

CCCM YEMEN – INDICATORS MATRIX

CCCM Cluster Objectives	Activity	Outcome	Indicators	Target	Frequency	Source
1. Supervision and coordination of safe and dignified access to multisectoral service at site level.	1.1 Establishment of the CCCM team (static or mobile) per site/area	1.1 CCCM Structures in IDP sites are established, supported, and coordinated	# of sites with CCCM supervision and coordination systems	900	Monthly	Partners Reporting
			% of sites providing monthly Site Monitoring Report	100%	Monthly	Partners Reporting
			# of coordination meetings held at site or area level	-	Monthly	Partners Reporting
	1.2 Coordinate the operational entities, provision, access to services and protection in accordance with international standards aimed at guaranteeing the dignity of people and equitable access to basic services and fundamental rights	1.2 Access to basic services is facilitated for IDPs living in sites	# of CCCM static centers facilitating services to vulnerable groups and PWSNs	-	Monthly	Partners Reporting
			% of sites with active WASH, Food, Health, Nutrition, Shelter, and protection services	-	Monthly	Partners Reporting
			% of CCCM Teams trained on protection principles, mainstreaming, and inclusion	-	Monthly	Partners Reporting
			% of CCCM Teams trained on protection principles, mainstreaming, and inclusion	100%	Monthly	Partners Reporting
			# of CCCM staff who received training in Site Management standards	-	Monthly	Partners Reporting
			# of CCCM staff who received training in Site Management standards	-	Monthly	Partners Reporting
	1.3 Monitor and mobilize response to HLP issues	1.3 HLP issues are identified and responded to on a timely basis in affected sites, including relevant aspects such as advocacy, community engagement, relocation of evicted IDPs (prioritizing alternatives to camps), assessing intentions and areas of origin in collaboration with HLP Working Group and relevant stakeholders	# of IDPs living in sites under threat of forced evictions	-	Monthly	Partners Reporting
			% of site eviction referrals made to relevant actors	-	Monthly	Partners Reporting
			% of CCCM teams trained on HLP response mechanism	-	Monthly	Partners Reporting
			% of sites with active HLP services	80%	Monthly	Partners Reporting
			% of sites with eviction notice successfully resolved for at least 1 year through negotiation or voluntary relocation	-	Monthly	Partners Reporting
	2. Strengthening community participation and supporting the capacity building of key CCCM stakeholders.	2.1 Identify or establish community focal points and committees appropriate to the transitory nature of the site within the framework of a legitimate leadership structure	2.1 All sites are organized through community-led structures	# of sites with community self-organizing committees	750	Monthly
# of community committee meetings facilitated				-	Monthly	Partners Reporting
2.2 Ensure that different gender and vulnerable or minority groups are represented and participate to the established representation structures		2.2 Participation of women and vulnerable groups in IDP site governance and sectoral committees is supported & advocated	# of members of the community self-organizing committees in IDP sites disaggregated by gender, age, and disability	750	Monthly	Partners Reporting
2.3 Enable the participation of the inhabitants in supervisory structures through capacity building		2.3 Site residents are trained to participate in supervisory and self-management structures	# of community committees and volunteers who participated in capacity-building trainings	450	Monthly	Partners Reporting
2.4 Implement community-based projects to respond to gaps including site development, infrastructure improvements, site risk reduction or resilience activities		2.4 Care and maintenance of sites' infrastructure is enabled	# of community-driven projects aimed at site development, infrastructure improvement, site risk reduction, community resilience or cohesion	450	Monthly	Partners Reporting
			# of sites with adequate site maintenance service capacity	-	Monthly	Partners Reporting
2.5 Mobilization and participation of the inhabitants of the site for supervision and maintenance of infrastructure through community labor programs		2.5 Mobilization of site residents through maintenance activities to improve their living conditions is facilitated	# people incentivized through CfW for site maintenance or community-driven projects	3000	Monthly	Partners Reporting

3. Strengthen access to two way communication pathways for displaced population	3.1 Produce and disseminate information material (i.e. posters, brochures, billboards) regarding assistance both to the population living in the site and to other interested parties	3.1 All IDPs in the sites are regularly updated about services available to them	# of information campaigns conducted	1800	Monthly	Partners Reporting
			% of managed sites with information points/ boards available	-	Monthly	Partners Reporting
	3.2 Establish & strengthen complaints and feedback mechanisms at site level	3.2 All IDPs in the sites have access to a functional complaints and feedback mechanism that is regularly collected, analyzed, shared, and referred for action	% of sites with functional feedback and complaints mechanisms	100%	Monthly	Partners Reporting
			# of feedback/complaints received	-	Monthly	Partners Reporting
			% of complaint or feedback investigated, resolved or escalated and results fed back to the complainant within agreed timeframe	75%	Monthly	Partners Reporting
	4. Strengthening integrated approaches and pathways to develop exit strategies, resilience and durable solutions where possible.	4.1 Conduct and coordinate joint assessments with Shelter, Protection, WASH, and other relevant sectors to identify integrated approaches aimed at supporting resilience programming	4.1 Resilience programming in sites is coordinated, evidence-based, and leads to sustainable outcomes	# of coordinated joint assessments related to exit strategies and durable solutions	-	ADHOC
4.2 Map sites' potential for phasing out as IDP sites in collaboration with the clusters and government counterpart and in line with the site closure guidelines		4.2 The process by which the operations (whole or part of) will be ceased on site is outlined for each IDP site	# of site decommissioning plans in place	-	ADHOC	National Level
			# of exit strategies workplans under development by CCCM partners	22	ADHOC	National Level
4.3 Map sites that are viable for durable solution based on sustainable land tenure allocated by relevant authorities		4.3 Integration programming and sustainable infrastructure improvements are enabled through land tenure agreements	% of sites with secure land tenure agreements for a minimum of 3 years	10%	Monthly	Partners Reporting
4.4 Intentions of population are recorded and respected and two way information regarding durable solutions options are shared with site residence in a timely manner		4.4 IDPs in sites are able to make an informed and voluntary choice on what durable solution to pursue	# of joint intention surveys conducted (household)	110000	ADHOC	National Level
			# of "go-and-see" IDP visits supported by CCCM partner and Local authorities	141	ADHOC	National Level