2021 Annual Needs Assessment
11 Years of Crisis: Against All Odds
Problem Statement
2021 Annual Needs Assessment

The aim of the assessment is to identify, analyse, and track the needs, vulnerabilities, and coping mechanisms of refugees and host communities in Jordan.

CARE Jordan conducts these annual assessments for the benefit of all humanitarian and development actors.
Methodology
2021 Annual Needs Assessment

- Mixed methods, adaptable and sequential, trended and comparative.
- Period of data collection: July – October 2021
- Document review
- Key informant interviews: (12)
- Focus group discussions: (40)
- Quantitative survey: (2,674 individual cases)
Locations, groups, themes
2021 Annual Needs Assessment

Themes: Protection, Livelihoods, Education, Durable Solutions

Cross-cutting: Gender and COVID-19
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The 2021 annual assessment indicates high rates of registration with UNHCR of refugees across nationalities.

10.4% of respondents indicated they lacked some form of documentation.

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>33%</td>
</tr>
<tr>
<td>2019</td>
<td>10%</td>
</tr>
<tr>
<td>2020</td>
<td>7.7%</td>
</tr>
<tr>
<td>2021</td>
<td>12.2%</td>
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Protection Findings
2021 Annual Needs Assessment

• Over 50.9% of those surveyed said that their first choice would be to receive cash.
• 61.4% would prefer to receive communications about services and assistance directly from organisations.
• Insufficient transportation options for Jordanians and refugees impacts livelihoods and access to services.
• Mental health continues to be a key concern for older people.

Less support for older people
2021 saw a sharp decrease in the proportion of older people receiving age-related support.

- Jordanian -9%
- Syrian -3%
- Iraqi -18%
- Other -14%

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Protection Findings
2021 Annual Needs Assessment

• Humanitarian assistance is unfair and insufficient to protect both refugees and host communities in Jordan.

• Non-Syrian refugees feel forgotten by the humanitarian community.

• Refugees of African-origin reported higher rates of harassment and discrimination.

Racial discrimination
Findings indicate important differences in perceptions of safety between refugees of Arab-origin and refugees of African-origin.
Protection Findings
2021 Annual Needs Assessment

• Sexual harassment and sexual exploitation are a concern especially among working women, in both urban areas and Azraq camp.

• There is some evidence to suggest that the incidence of GBV may vary by nationality.

• Deep rooted structures, including social norms and values as well as policies and services, continue to enable or perpetuate GBV and create barriers against tackling it.

Perceived increase in GBV

22% of respondents feel that violence for women and girls has continued to increase with the easing of lockdown.

Reasons for not feeling safe in the house

![Bar chart showing reasons for not feeling safe in the house in 2020 and 2021.]

- Financial abuse: 37.7% in 2020, 52.5% in 2021
- Physical violence: 15.1% in 2020, 25.2% in 2021
- Sexual violence: 5.6% in 2020, 10.1% in 2021
- Threat of eviction by landlord: 18.7% in 2021
- Verbal/emotional violence: 36.7% in 2021
Protection Findings
2021 Annual Needs Assessment

• **Gender shapes rates of COVID-19 vaccination**, with males more likely to be vaccinated than females at 73.4% compared to 61.3%. This gender gap in COVID-19 vaccination reflects a global trend.

• **Access to vaccines has been relatively strong with 93.7% of all respondents indicating they did not face any challenges to receive the vaccine**, with little difference across gender and nationalities.
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Sustainable Livelihoods
Livelihoods
2021 Annual Needs Assessment

Department of statistics: the unemployment rate in the third quarter of 2021: 23.2%. For 15 to 24-year olds this increases to 37.1%.

According to estimates provided by the survey, only 22% of Syrians have a work permit.

While COVID-19 restrictions were the most frequently cited barrier to employment in last year’s assessment, this year it is a lack of knowledge on where to find opportunities.
Livelihoods
2021 Annual Needs Assessment

• This year’s survey findings indicate that reliance on humanitarian cash assistance has increased since last year.

• 5% of respondents indicated that their secondary source of income was begging.

• Of those that are formally or informally employed, the majority are employed without a written or oral contract.

• This year’s assessment again shows how those working in the informal sector face extreme protection risks.

Reliance on cash assistance
Cash assistance was the most common primary income source across surveyed population groups.

<table>
<thead>
<tr>
<th>Cash assistance as primary income</th>
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</thead>
<tbody>
<tr>
<td>Jordanian</td>
</tr>
<tr>
<td>Syrian</td>
</tr>
<tr>
<td>Iraqi</td>
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<tr>
<td>Other</td>
</tr>
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2021 Annual Needs Assessment
Livelhoods
2021 Annual Needs Assessment

• Findings show many families are adapting to shifting roles and responsibilities, however not all embrace these changes or see their benefits.

• Caring responsibilities are increasing for men and boys.

• 21.4% of respondents agreed that women have increasingly become the income provider over the past year.

• In 2021, 13% believe it is “shameful for the family when the woman has to work”.

• Only 2.4% of respondents agree that women who work have control over the income they bring home.
Livelihoods
2021 Annual Needs Assessment

- Jordanians continue to earn more than refugee communities.

- 83.8% of female and male respondents have debt, with the highest rates among Sudanese (96.8%) and Somali (90.8%) respondents.

Growing debt
Levels of debt increased considerably in 2021 across all surveyed groups.

Mean household income net of assistance per month JOD, 2019-2021

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<thead>
<tr>
<th></th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Iraq</td>
<td>94</td>
<td>145.1</td>
<td>111.09</td>
</tr>
<tr>
<td>Jordan</td>
<td>181.95</td>
<td>181.95</td>
<td>181.95</td>
</tr>
<tr>
<td>Other</td>
<td>75</td>
<td>129.28</td>
<td>129.28</td>
</tr>
<tr>
<td>Syria</td>
<td>179</td>
<td>155.1</td>
<td>170.88</td>
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• Boys were more likely to drop out of education in order to work than girls.

• The financial shock of COVID-19 increased the use of child labour as a coping mechanism.

• Qualitative data shows that both tradition and financial instability are key motives for early child marriage, as demonstrated also in last year’s assessment.
Education
2021 Annual Needs Assessment

Disabled youth excluded from education
Young people with disabilities face major obstacles to accessing education, including lack of transportation and other support. As a result, more than half of disabled children were out of school in 2021.

% Out of school, disabled children
Female 54%
Male 56%

% Out of school, all children
Female 30%
Male 32%

Lack of money and transportation is one of the main barriers for accessing education.

Accessibility barriers remain dominant for children with disabilities.

Bullying and harassment further contributes to reduced quality of education.
Limited internet and access to technology all contributed to access challenges for digital learning.

The vast majority of respondents believe that in-person learning over a blended or remote approach is best for their children.
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Durable Solutions
The 2020 survey found that the majority of respondents had a preference to remain in Jordan.

Preference for relocation was highest in Sudanese (87.2%), Iraqis (72.45%) and Yemeni (72.2%) refugees according to the survey.
Recommendations
National Policy Reforms should:
2021 Annual Needs Assessment

• Adopt the One Refugee Approach.

• Adopt and enforce policies to address underreporting of Sexual and Gender-Based Violence (SGBV).

• Expand livelihood opportunities for refugees.

• Promote women’s economic empowerment and higher levels of participation in the economy.

• Continue to improve the quality and accessibility of e-learning in Jordan.
To Donors and the International Community
2021 Annual Needs Assessment

• Increase support for the Jordan Response Plan, particularly support that addresses the socio-economic impact of the COVID-19 pandemic.

• Prioritize the provision of financial assistance to facilitate access to education.

• Fund NGOs, especially women-led and women rights organizations and refugee-led organizations.
To National and International Humanitarian and Development Actors

2021 Annual Needs Assessment

• Work on development programs tackling social norms that form the underlying causes of gender inequality and racial discrimination.

• Enhance and increase inclusion of older people and PwDs in existing programs.

• Continue to support SME entrepreneurs in adapting to COVID-19 pandemic requirements.

• Operationalize the humanitarian – development nexus in the New Way of Working.
Thank You