BACKGROUND

Since the onset of the Russian invasion, one-third of Ukrainians have been forced from their homes. This is the largest human displacement crisis in the world today. Some 8 million people have been displaced internally within Ukraine and some 13 million people are estimated to be stranded in affected areas or unable to leave due to heightened security risks, destruction of bridges and roads, as well as lack of resources or information on where to find safety and accommodation.

As of today, more than 5.9 million refugee movements have been recorded out of Ukraine. At the same time, authorities have reported some 1.5 million movements back into the country. UNHCR estimates that some 2.4 million refugees have moved beyond countries neighbouring Ukraine.

Inside Ukraine, many people who are trapped are unable to meet their basic needs including food, water and medicines. The delivery of life-saving aid remains challenging, with a lack of safe humanitarian access. UNHCR and partners continue striving to reach hard-hit areas with life-saving assistance as part of inter-agency humanitarian convoys.
SITUATION UPDATE

• The number of internally displaced persons (IDPs) due to the war in Ukraine has reached 8,029,000 as of 3 May.

• Three safe passage operations coordinated by the UN and ICRC have successfully evacuated more than 600 people from the Azovstal steel factory and other areas in and around Mariupol. The third operation concluded on 8 May, with over 170 people evacuated—152 from Azovstal and the rest from Mariupol, Manhush, Berdiansk, Tokmak and Vasylivka—and 100 people proceeded with the convoy to Zaporizhzhia. UNHCR and partners were on the ground to provide initial support and assistance. The Humanitarian Coordinator in Ukraine issued a statement on the operations, noting efforts to support additional evacuations for the scores of people who remain trapped in Mariupol.

• As of 9 May, the Office of the UN High Commissioner for Human Rights (OHCHR) recorded 7,061 civilian casualties in the country: 3,381 killed – including 235 children – and 3,680 injured. OHCHR notes that the actual figures are likely considerably higher.

• On 8 May, a school building was struck in Bilohorivka, in Luhansk Oblast near Sievierodonetsk, where some 90 people were sheltering. Ukrainian authorities report that 30 people were rescued, while around 60 others were killed. Assistant Secretary-General and UN Crisis Coordinator for Ukraine Amin Awad issued a statement after the attack.

• Fuel availability is declining in Ukraine, affecting civilians’ ability to move to safer areas and adversely impacting aid deliveries, especially in hard-hit areas. As of the end of April, there are no longer free-of-charge evacuation trains operating in Ukraine. The cost of a ticket is presenting a financial barrier for some of those wanting to evacuate by train, mostly from Kharkiv, Dnipro and Odesa.

• On 5 May, the UN Secretary-General delivered remarks to the UN Security Council following his recent visit to both the Russian Federation and Ukraine, calling once more for an end to the war in Ukraine.

Key figures - UKRAINE
As of 9 May:

• 402,905 people reached with essential food and non-food items, winter clothes and shelter materials
• 148,524 people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines
• 275,850 people enrolled for multipurpose cash assistance. 157,716 have received their first payment.
• 64,954 people received assistance through humanitarian convoys delivered to hard-hit areas
• 37,858 sleeping spaces created / improved in 154 reception centres and collective centres

TARGETS 6 – MONTH EMERGENCY RESPONSE*

1.2 million people will receive protection assistance and information

1.5 million people will be supported with essential food and non-food items

1.08 million people will receive multipurpose cash assistance

140,000 people to receive shelter support, including through refurbishment of 40 reception and collective centres

*Targets updated to cover a 6-month period and subject to fulfilment of new funding requirements
UNHCR RESPONSE IN UKRAINE

Protection

- **148,524 people have received targeted protection assistance** at border crossing points, online and in locations where people have fled.

- This includes **protection counselling and services**, including **psychosocial support and legal aid**. The overall figure includes some **70,000 people** who received protection information, support or counselling; almost **50,000 people** who received information and counselling through hotlines; over **14,800 people** who received legal counselling or assistance; over **12,815 people** who received psychosocial support or psychological first aid; more than **4,870 who received social support**. This is in addition to some **1,740 protection monitoring missions**.

- **UNHCR partner R2P continues to provide legal consultations** for people living in Dnipro reception centres. Inquiries primarily relate to compensation for destroyed housing, IDP registration, social benefits, labour issues and restoration of personal documentation. Additionally, at the Dnipro railway station, UNHCR partner Proliska conducts protection monitoring and provides consultations to evacuees regarding long-term housing, accessing aid, and receiving compensation for destroyed housing.

- **UNHCR also provides protection information and counselling** and replies to individual inquiries by email and telephone, responding to approximately **250 emails and 100 calls a day**.

Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, **275,850 people have been enrolled by UNHCR to receive cash assistance** and **157,716 of them have received their first payments**.

- **Cash enrolment was launched in Cherkasy Oblast on 9 May, and continued in ten other oblasts** - Chernivtsi, Dnipropetrovsk, Ivano-Frankivsk, Khmelnytskyi, Lviv, Poltava, Ternopil, Vinnytsia, Zakarpattia and Zaporizhzhia.

- An interactive Cash Working Group dashboard showing overall progress can be accessed here. A cumulative 632,000 people have received cash assistance through all 16 Cash Working Group partners.

Core Relief Items

- To date, **402,905 people have benefitted from core relief items and food assistance across eastern, central and western Ukraine**. This includes **82,131 people** who received food assistance and **23,787** who received emergency shelter assistance; the remaining **297,000 people** received core relief items or winter clothes.

- **UNHCR, as part of interagency humanitarian convoys, has reached some 65,000 people in the hardest hit areas with life-saving assistance since the beginning of the war**. Access to the hardest hit areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.

- To respond to those being evacuated from Mariupol, UNHCR pre-positioned **3,000 self-care kits**, which include **dry food** and **hygiene items**, to be distributed by NGO Posmishka immediately upon people’s arrival in Zaporizhzhia. As of 9 May, 500 people had received this assistance. In addition, **UNHCR is providing 500 solar lamps, 500 mattresses, 1,000 towels and 1,000 bed linens at the reception centres in Zaporizhzhia**.

- In the past week, **UNHCR delivered blankets, mattresses, solar lamps and hygiene kits to bomb shelters in Kharkiv city and oblast benefiting 2,124 people, including 230 children. UNHCR also delivered mattresses, blankets, hygiene kits and utensils to a temporary accommodation centre in Verkhnedniprovsk, Dnipropetrovsk Oblast, and 500 kitchen sets and 1,000 pieces of tarpaulin to Korosten, in Zhytomyr Oblast.**

- Additionally, over the last two weeks, UNHCR provided core relief items, including **bed linen, hygiene kits, utensils and shelter repair kits**, to people whose homes had been damaged by shelling in Avdiivka, Donetsk Oblast. In Vinnytsia oblast, **UNHCR delivered 2,500 blankets to Haysyn and 500 blankets and 265 kitchen sets to Bar in Zhmerynka rayon. In Zakarpattia, UNHCR delivered core relief items to support 1,918 people in Mukachivskyi and Berehivskyi districts. Additionally, UNHCR partner Proliska delivered infant food, hygiene items, and towels to 12 reception centres in Dnipro, benefiting 8,203 people.**

- So far, UNHCR has supported **154 reception centres and collective centres** run by the Government to increase their capacity to host IDPs. A total of **37,858 additional sleeping spaces** at these centres have so far been created.
HUNGARY Protection

Key figures - HUNGARY

• Some 7,000 people provided with protection support by UNHCR and partners, including legal information provision, counselling and psychosocial support (since 21 March)
• 1 Blue Dot operational

UNHCR and partners, including Cordelia, Hungarian Helsinki Committee (HHC), Menedék and Next Step have provided information, counselling, psychosocial support and protection referrals to almost 7,000 refugees. This includes at Záhony train station, help / info points and temporary shelters across the country.

This includes counselling provided by UNHCR at Záhony Railway Station on 6 - 7 May for some 400 individuals, where UNHCR counselled many individuals directly on trains as they awaited travel onward to Budapest.

A Blue Dot was established in Záhony train station providing information, legal and social counselling, and a safe space for children and persons with vulnerabilities recently arriving to Hungary. UNHCR is rolling out Blue Dots at multiple locations, as well as establishing mobile teams to enable refugees to access information on temporary protection and available services, to provide case monitoring, and to facilitate identification and referral of vulnerable individuals to specialized services.

Last week UNHCR facilitated a training on gender-based violence (GBV) for volunteers and partners, focusing on delivery of support to survivors and actors not familiar with GBV response and prevention, as well as prioritization of psychological first aid. Some 36 people took part.

UNHCR partner Next Step is currently undertaking a training of volunteers to teach learning programmes to refugee children. Partner HHC also conducts regular monitoring of border areas, help points and temporary shelters to assess needs and gaps, and train staff and volunteers.

UNHCR continues assessing shelters across the country to identify persons in need of assistance and support with registration with the National Directorate-General for Aliens Policing (NDGAP) to access temporary protection and associated services. UNHCR also maintains a daily presence at Záhony train station to provide information, legal and social counselling, protection assistance and referrals for persons with specific needs.

Through partner Cordelia, UNHCR is working to improve the health status of refugees in reception and refugee shelters through the provision of psychosocial services including specialized medical care, psychiatric assessment and social counselling for persons with vulnerabilities, including those experiencing signs of trauma and distress associated with the effects of the conflict.

UNHCR posted a new video to its YouTube and Twitter accounts which provides information on temporary protection and access to services for people arriving to Hungary from Ukraine, in Ukrainian, Russian, Hungarian and English. It includes a QR code for refugees to scan that directs them to UNHCR’s dedicated Help website for Hungary, as well as addresses and contact details for national services providers.

UNHCR conducted a session on Age, Gender and Diversity (AGD) principles and working with persons with specific needs for volunteers at the Záhony railway station.

UNHCR has provided support through grants to two Ukrainian refugee-led organizations. The Foundation of the Association of Ukrainian Volunteers provides educational, including kindergarten, opportunities for refugee children and operates a humanitarian assistance centre. The second organization, Lexis, organizes events and information sessions for Ukrainian refugees and the local Ukrainian community.
UNHCR in Hungary continues to expand partnerships in order to enhance access to protection and support services. In addition to five existing partnerships, UNHCR will conclude new partnership agreements focusing on GBV services and counselling, housing support, humanitarian support and reception conditions. These new partnerships will be finalized shortly, significantly expanding the reach of UNHCR activities in Hungary.

Core Relief Items

- Partners and municipalities in Hungary have an indicated increased needs for hygiene supplies. UNHCR will provide 10,000 standard hygiene kits from mid-May to refugees in need.

- Between 25 April - 9 May, UNHCR partner Next Step provided hot meals and core relief items to some 400 refugees.

REPUBLIC OF MOLDOVA

Key figures - REPUBLIC OF MOLDOVA

- 42,807 people have received multipurpose cash assistance as of 8 May from a target of 150,000 people
- 1,275 refugees departed to Austria, France, Germany, Latvia and Lithuania as part of the EU Solidarity Platform
- 7 Blue Dots operational
- 6,446 refugees have been supported at the Blue Dots so far
- 50,000 + received protection information through distributed materials
- 7,895 refugees received protection support via UNHCR managed Green Line helpline

Protection

- There are currently seven Blue Dots operational in Moldova. Some 6,446 people (more than 50 per cent children) received support provided by UNHCR, UNICEF and partners at Blue Dot centres.

- There are Protection Desks at each of the 8 cash enrolment centres in Moldova. When refugees are enrolled for cash assistance, persons with specific needs are identified by the Protection Desk staff. Protection Desk and enrolment staff also provide home visits for people with reduced mobility.

- From the beginning of May, UNHCR Moldova, as part of a regional initiative, rolled out new profiling and protection monitoring tools. Partners Law Centre of Advocates (LCA), INTERSOS and REACH are conducting individual interviews with refugees to develop a comprehensive overview of the protection needs and risks in the country.

UNHCR now manages the Green Line — a free helpline (0800 800 11) to strengthen the two-way communication channel to address refugees and host community’s questions, needs and concerns. Between mid-April - 6 May, some 7,895 calls were received.

- The helpline is staffed by 10 staff and is open daily between 8am and 5pm. Furthermore, the UNHCR Moldova Help page has now been visited over 263,708 times by refugees seeking information.

- UNHCR and partners are developing a strategy for transitional accommodation, including criteria to assess suitability of housing options within host communities. The strategy envisages working with local partners and volunteer groups to establish committees within communities to identify host families and determine the suitability of their space for refugees. Once vetted, the host families will be assisted by partners. Pilots are planned in several districts and in Chisinau with support from UNHCR partners Catholic Relief Services (CRS), ACTED and other organizations.

- From 9 March to 28 April, UNHCR partner INTERSOS provided psychosocial support to some 831 refugees.

- Comprehensive GBV referral pathways have been developed, shared and continue to be updated based on service mapping for all regions. 212 frontline partner, government and NGO staff have been trained on GBV safe disclosure and referral to increase access to support.

- So far in the context of the Solidarity Platform, 12 Member States - including Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain - as well as Norway, Liechtenstein and Switzerland have made pledges to transfer 19,870 refugees from Moldova.

- Out of the pledges made so far, a total of 1,275 persons were transferred from Moldova, including to Austria, France, Germany, and Latvia by air and to Lithuania by bus. UNHCR provided support to the vulnerability screening process and collaborated with IOM on assistance to the organization of departure procedures, including through counselling refugees.

- UNHCR partners LCA, ACTED, and INTERSOS are stationed at border crossing points and refugee accommodation centres to provide transportation, protection monitoring, vulnerability screening and counselling. A total of 48 refugee accommodation centres are regularly monitored and issues followed up by protection partners.
Multipurpose Cash Assistance

- Some 42,807 refugees have been enrolled and issued bank cards for multipurpose cash assistance in Moldova since 25 March. So far, eight enrolment centres are operational, with mobile teams covering other locations. A total of 100 cash enrolment staff have now been trained.

Core Relief Items

- UNHCR currently has a stockpile in Moldova of more than 106,674 blankets; 19,992 solar lamps; 17,600 jerry cans; 15,012 pillows; 11,540 winter coats; 10,000 mattresses; 4,852 sleeping bags; 4,655 family tents; 3,600 quilts; 3,114 winterization kits; 3,050 plastic tarpaulins; 9,209 kitchen sets; 990 thermostes; and 10 rubber halls.
- UNHCR has also provided significant material assistance to the Government of Moldova to increase capacities in the form of vehicles, laptops, generators and other office equipment.
- UNHCR completed site assessments for the 25 standby refugee accommodation centres (RACs) to be used for contingency planning. UNHCR is now working with the National Agency for Social Protection and partners to conduct minor rehabilitation repairs and equip the RACs with essential services.

POLAND

Protection

- There are currently 7 Blue Dots operating in Poland, including at the two UNHCR cash enrolment centres in Warsaw as well as in Krakow and Poznań, at the Tesco reception centre in Przemyśl and 'Light' Blue Dot points at the Medyka Border Crossing Point and Korczowa.
- The Blue Dot in Poznań opened on 9 May, in tandem with the new cash enrolment centre. UNHCR Protection staff specialised in Blue Dots arrived to support the establishment of additional Blue Dots across the country, including ones being set up jointly with the cash enrolment centres in Gdansk and Gdynia.
- A total of 6,199 people have been counselled through the Blue Dots as of 9 May. Protection teams provided 3,121 interventions and over 1,334 referrals at the Blue Dots. Most interventions included the provision of information and mental health and psychosocial support (MHPSS). Most referrals were to protection/social services, medical and mental health services. UNHCR also conducts remote counselling for refugees by phone and email and responds to queries, mainly about cash assistance.
- Complementing the scale-up of Blue Dot centres, counselling lines have been revised for the provision of remote counselling, to ensure consistency across the country. Accountability to Affected People (AAP) staff are ensuring child-friendly feedback mechanisms are also in place.
- UNHCR has been present at border crossing points, reception centres and transit points since the onset of the crisis. Field teams have conducted over 79 field monitoring visits to identify issues and provide support as needed.
- UNHCR organized and co-facilitated a GBV and protection from sexual Exploitation and abuse (PSEA) training for humanitarian actors responding at the border with CARE International, at Przemyśl City Hall and Medyka, with 35 participants. PSEA assessments for partner organizations are ongoing, while on-the-job training for staff at Blue Dots continues.
- The UNHCR Help Poland page continues to be the most visited UNHCR Help country site globally. It has surpassed 1.4 million visits and has almost reached 3 million views, with some 100,000 visitors from Ukraine. Most visitors access the site from a mobile device. The Help site has been updated with additional health and MHPSS-related content and contacts and key GBV referral numbers and services. UNHCR also launched its child-friendly page on UNHCR Poland Help page (in Polish and Ukrainian).
- Ukrainian refugees continue to register for a PESEL (Polish ID number) to access to services. As of 8 May, according to Poland’s Office for Foreigners, 1,072,348 Ukrainian nationals have registered for the national PESEL number allowing them access services such as health and social support; 47% of those who registered are children.

Key figures - POLAND

- 60,969 refugees enrolled for multipurpose cash assistance as of 9 May from a target of 360,000 people
- 7 Blue Dots operating with additional locations underway
- 6,199 refugees have been supported at the Blue Dots so far
- 127 trucks have been dispatched from Poland to Ukraine with core relief items to benefit hundreds of thousands of people
- 1.4 million visits and almost 3 million views of the UNHCR Poland Help Page
Multipurpose Cash Assistance

- As of 9 May, 60,969 individuals (29,313 families) have been enrolled for cash assistance in Poland through five cash enrollment centres in Warsaw, Krakow, Poznań and Ostróda. Poznań and Ostróda, the latter in coordination with partner LWF, opened this week. Preparation for launching additional centres also continues, with trainings for staff in Gdynia ongoing this week.

- Coordination with the Blue Dot teams continues to ensure protection presence at cash enrolment sites and integrated referral processes.

Core Relief Items

- 127 trucks have travelled from the logistics hub in Rzeszów, Poland, to Ukraine to dispatch hundreds of thousands of core relief items to five warehouses in Ukraine for distribution to the increasing numbers of IDPs in need.

- These include: 147,294 high thermal blankets; 66,500 regular blankets, sheets and bed linen; 51,800 solar lamps; 53,580 thermoses; 46,200 sheets of tarpaulin to repair shelters; 30,000 towels; 20,000 quilts; 15,900 kitchen sets; 14,700 pillows; 12,500 jerry cans; 10,000 sleeping bags; 5,700 mattresses; 5,175 winter jackets; 10 Rubb halls as well as thousands of hygiene products.

ROMANIA

Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. To date, over 14,141 people have received protection support, advice, referrals and information in person or remotely through helplines. Information requested largely focuses on accommodation, transportation, medical services, school enrolment support, job opportunities and temporary protection, residence rights and benefits.

- There are currently seven Blue Dots operating in Romania, including three ‘Light Blue’ Dots. With the support of UNHCR partner the Romanian National Council for Refugees (CNRR), legal advice/counselling will now be provided at the Light Blue Dots at Albita border crossing point and Huși transit area. Efforts are also underway to set up cash assistance enrolment at the Brasov Blue Dot, with CNRR’s presence for the provision of legal advice/counselling. In addition, plans are on-going to establish a Blue Dot with the full package of comprehensive services at the new UNHCR cash enrolment site in Bucharest.

- UNHCR is organizing a comprehensive protection training focusing on child protection, GBV, AAP and PSEA in Suceava on 13-17 May for authorities, volunteers and NGO partners from Siret, Sighet and Maramureș border crossing points, as well as for Ukrainian refugees. The same training will be conducted for Iași and Galați.

- GBV Referral pathways, which include information on some 21 NGOs and three governmental institutions, have been finalized and shared with all protection actors to enhance access to information and protection services including psychosocial support for those in need of GBV services and support. UNHCR is also in discussion with the Director of the National Agency for equal opportunities between men and women and Domestic Violence (ANES), on further areas of collaboration on GBV, including through hotlines for domestic violence.

- UNHCR child protection teams are engaged with UNICEF, the National Child Protection Authority and county-level child protection authorities on the identification and registration tool the Government is developing for UASC, contributing inputs for the national-level tool’s development

- UNHCR is developing partnerships with several national organizations providing specialized care for children with heightened vulnerabilities, including autism, children with visual and auditive disabilities, those with physical disabilities and LGBTQI+ refugees.

- This week, trainings on the GBV referral pathways and capacity building on the core concepts of GBV for frontline workers will begin in Suceava, covering Siret, Sighet and Maramureș.

- UNHCR and IOM continue to jointly facilitate fast-track transfers from Palanca border crossing point with Ukraine, in Moldova, to Huși, Romania. As of 9 May, more than 10,372 people had been transported to Romania through this mechanism. UNHCR partner ACTED also provides transportation for persons from border crossing points to other locations in Moldova and Romania.

Key figures - ROMANIA

- 2,679 refugees enrolled for cash assistance as of 9 May from a target of 80,000 people
- Some 14,141 refugees provided with information and counselling in person or over the phone
- 7 Blue Dots operating in Romania
- 10,372 people supported to travel to Romania from Moldova through fast-track transfers
Multipurpose Cash Assistance

- As of 9 May, 2,679 individuals (1,000 families) have been enrolled to receive multipurpose cash assistance. A rapid post-distribution review is ongoing to address queries and issues reported by the first group of beneficiaries processed. Individuals can request appointments to be enrolled for cash assistance online at www.dopomoha.ro.

- New enrolment teams have been recruited and are receiving training this week for deployment to the Bucharest centre; additional staff will be trained for the Brasov and Suceava centres. Detailed Information about UNHCR’s Cash Programme in Romania is being uploaded on www.dopomoha.ro and on the UNHCR Romania Help page. The programme is being scaled up to reach a total of 80,000 people.

Core Relief Items

- UNHCR has three warehouses in Bucharest for storing core relief items. UNHCR uses its storage hub to deliver humanitarian assistance inside Ukraine and pre-position items for contingency needs in Romania.

- To date, 15 trucks have been dispatched to Ukraine with 43,218 blankets, 4,200 plastic tarpaulins, 14,800 jerry cans and 2,304 solar lamps.

- Pre-positioned stock in Romania for needs in Ukraine currently includes: 75,700 blankets; 28,200 jerry cans; 9,164 solar lamps; 2,025 kitchen sets. On 18 April, 8,800 jerry cans, 21,408 blankets, 2,340 kitchen sets and 5,400 solar lamps from the Romania Hub for Ukraine were delivered into Uzhhorod and Chernivtsi.

SLOVAKIA

Key figures - SLOVAKIA

- 2 Blue Dots operating in Slovakia
- 732 refugees enrolled for cash assistance as of 9 May from a target of 34,500 people

Protection

- Two Blue Dots have been set up at a registration centre at Bottova in Bratislava, and in Gabčíkovo. Further approval has been secured from the Vice President of the Police to set up Blue Dots at additional registration centres including in Humenné, Kosice, Michalovce Nitra, and Žilina.

- UNHCR, as co-lead of the Child Protection Sub-Working Group, continues service mapping for child protection services and directories in order to finalize referral pathways to be used by all protection actors to ensure that all children have access to the specialized support that they require.

- On 6 May, UNHCR helped organized the first meeting of the Inclusion Sub-Working Group which was chaired by national NGO Persons in Need, including key civil society actors, working on mid-long term inclusion strategies.

- In the past week, UNHCR trained some 200 border police officers and frontline authorities in eastern Slovakia on GBV response, safe disclosures and referrals, as well as child protection and PSEA.

- In collaboration with Human Rights League, UNHCR is developing informational videos on the application of temporary protection and access to rights.

Core Relief Items

- To date, UNHCR has conducted rapid assessments of 21 tented shelters and transit facilities, as well as temporary accommodation centres. Some need minor maintenance work, equipment to assist people with special needs, and improvements to enhance their overall capacity. UNHCR is following up to provide support.

- UNHCR continues to explore possibilities for establishing a warehouse in Slovakia. For now, needs continue to be covered through the UNHCR warehouse in Budapest.

Multipurpose Cash Assistance

- UNHCR enrolment activities for cash assistance started on 2 May at five registration centres (Michalovce, Nitra, Humenné, Žilina and Bratislava). To date, 732 people have been enrolled for cash assistance. UNHCR will scale up enrolment from 15 May.

- This beginning of cash enrolment is helping to improve data collection for persons with specific needs. During the first week, around 18 per cent of individuals enrolled had identifiable special needs and were referred onward for further support.
COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA.

The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national offices in Chernivtsi, Dnipro, Lviv, Uzhhorod and Vinnnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of the relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published bringing together the joint efforts of 142 partners.

Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania and Slovakia to support the efforts of the concerned governments. The structures are meant to be agile and will be adjusted as the situation evolves.

In Hungary, UNHCR chairs the RCF and co-chairs coordination groups on Basic Needs, Health, Protection, Child Protection, GBV, and Cash, as well as PSEA and MHPSS task forces, which work with the Government’s National Humanitarian Coordination Council.

In Moldova, an Inter-Agency Coordination Group has been established with more than 100 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister’s Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

Blue Dots

UNHCR and UNICEF are jointly establishing ‘Blue Dots’ in multiple countries receiving refugees fleeing Ukraine. To-date, a total of 27 are already operational including in:

- Bulgaria 1
- Hungary 1
- Italy 2
- Moldova 7
- Poland 7
- Romania 7
- Slovakia 2

UNHCR has reinforced staffing for the Blue Dot roll-out with a total of 17 staff in seven countries, with one coordinator to ensure consistency in approach, provide support, and enhance assessment and quality assurance.

UNHCR is rolling out an accessibility checklist to make sure Blue Dot locations are accessible to everyone, including persons with disabilities. UNHCR is developing a joint Monitoring Framework and Feedback and Complaints Mechanism for all Blue Dots, together with UNICEF and other partners.
In **Poland**, UNHCR has established a Refugee Coordination Forum that includes local and international actors across eight sectors and working groups. UNHCR leads the RCF and co-chairs AAP, Basic Needs, Cash, IM, Logistics, and Protection Sector Working Groups, Child Protection and GBV Sub-sectors, the MHPSS Working Group, and the PSEA Network.

In **Slovakia**, the refugee coordination structure has been streamlined to better complement government systems. UNHCR leads the RCF-Central and RCF-East and the Working Groups and Sub-Working Groups for Health, IM, Child Protection, Protection, Inclusion and Cash.

In **Romania**, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, IM Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania.

**UKRAINE REFUGEE SITUATION**

- **5,981,358** Refugees fleeing Ukraine
- **8 million** Internally displaced persons
- **13 million** people directly affected by war

Data as of 10 May 2022

Disclaimer: The boundaries and names used on this map do not imply official endorsement or acceptance by the United Nations.

**FINANCIAL NEEDS**

Links
- Revised: Ukraine Situation: Regional Refugee Response Plan
- Revised: UN Flash Appeal (Ukraine)
- Revised: UNHCR Ukraine Situation Revised Supplementary Appeal