

29 April 2022

KEY FIGURES

Over 40,900 refugees from Ukraine enrolled for cash assistance in Poland

95% of the refugees enrolled are women (48%) and children (47%)

US\$5.7 million disbursed so far to assist refugees from Ukraine in Poland

4 enrollment centres in Warsaw, Krakow and Poznań (from 30 April). Other centres will open soon, including in Gdansk

Over 1,000 refugees per day can be enrolled in each cash centre

360,000 refugees targeted at the initial emergency phase



“[Refugees] can spend where the money is needed, and that is really what refugees are looking for. They’re looking to take responsibility for what is needed most for their families.”

ANDREW HOPKINS
Chief of Digital Identity and Registration Section
UNHCR



A refugee woman from Ukraine registers her fingerprints to enrol in the UNHCR cash assistance programme in Warsaw© UNHCR/M. Moskwa, 21 March 2022. To learn more on how cash assistance provides a lifeline to refugees in Poland, watch this [video](#)

Why cash?

Cash assistance is one of the most efficient and effective ways to support people forced to flee, especially in fast-changing emergencies. Using secure finance technology combined with strict data protection measures, UNHCR provides refugees with cash securely and quickly. Families can purchase goods and services from local businesses – such as rent, food, medical supplies, and clothes – which boosts the economy and helps to integrate them into the community. Most importantly, cash assistance respects the dignity of choice and independence of people forced to flee, and give them a sense of normality and ownership, allowing them to decide what they need most to support their family. The programme is designed to serve as a transitional emergency safety net, until refugees can be included in national welfare systems.

Whom do we help?

In March 2022, UNHCR set up in record-time a cash assistance programme for refugees who fled Ukraine from 24 February onwards. It is designed to initially support 360,000 refugees, prioritising the most vulnerable, such as women-headed households, people with disability or health conditions, and other groups.

What support do refugees get?

Eligible refugees who enrol for the programme receive 700 Polish zloty (some US\$170) per month for at least three months, with an additional 600 Polish zloty for each household member, to a maximum amount per household of 2,500 zloty (approx. US\$600) per month for households of four members or more. The amount provided is aligned to the national safety net, to ensure a smooth transition into national social assistance schemes as soon as conditions allow.

What is the link between cash assistance and protection?

UNHCR's cash programme in Poland is an important opportunity to reach refugees with specific needs and offer them additional support and protection services, like counselling, psychosocial first aid, family tracing and referral to other national services.

Specific Needs

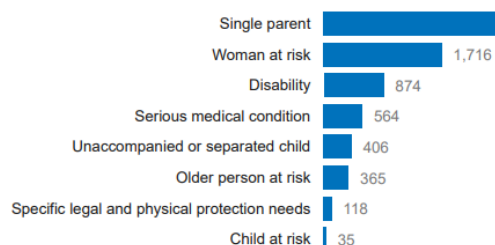
of enrolled individuals with specific needs

9,011

of enrolled children with specific needs

901

of enrolled individuals with specific need (by type)



REFUGEES WITH SPECIFIC NEEDS

22% enrolled refugees with specific needs

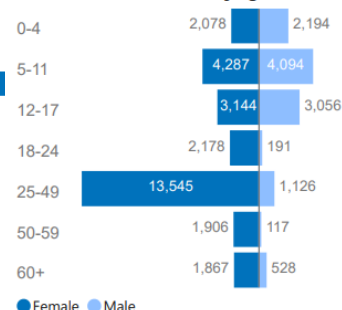
13% single parents

4% women at risk

2% people with disability

1% unaccompanied and separated children

of enrolled individuals by age

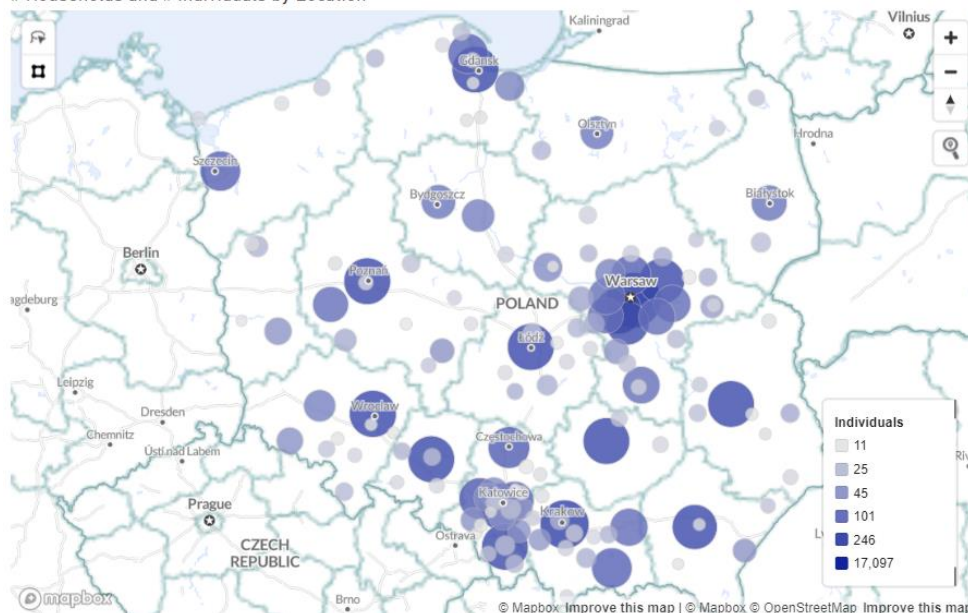


How does it work?

1. Refugees request an appointment, for instance via help.unhcr.org/Poland or through referral from UNHCR protection staff or partner organizations.
2. They receive an appointment by SMS.
3. At a UNHCR-run centre, refugees are asked questions on their family composition, current location of stay, etc. and need to show evidence that they fled Ukraine after 24 February.
4. Fingerprints are scanned, to ensure there is no duplication of assistance.
5. If refugees have specific needs (for instance, older people or separated children) or otherwise in need of support, they are referred for further counselling to the adjacent UNHCR-UNICEF Blue Dot protection hub, where they can access psychosocial aid, safe spaces and other services.
6. Refugees receive via SMS a unique 9-digit code (BLIK number), issued via UNHCR's partner Santander Bank, with which they can withdraw their cash grant from a wide network of ATMs in Poland.

ENROLLED REFUGEES PER LOCATION

Households and # Individuals by Location



Who are our partners?

The programme is designed in coordination with the Polish Government and complementary to its efforts to support refugees from Ukraine. NGO partners include the Lutheran World Federation (LWF) and the Polish Centre for International Aid Foundation (PCPF).

Private sector partners include Santander Bank, the financial service provider, and IKEA, which donated furniture for the cash centres and Blue Dot hubs.