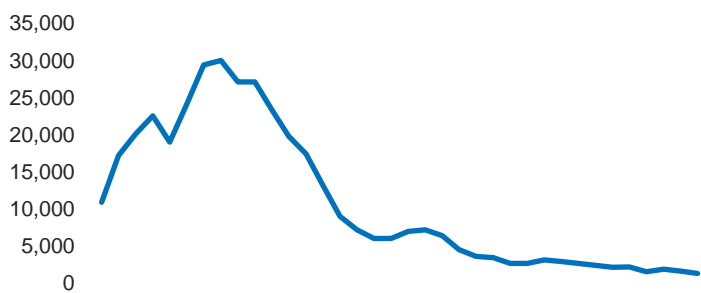




**INTER AGENCY UPDATE #5 (29- 1<sup>st</sup> April 2022)**

# MOLDOVA REFUGEE RESPONSE



Daily arrival trend line since 24 February 2022



**65%**  
women



**36%**  
Children

**390,187**

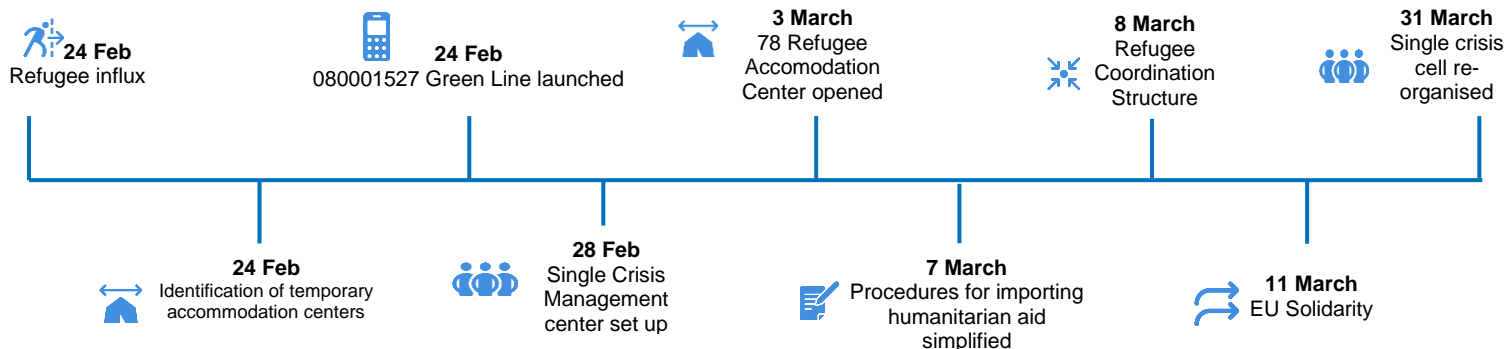
**95,731**

Arrived in Moldova since 24 February

Remaining in Moldova

On 31 March, the Commission for Emergency Situations (CSE) decided to reorganize the Single Crisis Management Centre (GCC). Colonel Adrian Efras, head of the logistics directorate, General Staff of the National Army, is the new GCC chief. The center's main goal is to streamline interinstitutional processes to achieve the proposed goals. The Center will continue to support the authorized placement centers, ensuring refugee transport on the Moldovan-Ukrainian border segment, as well as transport via air, rail, and road to EU destinations. Collaboration with United Nations agencies continues to be a priority.

## Timeline of response



## RESPONSE OVERVIEW

**33,947 covered with hot meals** (since 21 March) by WFP (partners with field level agreement), World Central Kitchen, Caritas Moldova, Catholic Relief Service, AAR Japan, ACTED, UNHCR in more than 105 Refugees Accommodation Center.

**34,000 supported under “Green Corridor”** with transportation by UNHCR, IOM, ACTED under the “Green Corridor”

**453 supported under EU Air transfer** by UNHCR, IOM through identification, screening, and transportation services.

**14 partners supported with connectivity by** Refugee Emergency telecommunication team at UNHCR

**3,898 enrolled and payment initiated** for cash assistance to refugees by UNHCR and CRS.

**10,000 covered by WASH supplies** from UNICEF

**719 reached by Blue Dots** since the 24 March.

**8448 calls on green line** and answered queries

**505 activities** by 77 partners recorded 5W dashboard.

**100 Refugee Accommodation Center** providing shelter to 4,120 individuals (capacity 8,893)

## SECTOR HIGHLIGHTS

*This section brings you on the ground coverage of activities by partners*

### Protection

- UNHCR convened coordination meeting to Palanca, attended by 30 individuals (10 organisation) including authorities, to coordinate needs, services, and site improvement.
- UNHCR and partners maintain 24X7 presence at border crossing points, accommodation centres and transportation hubs. More than 30,000 reached by UNHCR partner LCA.
- UNHCR, WFP and CRS met with the Congress of Local Authorities of Moldova (CALM) to discuss potential support for refugee-hosting communities through community-based interventions.
- Deputy mayor of Otaci, Deputy head of Ocnita district, district's social services and family affairs services, Border Police, UNHCR, ACTED, LCA, MSF, UNICEF, and BRF organised a first coordination/information sharing meeting at Otaci BCP.
- EU Solidarity Platform and European Union Agency for Asylum (EUAA) representatives met with UNHCR and IOM to discuss technical

aspects of identification and screening of refugees for EU Air transfer. All subsequent flights will be coordinated through the EU Solidarity Platform, with the goal of transferring 14,500 people over a six-month period.

- Protection WG formed a Referral Pathways Task Force, which will complete a service mapping exercise
- UNHCR partner ACTED have a provision of sim cards for vulnerable persons arriving to Moldova.

### Gender Based violence

- 126 frontline responders trained on GBV, trafficking in persons: UNHCR conducted a training for 54 and the GBV SWG to 72 Government officials, NGOs, UN staff, and volunteers on GBV (including PSEA) and trafficking in persons.
- 8000 refugees reached with trafficking awareness messages: UNHCR, Moldova for Peace, La Strada and IOM developed and disseminated a flyer with ‘stay safe’ messages and key anti-trafficking hotlines to be used for

food and NFI distributions kits by Moldova for Peace. 2000 were distributed with kits for 10 days, reaching approximately 8000 refugees. The awareness campaign will continue.

- Safety in key hot spots improved Through systematic safety auditing (13 safety audits conducted by UNHCR and partners so far) GBV and CP risk mitigation and anti-trafficking measures tailored to the context have been integrated, safe disclosure and referrals to services strengthened, with a particular emphasis on high-risk areas such as making the bus hub in Palanca and RACs safer through systematic safety auditing.

### Child Protection

- UNICEF worked with the government of Moldova to place a Child Protection Specialist directly at the border crossing point (BCP) in Otaci and Palanca, to support Border Police.
- Partners met with the Ministry of Labour and Social Protection (MLSP) and Ministry of Interior (MIA) on the 29th of March. The meeting discussed a unified approach in dealing with unaccompanied and separated children (UASC).
- UNHCR and UNICEF Moldova and Romania hosted a joint meeting of Romanian and Moldovan border police, as well as Frontex, to discuss Blue Dot collaboration. The decision was made to implement mobile blue dot and to install blue dot at the Leuseni border crossing, mirroring the same in Romania.

### Supply and Logistics

- UNHCR in partnership with WFP and ACTED is working on a virtual warehouse for humanitarian actors in Moldova. As a result, the government and humanitarian actors will have a single source of data to make decisions.
- WFP dispatched 3 trucks carrying food, WASH items and shelter products to Anenii Noi, Stefan Voda, Causeni, Chisinau, and Straseni.

### Accommodation and Transportation

- ACTED has been extending and developing the Ministry of Labour and Social Protection's virtual system with UNCHR and WFP. The

system will allow RAC managers and mayors to share material needs and match them with government, UN, and partner warehouse stock.

- UNHCR, ACTED, and REACH conducted key informant interviews with 82 refugee accommodation centers (RACs) to better understand their needs.
- UNHCR and ACTED have refurbished existing WASH facilities, installed washing machines and dryers, and are providing food, water, and hygiene products at the Moldexpo reception site in Chisinau. On-site legal assistance from UNHCR partner LCA is available.
- UNICEF is working to establish a WASH Sub-working Group under the Accommodation and Transport sector in collaboration with government authorities and key partners.
- On March 30, IOM held an Introduction to Site-Management workshop for 21 representatives of Transnistria's de facto Interior Ministry. A brief introduction to CCCM, roles and responsibilities, site set-up, maintenance and closure were covered.
- UNHCR, IOM, ACTED continue to support Government' "Green Corridor" initiative.
- UNDP initiated procedures to purchase beds, mattresses, blankets, appliances, generators, and heaters worth a total of EUR 100,000 with the support of the EU to ensure quality housing and living conditions for refugees in Cahul and Ungheni. Additionally, UNDP, with the support of Sweden, facilitates access to legal and psychological assistance for refugees residing in the regions of Soroca, Criuleni, Causeni, and Comrat.
- ACTED has installed 8 regular latrines, 5 handwashing stations and 2 special needs latrines in Palanca. Every two days the latrines are emptied and cleaned and ACTED is actively recruiting a cleaner for the other days.
- The RACs' internet requirements are identified. The installation is being coordinated by ACTED and UNHCR with partners.
- Ericsson's IT team visited Otaci and extended coverage outside. Ericsson installed internet coverage at MoldExpo. The internet installation in Palanca should be finished next week to cover the new waiting area.

### Education

- UNICEF is scaling up complementary non-formal education and developing a partnership with the Moldovan Football Federation to reach 1,000 children with extra-curricular activities.
- The Education Sector is working with the Ministry of Education to update needs for schooling of children, as reports suggest already over 1,600 refugee children have registered in formal education.
- UNICEF has launched a U-Report survey for refugee youth in Moldova to better inform the emergency response. U-Report capacities will be scaled up in the coming week through training.
- UNDP and the EU will provide educational support to 250 children living in refugee centres in these regions.

### Health and Nutrition

- WHO collaborated with the Ministry of Health and the National Public Health Agency to develop information materials on health, vaccination, hygiene, and food security.
- WHO and the Ministry of Health continued assessment of refugee health services. The Briceni and Ocnita District Hospitals were assessed for mass casualty management.
- WHO conducted a rapid review of the capabilities of public health mobile laboratories to detect biological risk factors and confirm communicable diseases was conducted as part of the surveillance system.
- The WHO conducted a series of 3 trainings for 32 laboratory professionals on the Laboratory quality management system and Laboratory accreditation and licencing. The mobile laboratory capacities have been assessed and the list of lab supplies, and consumables will be used for further strengthening the public health lab capacities.
- The draft report on health services and WASH response assessment to ensure consideration of water supply, sanitation, and hygiene, as well as information management and surveillance scale-up was shared with the MoH and other UN Agencies.
- The instructions for Health Care Workers regarding the enrolment of children from refugee families in the institutions of early

education and general education were developed to ensure safe environment for the education process.

- With WHO support, supportive supervision visits of the immunization process against routine vaccination and COVID-19 began. The assessment will focus on the refugees' immunization needs to improve prevention and response to vaccine-preventable diseases.
- UNFPA equipped the medical point at the Ministry of Internal Affairs' Pirlita/Falesti refugee camp, providing personal protective equipment (PPE) for COVID19 prevention, medical equipment, medicines, and sanitary items for women and girls.
- UNFPA completed and launched the Sexual and Reproductive Health (SRH) needs assessment, with the results being officially presented to the Inter-Agency Health Working Group on March 30.
- UNICEF procured additional WASH supplies for RACs to cater for 10,000 refugees, including PPE, washing machines, dryers, washing powder, and fridges to improve the living conditions and maintain public health.
- UNICEF is also working to establish -jointly with the Government Authorities and key partners- a WASH Sub-working Group under the Accommodation and Transport sector.
- UNICEF has received a list for pre-natal centres from the Ministry of Health and is working to begin procurement of those needs.
- UNICEF developed a training on immunization for health care workers this week which is expected to start 5 April.
- UNFPA donated to the Government/Ministry of Labor and Social Protection additional 2,000 dignity kits with basic hygiene and menstrual supplies, to be further distributed to women and girls' refugees through the Local Public Authorities.
- UNFPA continues to support the Youth Friendly Health Clinics and Youth Centres Network, which provides psychosocial support, information on SRH services, and art therapy/entertainment to refugees.

### Livelihood and Inclusion

- With the support of UNDP and the EU, 1,500 refugees hosted on both banks of the Nistru River will benefit from improved housing conditions, sanitary and hygienic products,

- food sets, and medical and psychological services.
- UN Women integrates refugees into ongoing STEM/ICT education and employment activities and provides access to pre- and post-accelerator programs for business development and employment. UN Women provides targeted assistance to refugees residing in the Transnistria region in order to facilitate access to services, counselling, information, and other basic needs.
- UNDP has formed a partnership with Moldova's Congress of Local Authorities to assist in the establishment of a crisis response cell and to improve the coordination of local governments' efforts in support of national crisis response efforts.
- UN Women provided critical equipment to CALM to enable the Refugee Crisis Response and Coordination Unit to operate.
- UNICEF is supporting UNHCR in piloting enrolment and fast tracking of families with children with disabilities and multi-children's households in MoldEXPO – 492 people have been reached to date.
- Between March 13-30, IOM distributed 647 vouchers in 25 centers in Chisinau, 3 centers and one host community in Anenii Noi, and 2 centers in Criuleni, 2 centers, 1 host community in Ialoveni benefitting 632 refugee and 15 TCN families. The value of each voucher is 1000 Moldovan leu and can be redeemed at Linella and Fidesco supermarkets throughout the country.

### Information management

#### Cash-based intervention:

- WFP, UNICEF, UNHCR, ACTED, WFP, Caritas, Helvetas, World Vision, Solidarities International, IOM, People in Need are working on cash assistance for refugees and host communities
- FAO will provide multipurpose cash and livelihood assistance to rural refugees and host families.
- UNHCR briefed more 450 representatives from local municipalities on UNHCR cash-based assistance programme. The outreach by UNHCR to municipalities was appreciated by the participants
- The information management group has launched the "Moldova Assessment Registry" data collection exercise in order to compile a list of assessments currently underway or planned in Moldova. This is critical in order to identify the gaps.
- Moldova now has a page on the Operational Data Portal, thanks to the efforts of the IM team. 35 documents have been uploaded thus far, and partners have been requested to share additional documents and publications. The IM team is responsible for data collection for the 5W and has created a Power BI dashboard. They have met with members of the refugee coordination structure from all sectors and briefed them on IM initiatives.

## Moldova refugee inter-agency coordination



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