MPCA to Hosting Households

Cristian Slobodeaniuc, Deputy Cash Program Manager, PIN Moldova
Overview of beneficiaries
General overview

• Assistance offered in 17 raions
• Total number of beneficiaries (hh): 5,090
• Total number of transactions: 10,226
• Total amount of the assistance: 37,844,800 MDL
  (approx. 1,900,000 EUR)
Consistency of beneficiaries

• 1 and 2: 35%
• 2 and 3: 23%
• 3 and 4: 40%
• 1 and 2 and 3: 10%
• 2 and 3 and 4: 13%
• 4 rounds: 7%
Gender and size

• Average hh size: 2.78
• Gender disaggregation:
  I. Female: 64.7%
  II. Male: 35.3%
Overview geographical distribution

<table>
<thead>
<tr>
<th>Raion</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>UTA Gagauzia</td>
<td>25.24%</td>
</tr>
<tr>
<td>Balti</td>
<td>11.45%</td>
</tr>
<tr>
<td>Cahul</td>
<td>9.64%</td>
</tr>
<tr>
<td>Taraclia</td>
<td>7.97%</td>
</tr>
<tr>
<td>Basarabeasca</td>
<td>7.81%</td>
</tr>
<tr>
<td>Edinet</td>
<td>6.26%</td>
</tr>
<tr>
<td>Singerei</td>
<td>5.13%</td>
</tr>
<tr>
<td>Ungheni</td>
<td>5.04%</td>
</tr>
<tr>
<td>Falesti</td>
<td>3.99%</td>
</tr>
<tr>
<td>Briceni</td>
<td>3.71%</td>
</tr>
<tr>
<td>Riscani</td>
<td>3.19%</td>
</tr>
<tr>
<td>Donduseni</td>
<td>3.10%</td>
</tr>
<tr>
<td>Cantemir</td>
<td>2.77%</td>
</tr>
<tr>
<td>Glodeni</td>
<td>2.43%</td>
</tr>
<tr>
<td>Nisporeni</td>
<td>2.26%</td>
</tr>
</tbody>
</table>
Service provider
Service provider: Posta Moldovei

• Best geographical coverage (1137 offices)
• Door to door delivery
• Lower costs
• Additional services (SMS, consent forms, robot calls)
• Responsive
• Reporting
Community Feedback Response Mechanisms
THE MOST POPULAR CHANNELS OF SUBMITTING REQUESTS AND COMPLAINTS

- Hotline & mobile number: 91%
- Viber: 2%
- Facebook: 4%
- WhatsApp: 2%
- Mail: 1%
CFRM

• Period: June – November 2022
• Total number of calls – 598
  I. 53% request for information
  II. 44% request for assistance
  III. 3% negative feedback
CFRM (78%/22%)
Our approach
Principled approach

- Financial support is being distributed at once
- Perform 100% phone verification
- Perform 10% door to door verification
- Create ad-hoc lists to ensure that no one is left behind
- Support our partners with financial distributions
Thank you for your attention

Cristian Slobodeaniuc
+373 60 111 471
cristian.slobodeaniuc@peopleinneed.net
peopleinneed.net