Ukraine crisis - Moldova response

Accommodation and Transport Sector

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Secretaries of State, Ministry of Labor and Social Protection

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Opening speech and key operational principles

- Government of Moldova has deployed its utmost to respond to the UKR crisis from day 1
- Need to complement and scale up our effort put so far by the Government, CSOs and Moldovans
- Strong coordination is adamant to ensure meeting needs and avoid duplications
- Harmonized assistance strategy to avoid unbalanced aid
- Consider the needs of hosting communities too
Intentions of People fleeing UKR

1. Only transit in the country: will stay for the time necessary to move from BCP to TS or to other BCP

2. Short stayers: only to rest few days and proceed onwards (outside the country)

3. Long stayers/undecided

Accommodation type:

- People who afford private accommodation (hotels, aparts/houses, etc.)
- Family/relatives/volunteers
- RAC

Urban setting → integrated approach
Where the aid is needed

- **Transit Hotspots (THS):**
  - 8 Border Crossing Points (BCP)
  - 2 Train Stations (TS): Chisinau and Causani
  - 1 Bus station (BS): near Palanka border
  - 2 Tented transit centers set up near the BCPs

- **Host Community**

- **Refugee Accommodation Centers (RACs)**

  Thousands of people

  Majority of stayers

  < 5,000 individuals
Transit Hotspots (THS)

Needs:

• Hot meals (incl. garbage collection)
• Waiting areas
• Toilet facilities (incl. cleaning & maintenance)

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.

Responders:

• Volunteers, UNHCR/ACTED (soon WFP)
• Govt, UNHCR/ACTED
• Govt, UNHCR/ACTED

+ SDC on technical site planning

Info points, counselling, MHPSS, health care: Protection & Health sectors
Needs in the Host Community - Household level

In-kind or CVA/CBI

- NFI
- HK
- Dignity kits
- Clothes

Responders?
- IOM – vouchers
- ....

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.
Needs in the Host Community - Municipal level

- Solid Waste Management
- Water systems?
- Sewage?
- Electricity?

Responders?
- UNDP?
- ...
RACs

• Government has established an accreditation process to authorize RACs
• Most RACs are public buildings, unused before the UKR crisis
• < 5,000 ind. accommodated: 5% of overall refugee pop. in Moldova
• Overall capacity: 8,000+ ind., augmenting every day as the Government accredits more centres
• Need to gradually empty centres that need to be returned to their initial purpose (e.g. universities, Moldexpo, etc.)
Needs at RACs

Integrated sectorial approach (SNFI, WASH, etc.)

- Heated living space
- Beds & NFI
- HK, dignity kits, clothes
- Food
- Access to electricity and connectivity
- Access to WASH facilities (toilet, bathing, laundry)
- Basic repairs and maintenance (toilets, kitchens, doors and windows, electricity, privacy screens, accessibility, etc.). Only essential fixing (not cosmetic).

“Consumables”

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.
RACs – Needs data collection & delivery
Via virtual stock management (for consumables)

RAC Call Center
Centralized data system
MLSP – ANAS
Supported by UNHCR/ACTED/REACH

Partners’ virtual stock with immediate capacity to deploy support

Goods in partners' WH
Goods in local shops
Goods in Ministry’s WH

RAC 1
RAC 2
RAC 3
RAC 4
RAC 5

needs → goods → virtual stock
RACs – Needs for rehab works

Basic repairs and maintenance
Only essential fixing (not cosmetic)

- Toilets
- Kitchens
- Doors and windows
- Electricity
- Privacy screens
- Accessibility

RAC 1
RAC 2
RAC 3
RAC 4
RAC 5

RAC Call Center
Centralized data system
MLSP – ANAS
Supported by
UNHCR/ACTED/REACH

Field assessment
UNHCR / ACTED / REACH

Referral for work execution based on priority centres to partners with capacity to respond
Organised transport

• From BCP to
  – other BCP
  – TS
  – RACs
• From RACs to
  – TS
  – BCP

Intervening actors:

Government, UNHCR / ACTED
Mulțumesc - Thank you

For any question / contact please write to

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