

**Meeting Minutes 29<sup>th</sup> October 2019**  
**UNHCR BO Amman, Jordan – EMOPS Room**

**Agencies present: ARDD, AWO, Care, CVT, IHF-NHF, IOM, JWU, Oxfam, UN Women, UNHCR, HelpAge International, UNFPA, INTERSOS.**



**Agenda**

- Coordination updates (16 days, trainings, Amaali App demo, field)
- Information management update
- Review of SGBV SWG workplan
- Presentation: working with media on GBV (UNFPA)
- Good practice: Building self-protection methodology (UNRWA)
- AOB

| Agenda items                       | Discussion  | Action points   |
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| <p><b>Coordination updates</b></p> | <ul style="list-style-type: none"> <li>- Introduction and Agenda review.</li> <li>- Link for SOPs is available and CFA distributed copies.</li> <li>- <b>16 days campaign:</b></li> <li>- The 16 days campaign taskforce conducted several meetings and it was agreed on the topic (Economic Violence). Discussions on activities that will take place during the 16 days will be decided soon and shared with the group.</li> <li>- There was a suggestion to have a march as a joint event but due to the general situation the idea was changed, and the final decision on the joint event, messages, hashtags and the exact date will be shared after the next TF meeting.</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Co-chair to share 16 days campaign latest updates via email.</b></li> </ul> |

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|  | <ul style="list-style-type: none"> <li>- <b>Trainings:</b></li> <li>- GBV coordination training was finalized and a new handbook was released. Pilot training was conducted in Amman and 23 participants have attended including field coordinators.</li> <li>- TDH-L will conduct Safe Referrals training in Irbid.</li> <li>- <b>Mafraq update</b><br/>Meetings were held since the establishment of the WG in 2018 - one joint meeting once a month every second Wednesday.<br/>The following agencies attend the meeting: IRC, CARE, Action Aid, WRG, VDT, IFH, ICMC, IMC, DRC, NRC, MSFF, AWO, JRF.</li> <li>- <b>Objectives of the working group:</b> <ul style="list-style-type: none"> <li>• To strengthen SGBV prevention and response for the survivors of SGBV.</li> <li>• To share experiences and knowledge on improvement on service delivery.</li> <li>• To develop and implement the SGBV strategy within the broader protection working strategy in Mafraq governorate.</li> </ul> </li> <li>- <b>Gaps and challenges:</b><br/>Working with PWD (Person with Disability).<br/>Livelihood services/ Women empowerment.<br/>Non-active participation from local community organizations and governmental parties in our WG.<br/>Mandatory reporting mechanism needs to be clarified for GBV and non GBV actors in Mafraq.<br/>The safety services are available in Mafraq, but it often gets declined by survivors for many reasons.</li> <li>- <b>Core functions and achievements:</b> <ul style="list-style-type: none"> <li>• Updated SGBV referral pathway for Mafraq governorate.</li> <li>• Created CP WG which is merged with SGBV group.</li> </ul> </li> <li>- <b>Upcoming plans:</b> <ul style="list-style-type: none"> <li>- Undertake gaps analysis.</li> </ul> </li> </ul> |  |
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|   | <ul style="list-style-type: none"> <li>- Identify activities for 16 days of activism in order to raise awareness on prevention of SGBV.</li> <li>- Deliver SGBV safe referral training for non-specialized frontline workers.</li> <li>- Enhance the coordination between different SGBV actors.</li> <li>- Establish a direct contact between FPD, MOSD and the SGBV service providers.<br/>Follow up on the CMR services.</li> </ul> <p><b>Future plans:</b></p> <ul style="list-style-type: none"> <li>• FGD (Focus group discussion).</li> <li>• Determine the areas of concern.</li> <li>• Ensure that the safe referral training is delivered to all staff who work with humanitarian NGOs, local Associations, and schools.</li> <li>• Joint awareness session which will be conducting by two or more NGOs that work with SGBV survivors.</li> </ul>  |  |
| <p><b>Information management update</b></p> | <ul style="list-style-type: none"> <li>- The importance of mobilizing resources was explained as it is one of the core functions of coordination. It is important to see the work with other donors and to identify gaps.</li> <li>- One of the problems is that there is no reporting on resilience in Activity Info.</li> <li>- There are some reasons of the gaps such as no reporting or the discontinuation of the projects. In this case, providing a clear comment will be useful.</li> <li>- Examples of indicators were provided, and a briefing session can be provided for staff who is reporting.</li> <li>- <b>Amaali App:</b> members were briefed on Amaali mobile application. This mobile application has been developed by the (SGBV SWG) in Jordan. This mobile application will provide beneficiaries with information on services to seek help. It also allows them to share risk points. Members were guided on how to download the App using their professional emails and they were informed how to register and find referral pathways.</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Co-chair to share presentation.</b></li> <li>• <b>Coordinators to design and print posters. Members to distribute</b></li> </ul> |

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|   | <ul style="list-style-type: none"> <li>- There was a request to develop posters on Amaali to be disseminated in community centers</li> </ul>  |  |
| <b>Working with media on GBV</b>                                  | <ul style="list-style-type: none"> <li>- UNFPA shared a video showing the effect of humanitarian crisis on GBV survivors and media's role in it.</li> <li>- Media's main roles are to spot light on GBV causes and to work on changing wrong perspectives that can cause GBV.</li> <li>- Sometimes journalists can fail and can put survivors under risk.</li> <li>- The video has a guidance for people working in media to prevent GBV.</li> <li>- The five types of violence were mentioned in the video.</li> </ul>   | <ul style="list-style-type: none"> <li>• <b>Co-chair to share the video.</b></li> <li>• <b>UNFPA and OXFAM to discuss on areas of collaboration</b></li> </ul> |
| <b>Review of SGBV SWG workplan</b>                                | <ul style="list-style-type: none"> <li>- Mid-year review: score carting with three colours were provided to indicate achievements (green, yellow and green). According to this, priorities for next month are:</li> <li>- GBV strategy.</li> <li>- Advocacy messages.</li> <li>- Sector Gender analysis.</li> <li>- Develop communication material.</li> </ul>  | <ul style="list-style-type: none"> <li>• <b>Co-chair to share the work plan by email.</b></li> </ul>   |
| <b>Good practice Building self-protection methodology (UNRWA)</b> | <ul style="list-style-type: none"> <li>- Local community safety mechanisms enhanced capacity of self-protection strengthened to prevent GBV incidents.</li> <li>- Building Self-Protection Methodology is a participatory protection assessment that enables the community to take measures to address protection concerns with a focus on GBV through 3 stages:</li> <li>- Community maps/risks assessment.</li> <li>- Community Resource mapping (assets mapping).</li> <li>- Protection roadmap.</li> <li>- lessons learned:<br/>Integrated approach GBV/Child Protection to ensure comprehensive intervention.</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Co-chair to share the presentation.</b></li> </ul>   |

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|                   | <p>Protection from Sexual Exploitation and Abuse (PSEA) integrated during the “safety walk” and as part of the GBV information sessions with parents and teachers.</p> <p>Initial training to facilitators must include: Protection Equation, GBV and CP refreshment as well the methodology and its activities Interim evaluation once the Risk charts are finalized to analyze trends (i.e. Cyber Sexual Harassment).</p> <p>Risk charts produce valuable evidence from the communities perspective that can inform other type of interventions (i.e.: UNRWA rehabilitation program).</p> |  |
| <p><b>AOB</b></p> | <ul style="list-style-type: none"> <li>- NCFA distributed publications of SOPs and training manual in Arabic.</li> <li>- In November the meeting will be in occasion of the joint event of 16 days. For December Next Meeting: changed to the 18<sup>th</sup> of December 2019 because of Christmas holiday.</li> </ul>   |  |