

# Incentive Based Volunteering in Azraq Camp

April 2022

Basic Needs and Livelihoods Working Group

The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive- Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humainatrain actors engaged in the IBV scheme.

**18,923** Total number of applicants since 2014



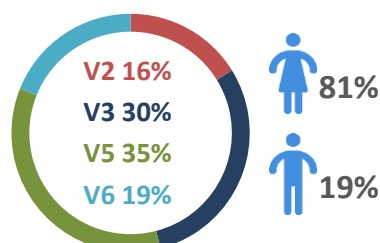
**14,802** Camp Population (18-59)



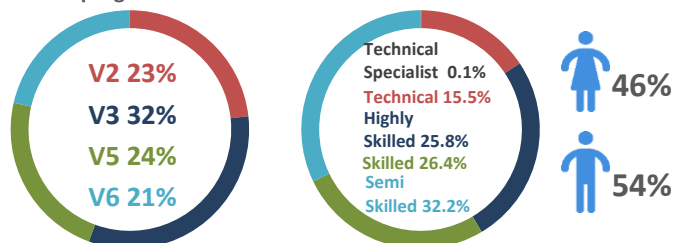
**11,386** Total number of applicants inside camp



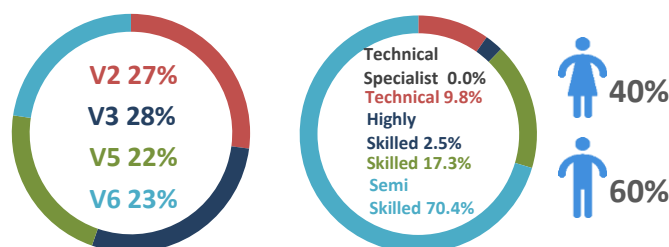
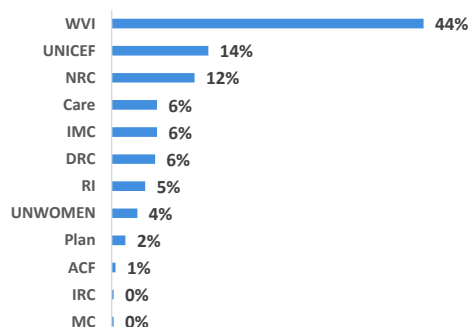
**37** Total number of new applicants



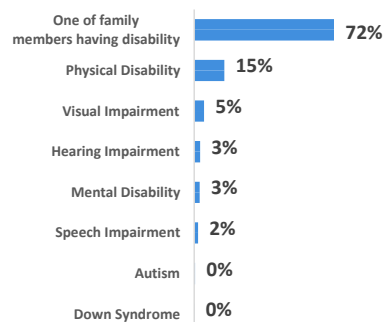
**1,950** Total number of beneficiaries currently engaged with IBV program



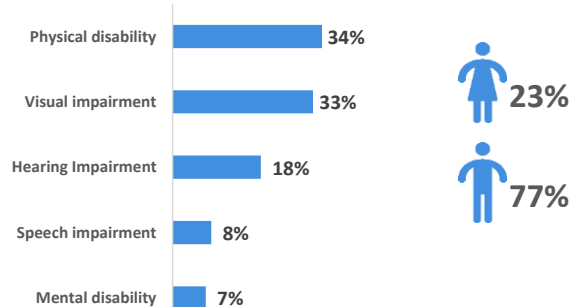
**358** Total number of IBV cases rotated during April representing **18%** of total engaged with IBV



**1,267** Total Number of vulnerable applicants since 2014



**88** Disability types recorded for **79** beneficiaries among those currently engaged in IBV



Feedback received from the community:

- Community members were dissatisfied with the IBV opportunity criteria, especially the age groups as most of the jobs request candidates aged 18-40.
- Community members at V5 were concerned about the interviews of the new IBV's opportunities as their phones are switched off regularly because of the electricity cut-off.
- Community members asked for increasing the number of IBV opportunities in the camp for PWDs and elderlies who live with no supporters.
- Community members were dissatisfied with long IBVs contracts, especially those who are not highly skilled or technical and for some positions such as guards in some NGOs.
- Community members were dissatisfied with duplication cases. Also they requested more commitment from NGOs and collaboration.

