Keystone Moldova: needs assessment and support to refugees with disabilities

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Needs assessment of refugees with disabilities

• Total number of respondents- 1589, including 1293 refugees, 150 vulnerable persons from Moldova and 139 host families.
• 486 refugees with disabilities
• Data collection – August-November
• Localities – Chisinau, Balti, 28 rayons
• Refugees with disabilities that reached Keystone Moldova through Hotline, Mobile team services, LPA, other NGOs
Distribution of refugees with disabilities, per sex, %

- Women: 58%
- Men: 42%

Distribution of refugees with disabilities per age, %

- 0-18: 60%
- 19-59: 27%
- 60+: 13%
Distribution of refugees with disabilities per residential place, %

- Chisinau: 45%
- Center: 19%
- South: 14%
- North: 22%

Distribution of respondents with disabilities per type of housing, %

- Host family (no payment): 53%
- Renting house/apartment: 19%
- Shelters: 28%
Distribution of respondents per disability degree, %

- Sever: 33%
- Medium: 23%
- Accentuated: 33%
- Undetermined: 11%

Distribution of respondents per type of disability, %

- TSA: 3%
- Mental health: 4%
- Associated maladies: 37%
- Physical disability: 25%
- Intellectual disability: 12%
- Multiple disability: 12%
- Visual impairment: 7%
Household needs of refugees with disabilities, %

- Furniture: 2%
- Heating materials: 1%
- Electric supplyes: 6%
- Textiles: 12%
- Clothes: 17%
- Hygiene products: 22%
- Food: 30%
Health and social needs of refugees with disabilities, %

- Psychological consultations: 1%
- Rehabilitation: 1%
- Special nutrition: 2%
- External medical services: 2%
- Assistive equipment: 5%
- Personal hygiene: 7%
- Medical equipment: 9%
- Medical consultations: 9%
- Medications: 64%
Keystone Moldova support to refugees

• All in total assisted cases - 8650
• Types of delivered services:
  ➢ Hotline
  ➢ Mobile teams
  ➢ Safe space for mothers and children
  ➢ Provision of hot meals
  ➢ Peer to peer support
• Keystone Moldova is leading the Task Force on Disability

![Distribution of beneficiaries per types of support, %](image-url)

- Direct support: 50%
- Yearly development services: 25%
- Health: 16%
- Informational support/psychological counselling: 9%
### Distribution of beneficiaries per types of direct support, %

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>transportation</td>
<td>1</td>
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<tr>
<td>heating materials</td>
<td>2</td>
</tr>
<tr>
<td>textiles</td>
<td>5</td>
</tr>
<tr>
<td>home appliance/furniture</td>
<td>5</td>
</tr>
<tr>
<td>clothes</td>
<td>11</td>
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<tr>
<td>nutrition and hygiene</td>
<td>77</td>
</tr>
</tbody>
</table>

### Distribution of beneficiaries, per types of health support, %

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Others (lab. tests, hygiene, rehab)</td>
<td>2</td>
</tr>
<tr>
<td>Assistive devices</td>
<td>4</td>
</tr>
<tr>
<td>medical equipment</td>
<td>5</td>
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<tr>
<td>medical consultations</td>
<td>13</td>
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<tr>
<td>medicines</td>
<td>76</td>
</tr>
</tbody>
</table>
Challenges to be addressed

• Data on refugees with disabilities
• Mainstreaming disability in all sectors (including needs assessment, types of support and impact assessment)
• Healthcare (medications and diagnostic services) for persons with disabilities and chronic diseases
• Assistive equipment based on needs (wheelchairs, walkers, glasses, ear implants etc.)
• Social and rehabilitation services for refugees with disabilities
• Support services and assistive equipment for better integration of children with disabilities refugees in schools
• Support services for better inclusion of persons with disabilities refugees in open labor market