strongly advocates that the establishment of formal camps remains an option of last resort as the establishment of formal camps can increase the population's exposure to protection risks, promote aid dependency and require a substantial investment of resources.
- ❖ Protection mainstreaming: Mainstreaming of protection and prevention activities can require additional time to implement but should be started as soon as possible in the emergency response. Often these actions require only a little more effort and can be addressed through greater staff awareness, heightening partner sensitivity, or creating awareness among the site population themselves, to promote community-based protection prevention and response, as soon as the organizations start to be involved in the site operations. The CCCM cluster will focus on ensuring that protection mainstreaming becomes perceived as standard CCCM programming in 2022
- Gender: Women, men, girls' boys, elderly and disables often experience crises very differently due to their different roles, limitations and opportunities, as well as unequal power dynamics that exist among these different groups. This means that the protection and assistance need of affected populations can differ greatly, as can capacities and opportunities for recovery. Camp management actors' work must ensure that the camp/communal settlement population has access to assistance and services and that responses are tailored to the specific needs of all groups.
- ❖ Accountability to Affected Populations: A central aim of CCCM is to enable affected populations to play an active role in the decision-making processes that affect them. CCCM activities will ensure populations have the space to voice their opinions, participate in service delivery and get direct feedback from service providers through installing complaints feedback mechanisms (CFMs) and holding site-level coordination meetings with actions taken.
- ❖ Disability Inclusion: Persons with Disabilities (PwDs) make up an estimated 20% of the IDP population in Somalia (Disability Inclusion Study, Kismayo 2021). Access to humanitarian services in IDP sites is often made onerous or unachievable for PwDs due to insufficient exposure to humanitarian information or poor mapping of PwDs that are residing in IDP sites. Disability inclusion within CCCM can be enriched through improved disability data collection, inclusionary efforts that allow PwDs to operating in self-governing structures and initiatives that aim to deliver humanitarian information and AAP mechanisms to such populations. Moreover in 2021, disability inclusion activities will aim at pushing CCCM partners to work closely with organizations of persons with disabilities (OPDs) at the site-level supporting to provision of mobility aids to persons in need.



- ❖ Minority Inclusion: The CCCM Cluster will aim to establish an evidence-base site targeting matrix that will include data categories related to sites where minority clan affiliated beneficiaries are residing. Through this targeting system, the cluster will enforce that site targeting focuses on sites that have the largest acute humanitarian needs with such sites having minority groups residing within them. Furthermore, the CCCM cluster will encourage broader empowerment of minority rights groups working with the cluster intending for such agencies to implement CCCM activities across Somalia. Through work with minority rights groups, the CCCM cluster will attempt to develop guidance on how CCCM partners can meaningfully include minority groups within CCCM activities ensuring that partners are not doing more harm with such activities.
- ❖ Localization: The CCCM Cluster established a Localization Framework and Work Plan in 2021 created in a participatory manner via two localization workshops. With the Localization Framework, the CCCM Cluster outlines various objectives, indicators and deliverables that have been agreed upon by cluster members as priority topics to achieve meaningful progress on localization topics. Furthermore, the Localization Work Plan details the various deliverables that the cluster has pledged to fulfil during an 18-month period starting in 2021 and ending in 2022 with the aim of this document being updated quarterly. Two Localization Focal Points have been elected by cluster members to manage these documents and to continue to push the cluster on realizing critical localization outputs in 2022.
- ❖ Durable Solutions Principles: CCCM Cluster is an active member of various intercluster and sub-cluster working groups. In undertaking its tasks linked to durable solutions, CCCM will be guided by the 7 durable solution principles including engagement with the relevant government counterparts in seeking to find durable solutions. The cluster will continue collaborating with other partners in finding durable solution thorough a participatory process of all stakeholder. Enhancing a rights-based approach with age gender and diversity lens.

Target Populations

- An estimated 2.9 million people are displaced in Somalia. The displaced population's coping mechanisms have been affected over successive years of drought and conflict, leaving them vulnerable to shocks and inhibiting sustainable return to places of origin. In situations where the displaced populations are accommodated by the host community, CCCM partners will work together with other clusters and partners to implement integrated programming and area-based approaches. Where appropriate, the cluster will support cash-based interventions to improve site safety, primarily in order to strengthen the purchasing power of vulnerable
 - community members. In 2022, the CCCM cluster will aim at targeting 1.9 million IDPs with CCCM
 - activities that aim at enhancing local empowerment of targeted communities, and improved site conditions leading to increased dignity for IDPs



Strategic Operations for 2022

IDP Site Criteria Consensus

• The CCCM Cluster will continue engagement with authorities, UN agencies, and NGO stakeholders with the aim of building a consensus on IDP settlement definitions. Such work will be channelled through government authorities and will look for broad ministerial agreement at the federal and member-state levels. This work will focus on generating a common understanding on what settlement characteristics correspond with contextual definitions of an IDP site targeting site population and land-use agreements at the settlement level. Ultimately, this work will culminate in the CCCM cluster being able to highlight IDP sites that continue to require humanitarian support versus IDP sites that have been formalized and integrated into the town or city. Furthermore, the cluster will work with durable solutions agencies to better distinguish sites that may be prime for durable solutions and development activity based on broader site mapping of tenure agreements and other settlement attributes important for targeting.

IDP Site Prioritization Matrix

• The CCCM Cluster will spearhead the continued development of the IDP site prioritization matrix and its subsequent use further supporting IDP site targeting for humanitarian and durable solutions activities. The site prioritization matrix will look to combine vulnerability mapping conducted by the World Bank and eviction risk data collected by Benadir Regional Authority (BRA) and other humanitarian stakeholders. This comprehensive database outline IDP sites that register certain IDP site-level risks related to key indicator measurements for the humanitarian clusters. Furthermore, the IDP site prioritization matrix will include important data columns related to minority clans, land-use status and duration of site's operation. Through measuring these critical indicators, humanitarian and durable solutions partners will be better able to target IDP sites that register needs or characteristics that require a response. Additionally, the site prioritization matrix will look to reconceptualize how stakeholders view IDP sites within Somalia providing the language needed to narrow focus on sites that have acute humanitarian needs using an evidence base.

Enhanced Focus on Durable Solutions/Nexus-Related Programming

• The CCCM Cluster intends to establish new partnerships with durable solutions consortium and durable solutions-focused agencies as a way to support IDPs in generating long-term communities. Activities like site decongestion and site planning will receive more focus as an entry point into positioning CCCM as the anchor for any durable solutions project in IDP sites. Moreover, the cluster will look to bolster information management initiatives that aim at support durable solutions programmes both in terms of site targeting but also the provision of site-level data which can improve the effectiveness of their activities. The CCCM cluster will also strive to identify partnerships between authorities, IDP communities, private enterprises and develop agencies to further solve longstanding, systemic challenges in IDP sites such as substandard solid waste management and latrine desludging. The cluster will endeavour to provide evidence-based data and mapping of sites viable for durable solutions, integration with the host community and potential sites for closure or phasing out.



Area-Based Approach and Exit Strategy

In 2022, the CCCM Cluster will develop an area-based approach strategy that will attempt to strength service delivery in neighbourhoods or sectors of districts that have a large number of IDP sites. Area-based approaches to CCCM in Somalia will entail moving away from a sitelevel package of interventions focusing on neighbourhoods or area of IDP sites. For example, in the districts of Kahda and Daynile within Banadir region, IDP sites are located within certain "umbrellas" that serve as specific geographic areas where land is owned by the same landowner. Within each umbrella, one CCCM partner should be managing all umbrella sites with the CCCM cluster advocating for a similar approach to be administered by other humanitarian clusters. In this sense, services will be provided by one partner serving one umbrella or one neighbourhood. This area-based approach will look to promote efficiency in beneficiary targeting, service delivery, accountability and community engagement. Under the neighbourhood or umbrella approach, CCCM partners may be best positioned to lead coordination for services that intend to be provided within an area as partners currently hold similar site-level coordination meetings. There will also be a curtailment of intra-communal conflict which has become exacerbated due to disjointed site targeting leading to beneficiaries being confused about why certain sites are targeted and not others. The creation of this area-based approach to CCCM will also serve as an exit strategy for the cluster allowing for local agencies and authorities to take over neighbourhood-level coordination.

Coordination, Management and Stakeholders

The CCCM Cluster is co- led by UNHCR and IOM. The Ministry of Humanitarian Affairs and Disaster Management (MoHADM) is the government counterpart of the Cluster. The Cluster will strengthen collaboration with local authorities, NGOs and community-based structures to ensure their inclusion in the response, particularly in reaching out to inaccessible areas. The Cluster has 37 partners and will strive to identify more partners in each sub-region to enhance coordination and avoid the duplication of activities, as well as to respond to identified gaps. The members of the Cluster are organizations or entities that are active in the camp coordination and camp management sector and demonstrates a commitment to carry out their accepted responsibilities within the Cluster. The Cluster is always open to new members joining operations².

Cluster Coordination Meetings

CCCM Cluster will ensure that the coordination structures established at national and subnational levels are adapted to the context and capacities to maximize its efficiency. Coordination meetings will take place in Mogadishu or through virtual means and at subnational levels, according to needs, on a monthly basis. At sub-national level, the Cluster will identify CCCM focal points to ensure effective coordination mechanisms and facilitate channels of communication and information sharing with the national level. During 2022, the

² As of December 2021, the CCCM partner has 37 partners that have submitted HRP projects and are active within cluster coordination at both the national and sub-national levels. A list of CCCM partners can be found below.



cluster will explore the possibility of cluster co-lead elections in states that require additional sub-national cluster support.

Technical Working Groups and Focal Points

The CCCM Cluster will establish/maintain/reinforce appropriate sectoral coordination mechanisms, including working groups at the national and sub-national level as needed. Decision-making for cluster approaches and initiatives will occur in a transparent and inclusive manner via workshops and technical meetings. All cluster members including government line ministry and local authorities that have close collaboration with the CCCM cluster are implored to attend and participate in these important forums.

Technical Working Groups will be formed with the appropriate clusters and partners as specific needs arise. Field sub-national clusters and TWGs will be established as needed and will be led by cluster appointed focal points based on capacity in a specific region. For example, the CCCM cluster established a technical group in November 2021 to discuss solar lighting in IDP sites with similar technical groups potentially established in 2022 when needed.

Strategic Review Committee (SRC)

The CCCM Cluster's strategic review committee was voted by cluster partners to represent the vetting process for SHF and HRP projects submitted by partners. The current SRC composition of partners is valid until July 31st 2022.

The breakdown of SRC participants:

- Two CCCM Cluster Coordinators.
- One UNHCR Representative.
- One IOM Representative.
- Two International NGO Representatives (ACTED, DRC)
- Three National NGO Representatives (CESDO, NoFYL, KAALO)

CCCM Cluster Focal Points

In 2021, the CCCM cluster established four cluster focal points tasked with supporting the cluster on incorporating tangible progress on the pertinent topics of inclusion and localization. The CCCM cluster has two inclusion focal points (KAALO and UNHCR) that possess ToRs which outline areas in which both focal points can strive to foster greater inclusion-related programming within the CCCM cluster. An inclusion work plan has been established for 2022 which will act to steer the national cluster in a direction that unlocks enhanced programming that seamlessly promotes broader inclusion of PwDs, minority groups, women and other marginalized demographics into CCCM activities. The CCCM cluster has also established two localization focal points (CESDO, PMWDO) that are tasked with managing the CCCM cluster's Localization Framework and Work Plan which pushes the cluster to deliver various agreed upon activities that unlock localization successes within the cluster. Both focal points will also coordinate closely with the NGO consortium linking the cluster with various localization initiatives that are being spearheaded by the consortium.



Monitoring and Evaluation of the CCCM Strategy

The cluster has established annual satisfaction surveys that focus on evaluating the effectiveness of CCCM activities and CCCM coordination in areas where partners have active programming. Satisfaction surveys will be conducted in November/December of each year and will allow for CCCM partners and the CCCM cluster to monitor and evaluate the successes and shortcomings of implemented CCCM interventions. Furthermore, as trialed successfully in 2021, the CCCM cluster will execute local knowledge tools in August followed by a CCCM cluster strategy review intending to develop the CCCM cluster's strategy for the following year while making sure that CCCM partners are able to contribute to the HPC process.

Funding

The CCCM cluster will advocate for CCCM partners to receive pooled funding through the Somalia Humanitarian Fund (SHF) and the Central Emergency Response Fund (CERF).

The Cluster will advocate with donors for partners to receive bilateral funding to implement projects that are within the CCCM Cluster strategy and Somalia Humanitarian Response Plan. Such efforts will support localization efforts intending to forge partnerships between INGO/NNGO and bilateral donors and national CCCM actors. Various funding aspirations and pledged can be found within the CCCM cluster's Localization Framework such as a commitment for 75% of sub-granted CCCM funding from cluster-lead agencies to go to local CCCM partners and at least 25% of all funding for the 2022 calendar year going to local partners.

Sub-National Focal Agencies (Coordination Hubs)

Sub-National Coordination Hub	Sub-National Lead Agencies
Banadir	UNHCR
Jubbaland	UNHCR/IOM
South West State	UNHCR/IOM
Hirshabelle	UNHCR/DRC
Galmudug	UNHCR
Puntland	UNHCR
Somaliland	NDRA with agency support provided by UNHCR
	and ACTED

List of CCCM HRP Cluster Partners (#37)

ACTED	NOFYL
DRC	DAN
IRDO	CESDO
IRW	AYUUB
ASAL	DEH
AVORD	SFH



MRDO	SOVA
UNHCR	DKH
KAF	READO
SCC	IOM
IRC	SYPD
WRRS	SOYDA
HAPEN	SSWC
JF	NRC
PSA	PMWDO
WARO	HRDO
HIWA	PDA
SOMLIFE	HINNA
HIJRA	

List of Non-HRP CCCM Partners

SODEN	National Disability Agency
REACH	Humanity and Inclusion
MCAN	KAALO
SODEN	WISE
MCAN	Minority Rights Group International
KARDO	AADSOM

List of Local Authorities in Close Engagement with the CCCM Cluster

Jubbaland Commission for Refugee and IDPs-	Ministry of Humanitarian Affairs & Disaster
JUCRI	Management (MOHADM)
Southwest Commission for Refugees and IDPs	Galmudug Commission for Refugees and IDPs
SWCRI	GCRI
Hirshabele Commission for Refugees and IDPs	National Displacement and Refugee Agency
HCRI	NDRA
Benadir Regional Authorities (BRA)	National Commission for Refugees and IDPs
	(NCRI)

NOTE: These are some of the main government authorities regularly engaged with the CCCM cluster. However, the cluster is in collaboration with all other respective government stakeholders in related and respective cluster activities.

Conclusion:

The strategy is a guiding document for the CCCM cluster members that provides an overall and overarching perspective of the cluster response in 2022. Partners are encouraged to customize the strategy into their specific sub-state or regional responses. Moreover, the cluster strategy should be read in conjunctions with other cluster guiding documents such as the disability action plan, solar lighting guidance framework, fire response guidance framework, the localization framework amongst other cluster documents.