

**COVID-19 CWC Task Team – Minutes of Meeting on 21/09/2020**

Participants: Alight, CARE, CTEN, DRC, HI, IRC, Trocaire, UNHCR, UNICEF, War Child Holland

Main Points of Discussion	Action Points
<p><b>1. Review of previous minutes</b></p> <p><b>Action points</b></p> <ul style="list-style-type: none"> <li>- Organizations interested in joining the rumour tracking to reach out to Anna (<a href="mailto:anna.christensen@drc.ngo">anna.christensen@drc.ngo</a>) or Rick Bartoldus (<a href="mailto:rick@ulearn-uganda.org">rick@ulearn-uganda.org</a>).</li> <li>- Document on community misconceptions and myths developed by War Child Holland to be shared with the Task Team members. Please contact Parwez for more information or any comments. (<a href="mailto:Parwez.Anis@warchild.nl">Parwez.Anis@warchild.nl</a>)</li> </ul> <p>Minutes endorsed</p>	
<p><b>2. CwC Field Updates (Adjumani and Lamwo)</b></p> <p><b>Adjumani:</b></p> <ul style="list-style-type: none"> <li>• Protection monitoring is continuing, maintaining close communication with community leaders who share updates on a daily basis which are compiled into daily reports. Border monitoring is also ongoing.</li> <li>• Given the COVID-19 situation and number of COVID-19 cases among refugees and humanitarian workers, services are currently focused on life-saving and critical services</li> <li>• Dissemination of messages on preventive measures such as proper hygiene and social distancing through door-to-door visits by community structures, equipped with PPEs. 14,000 households reached across 19 settlements.</li> <li>• Drive-throughs using vehicles in communities with integrated messages (including key messages on COVID-19, SGBV, child protection, peaceful co-existence etc) until end June.</li> <li>• Challenge: As protection monitoring through daily physical presence is not feasible at the moment due to COVID-19 restrictions, the perspectives of the community is represented by some RWCs and community-based actors, and not informed through in-depth views of / direct communication with the wider community</li> </ul>	

<p><b>Lamwo</b> (please refer to powerpoint presentation for details)</p> <ul style="list-style-type: none"> <li>• <b>Community sensitization strategies on COVID-19:</b> Road drives with pre-recorded messages played on PA systems; Spot messaging and radio talk shows in coordination with DLG and line ministries; Billboards and IEC materials; Door to door sensitization through leadership structures equipped with megaphones and bicycles; Community dialogues / FGDs and meetings in strict adherence to COVID-19 protocols; Daily coordination calls with RWCs</li> <li>• <b>Community leadership structures engaged:</b> RWCs, local peace promoters; PTAs; Child Protection Committees (CPCs); VHTs; Water User Committees (WUCs); Social Action Teams; SASA! Activists</li> <li>• <b>Achievements:</b> Communities sensitized with accurate and up-to-date COVID-19 information; refugees provided with facemasks and mostly respect social distancing; strong and effective community surveillance system; optimal utilization of resources through synergies between sectors created by enhanced CwC; timely response to challenges; few COVID-19 cases attributed to effective CwC and adherence to COVID-19 protocols</li> <li>• <b>Challenges and gaps:</b> Limited resources; poor road networks; illiteracy among communities; poverty and cultural practices that impact on community's adherence to COVID-19 guidelines; fatigue among leaders; presence of multiple minority languages; lack of special communication equipment and personnel affecting translation of key messages; abuse of power by leaders remains a constant risk.</li> </ul> <p><b>Discussions</b></p> <ul style="list-style-type: none"> <li>• Efforts are ongoing to coordinate among all actors in settlement to optimize available resources and opportunities.</li> <li>• In order to address challenges associated with community's cultural practices, the Lamwo team is trying to engage with cultural leaders and work with them, given their influence in the community.</li> <li>• Pre-recorded messages for community drives are done in as many languages as possible.</li> <li>• Much work has been done in both locations to raise awareness of the community on FRRM helpline, although there are challenges with stability of mobile phone network and the fact that not all community members have phones.</li> <li>• COVID-19 video messages in sign language were shared by HI in a previous meeting:  <a href="https://drive.google.com/drive/folders/1HdSTwI5Z0QNNcgTEb8wxz4cCLQPxnWSs?usp=sharing">https://drive.google.com/drive/folders/1HdSTwI5Z0QNNcgTEb8wxz4cCLQPxnWSs?usp=sharing</a>;  <a href="https://drive.google.com/file/d/146m8H1RyTSdqMz1PF2SYGs3kwyau1RrV/view">https://drive.google.com/file/d/146m8H1RyTSdqMz1PF2SYGs3kwyau1RrV/view</a></li> </ul>	
<p><b>3. FAQ / Misconceptions and myths about COVID-19 (War Child Holland)</b></p>	

<ul style="list-style-type: none"> <li>• WCH’s community facilitators in Kyangwali and Imvepi who are conducting door-to-door visits and community sensitization through megaphones receive many questions from the community related to COVID-19. WCH compiled guidelines to be used by all facilitators on basic information regarding the main questions, in order to ensure consistency in their responses. The document is intended to purely guide the facilitators, and not for printing, translation and dissemination to the community, and whatever material that is printed will be from MoH. The draft was shared with the district level COVID-19 taskforces for comments.</li> <li>• CwC Task Team members are invited to share any inputs on the document.</li> </ul>	<ul style="list-style-type: none"> <li>• Members to share any comments on the document on community misconceptions and myths about COVID-19 with (<a href="mailto:Parwez.Anis@warchild.nl">Parwez.Anis@warchild.nl</a>) by early next week.</li> </ul>
<p><b>4. AOB</b></p> <ul style="list-style-type: none"> <li>• DRC will be co-chair for the months of October and November. A big thank you to Alight for co-chairing in August - September.</li> <li>• Next meeting: 5 October 2020, 11:30-12:30</li> </ul>	

Endorsed meeting minutes and other key documents from the CwC Task Team can be accessed on the Uganda refugee response portal at:

<https://ugandarefugees.org/en/working-group/253?sv=0&geo=220>