Ukraine crisis - Moldova response
Accommodation and Transport Sector

Chaired by Ms. Felicia Bechtoldt and Mr. Vasile Cușcă
Secretaries of State, Ministry of Labor and Social Protection

March 21st, 2022
Agenda

1. Opening remark from the Government
2. Update on THS
3. Update on Host Community
4. Update on RACs
   • Presentation on findings from needs assessment
5. Update on Virtual Stock Management
6. Update on Transport
Situation at Transit Hotspots (THS)

Update:

• Several services increased
• Hot meals fully covered – WFP on standby if need be
• Site plan developed by SDC experts, awaiting for approval from local authorities
  – More waiting areas
  – More containers
  – Site plan developed by SDC experts, awaiting for approval from local authorities
• Increased hygiene services (toilets), handwashing stations installed soon
• As solid waste has increased, local municipalities of BCP need extra financial support
  (to cover fuel for trucks, staff, garbage bins). If needs increase further, extra trucks may
  be needed

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc. are being considered and progressively addressed
Needs in the Host Community - Household level

- Need for **in-kind support** to complement CBI: food, hygiene kits, NFI
- **Moldova for Peace** receiving increased request for support from Ukrainians hosted by local families as they both exhaust their resources
- Ministry requesting **mayors** to produce lists of families hosting Ukrainians

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.
RACs

- Overall capacity: 9,126 indiv.
- Occupancy level: 47%
  (4,268 indiv.)

ONLY accredited RACs considered
Immediate emergency needs are being met

Enough emergency response capacity identified among actors with immediate capacity

Government needs financial support to cover utility bills (water, electricity, heating)

Modality to support such need is being developed by the Government
RACs – Needs assessment (15/3/2022)

<table>
<thead>
<tr>
<th>% of assessed RACs with the following vulnerable groups currently present</th>
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<tbody>
<tr>
<td>Pregnant and lactating women (PLW)                      20%</td>
</tr>
<tr>
<td>Persons with disabilities                                 20%</td>
</tr>
<tr>
<td>Persons with serious medical conditions                   6%</td>
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<tr>
<td>Unaccompanied or separated children                       3%</td>
</tr>
<tr>
<td>Persons with specific legal/physical protection needs     1%</td>
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</tbody>
</table>

Top five requests and top three items per type of request at the assessed RACs

**Hygiene items**
1. Soap (for handwashing and for showering)
2. Toilet paper rolls
3. Wipes

**Cleaning items**
1. Laundry detergent
2. All purpose cleaner
3. Garbage bags

**Food items**
1. Biscuits, cookies, **covrigi**
2. Sugar packets
3. Tea and coffee

**Other appliances**
1. Microwave
2. Fridge
3. Washing machine

**Sleeping items**
1. Bed sheets (in sets)
2. Blankets
3. Pillow cases

Estimated % of people currently hosted at the assessed RACs who are infants or older persons

- Infants 0 - 2 years old: 10%
- Older persons (65+): 6%
RACs – Needs assessment (15/3/2022)

• High rotation of people hosted at RACs
• Needs are mainly related to
  – Replenishment of consumables: hygiene products, bedding items, products for infants
  – Appliances: washing machines, dryers, fridges, microwaves, kettles
  – UNHCR, ACTED and REACH are covering needs assessment via MLSP call centre + field visits
RACs – Infrastructural situation

Conditions for Accreditation

- The center may be located in a building or a separate segment of a building.
- The space of the Center must be within a defined perimeter.
- The minimum capacity of the Center is 20 seats.
- Location of the Centers is not allowed in basements, rooms without natural or humid lighting.
- The center must be provided with aqueduct, sewerage, heating, natural gas (if applicable), electricity, ventilation systems, natural lighting and dispose of operating permits required by law.
- The center must have space and furniture for:
  - sleeping, bed linen;
  - space and furniture for serving food, utensils of first necessity;
  - sanitary block; cabin shower;
  - space for storing the personal belongings of the beneficiaries;
- The surface of these spaces must comply with the sanitary regulations in force.
- Centre shall ensure compliance with the principle of non-discrimination at all stages of provision of services, by promoting and respecting human rights, regardless of race, colour, nationality, ethnic origin, gender, age, language, religion or other beliefs, nationality, ethnicity or social origin, birth status, marital status, family status material circumstances, degree and type of disability or any other similar criteria.
- The service provider shall create conditions to ensure confidentiality of information concerning the personal data of the beneficiary, members of the family and subordinate staff.

- Govt – led accreditation process already ensured basic standards that are in line with humanitarian ones.
- No major needs identified in all visited RACs (70%)
RACs – Infrastructural situation

**Heating**
- Adequate heating: 50
- Closed: 8
- Need additional heating: 3
- Under repair: 1

**Infrastructure**
- Good: 52
- Closed: 8
- Repairs needed - bathrooms: 1
- Repairs needed - handles: 1

**Toilets**
- No need: 44
- Closed: 9
- Maintenance / repairs needed: 7
- Additional toilets needed: 2

**Showers**
- No need: 44
- Closed: 9
- Additional showers needed: 7
- Repairs needed: 2
RACs – Infrastructural situation

Specialized centres for PWSN are providing assistance & hosting space for Ukrainians
RACs – Food Assistance

• Actors currently intervening:
  – WFP
  – UNHCR/ACTED
  – Help Age
  – CRS
  – WCK

• WFP is the chair of the sub-working group
RACs – Hygiene supplies

- Actors intervening:

<table>
<thead>
<tr>
<th>AREA</th>
<th>Hygiene kits</th>
<th>Cleaning kits</th>
<th>Infant 0-2 kits</th>
</tr>
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<tbody>
<tr>
<td>North</td>
<td>ACTED</td>
<td>ACTED</td>
<td>UNICEF</td>
</tr>
<tr>
<td>Centre</td>
<td>IMC</td>
<td>World Vision</td>
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RACs – Repairs & other needs

- Actors intervening:
  - UNHCR and partners
- Connectivity being boosted in all centres in need of such support
RACs – Protection Sensitive Site Support

UNHCR/ACTED are collaborating with relevant authorities and other sectors (esp. Protection, CP, CwC and AAP) to improve Protection Sensitive Site Support:

- Information sharing support through roving UNHCR/ACTED teams
- Capacity Building of RAC management staff
- Referral mechanism (for health, GBV, MHPSS, PwSN, etc.)
- CFRM mechanisms
RACs – Virtual stock management

- RAC 1
- RAC 2
- RAC 3
- RAC 4
- RAC 5

RAC Call Center
Centralized data system
MLSP – ANAS
Supported by UNHCR/ACTED/REACH

Virtual stock

- Goods in partners' WH
- Goods in local shops
- Goods in Ministry's WH

needs  goods  virtual stock
Virtual stock management

• Govt is building a virtual stock so that to optimize resources (availability of goods, warehouse spacing, dispatching time, etc.) and avoid gaps & overlaps.
• Such virtual stock will work only if all partners share their data.
• Virtual stock will be used to serve all needs (in RACs and HC).
• All actors are encouraged to share their stocks via email to: mdachacctr@unhcr.org
As last week saw a decreased influx, transport operations were running smoothly. No trains organised

Organised transport

• From BCP to
  – other BCP
  – TS
  – RACs
• From RACs to
  – TS
  – BCP

Intervening actors:

Government, UNHCR / ACTED
Mulțumesc - Thank you

For any question / contact please write to

mdachacctr@unhcr.org