Mental Health and Psychosocial Support (MHPSS) Services

January – March 2023

51,340 people received MHPSS services as a response to the earthquakes

123 referrals to specialized mental health services

1,488 people attended rehabilitation programmes

Population groups benefitting from services

14 Governorates | 114 Community Centres | 684 Volunteers

Awareness sessions and social/recreational activities 22,908
Home-based programme for persons with disabilities 401
Referral to specialized mental health services 123
Home-based programme for older persons 1,087
Psychosocial support 1,537
Distribution of adults diapers 2,573
Medical and general in-kind assistance distributed 52

Refugees+ Asylum seekers
Host community 22%
IDPs 35%
Returnees 43%

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Services provided

Mental health in Syria has been severely impacted by years of crisis, displacement and economic insecurity. Affected populations have experienced a range of stressors such as exposure to violence, separation from or loss of loved ones, poor living conditions, poverty, food insecurity, loss of livelihoods, physical injuries and illnesses as well as a lack of access to services such as health care, education and social care.

The mental health and psychosocial support (MHPSS) approach of UNHCR Syria is aligned with UNHCR's operational guidance on MHPSS and Inter-Agency Standing Committee (IASC) guidelines. Multi-layered interventions are integrated in the health and protection responses (primary health care, community-based protection) as well as in education and shelter programmes.

EARTHQUAKE RESPONSE:
The earthquakes in February 2023 caused deaths, severe damage to buildings and neighbourhoods, physical injuries, loss of livelihood means and displacement of people. As a result, high levels of psychological distress including the feelings of fear, worry, and helplessness have been reported. To address the issues, UNHCR is providing MHPSS services through the network of 11 partners in 4 most affected governorates with MHPSS frontline workers and outreach volunteers.

- From the onset of earthquake until end of March 2023, **UNHCR’s partners provided psychological first aid to 18,867 affected people** to first reduce stress symptoms and assist in a healthy recovery.
- Out of them, **618 vulnerable people showed signs of psychological problems** and were referred to MHPSS case management for further follow-up. **236 vulnerable people received individual counselling** for trauma and stress caused by the earthquakes.
- As part of UNHCR's psychosocial support for persons physically injured by the earthquake, UNHCR also through partners managed to distribute **3,366 medical assistive devices** and **1,800 items and materials** to prevent any further protection risks they might encounter.
• Adult diapers also were distributed to 50 older persons and persons with disabilities who are residing in collective shelters, as part of UNHCR's psychosocial support for these persons.

• Specific services were also provided to 299 older persons and 186 persons with disabilities to help them coping with the current situation and to assist them in meeting their basic and health needs, they were also provided with specific guidelines and instructions on what to do before, during and after the earthquake.

• Awareness sessions on the psychological effects after natural disasters and social recreational activities to reduce and manage stress were provided to 25,918 vulnerable people residing in collective shelters.

MHPSS REGULAR RESPONSE:

Social considerations in basic services and security:

• The age, gender and diversity approach is applied and mainstreamed in all protection activities and interventions conducted at UNHCR-supported community centers and by mobile teams and outreach volunteers.

• Basic services such as food, core relief items, shelter, health and education are provided in a safe and culturally appropriate manner that ensures dignified access for all persons that UNHCR serves.

• During the reporting period, UNHCR continued through its partners to provide MHPSS services targeting 52 persons with specific needs (older persons, persons with disabilities) with general and medical in-kind assistance. This assistance is provided to increase a sense of dignity, help prevent harmful coping mechanisms and reduce the financial burden on the families and caregivers. In addition, 2,573 persons with specific needs received adult diapers.

Strengthening community and family support:

• One child friendly space is established in each UNHCR-supported community centre to support the development of children. Child-friendly spaces are safe spaces set up in humanitarian settings to help support and protect children. Their objective is to restore a sense of normality and continuity to children whose lives have been disrupted by crises.

• Older persons’ clubs are established in each community centre supported by UNHCR to support the integration of older persons. Activities taking place at the clubs include social/recreational activities, intergeneration activities, awareness sessions, psychodrama, games and music.

• Home-based rehabilitation interventions were provided to the families and caregivers of 1,087 older persons and 401 persons with disabilities to strengthen their capacity to care for the older persons and the persons with disabilities in their families and preserve their independence and dignity.

• UNHCR and partners conducted 1,613 social/recreational activities and awareness-raising sessions for 23,263 individuals.

Focused, non-specialized psychosocial support:
- Individual and group counselling were provided to **790 persons with psychosocial needs** by MHPSS case managers in all UNHCR-supported community centres and multidisciplinary clinics.
- During the reporting period, **747 persons were provided with mental health and psychosocial support case management services**

**Specialized mental health services:**
- **123 referrals to psychiatrists and psychotherapists** were made by MHPSS case managers for people suffering from severe mental health disorders.