The Government of Poland has the primary responsibility of the refugee response. Under the Refugee Coordination Model, the UN Refugee Agency (UNHCR) coordinates the complementary activities of humanitarian actors.

The Government of Poland leads the refugee response, complemented by activities of humanitarian organizations. The work of the humanitarian organizations which are part of the refugee response is coordinated through the Refugee Coordination Model (RCM).

Since March 2022, the RCM has been adopted to respond to the sudden influx of refugees from Ukraine. In Poland, the RCM is coordinated through the Inter-Sector Coordination Group (ISCG). The RCM facilitates interventions that are in line with government priorities while maximizing resource complementarity and impact. At the national level, the ISCG in Poland consists of the sectors as outlined on this page. Additionally, several working groups and networks are reporting to the ISCG. Taking a localized approach, aside of the national structure, inter-agency Refugee Coordination Fora (RCF) are established in Mazowieckie (Warsaw), Malopolskie (Krakow), Lubelskie (Lublin) and Podkarpackie (Rzeszow).

The RCM maximizes opportunities for cross-fertilization in the implementation of the Refugee Response Plan 2023 through the ISCG and RCF architecture, enabling participating organizations to build on tangible achievements made in 2022.

* - including mental health and psycho-social support working group jointly with the protection sector.

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