Legal

Children registration and issuance of documentation: **5,105**
- 4,052 Syrians
- 303 non-Syrians

Legal assistance provided to Persons of Concern by UNHCR, ARDD and Jordan Bar Association: **14,542**
- 8,872 Syrians
- 3,452 non-Syrians

Shari'a Court interventions in the camps supporting Persons of Concern documentation:
- Zaatari | 678
- Azraq | 380

Training

SRAD training for office and camps staff:
- 12 training courses
- 190 participants from SRAD personnel assigned to HQ and camps
- 2 training courses
- 34 participants

UNHCR Protection training for national stakeholders
- 2 training courses
- 34 participants

Detention

Facilitation of visits of Persons of Concern in correction & rehabilitation centres: **23**

POCs currently detained in Jordan: **88 Syrian and 53 non-Syrian**.

Detention Unit interventions on behalf of detained POCs in 2021:
- **23**

Resulted in the bail or release of:
- **230** Syrians
- **170** Non-Syrians
- **40** Syrians
- **31** Non-Syrians

Outreach

Protection interviews, partner referrals, internal referrals for queries received via Helpline and mailbox.

- Number of cumulative external referrals (partner referrals): **61 cases**
- Number of cumulative IVR referrals (Helpline): **502 cases**

- 1 referrals coordination meeting was conducted on 31 May 2021

Plans For 2021

- Continue to advocate with the Civil Status Department for more flexible documentation requirements for the issuance of birth certificates to Syrian Persons of Concern.
- Continue to advocate with the Government of Jordan to regularize undocumented marriages, with obvious benefits to undocumented children born in them.
- Continue to intervene on behalf of Persons of Concern mediating with landlords and negotiating payment plan extensions or arrangements for emergency assistance to those facing evictions due to diminishing income-generating opportunities in the face of the pandemic.
- Continue to utilize trainings as a critical advocacy tool, encouraging dialogue with government officials on the legal challenges Persons of Concern face in Jordan, with a view towards capacity building and engaging in on-going constructive discussions with participants to identify appropriate solutions.
## Persons of concern’s documentation strengthened

- Ensure access to civil documentation, legal documentation and counseling;
- Liaise with the Civil Status Department and Shari’a courts to document incidents of marriage, birth, divorce, custody, family disputes, etc;
- Assess trafficking and statelessness cases, provide all legal assistance and advocate to rectify their situation when possible;
- Support the provision of the Ministry of Interior Service Card.

## Access to legal assistance & legal remedies improved

- Provide legal counseling, mediation and representation services to UNHCR’s Persons of Concern;
- Facilitation/advocacy for the rectification of the legal status of Persons of Concern;
- Conduct regular, high-level meetings for advocacy with, inter alia, the Syrian Refugee Affairs Directorate, Ministry of Interior, Residence and Border Department, Public Security Directorate and Ministry of Labour;
- Liaise with the Government of Jordan on legal aspects of access to employment.

## Access to the territory improved & risk of refoulement reduces, risks related to detention reduced & freedom of movement increased

- Ensure international protection of Persons of Concern in detention through official correspondence and interventions with Government of Jordan entities;
- Conduct advocacy for the rectification of the legal status of persons of concern with complex/delicate issues;
- Facilitate access to Persons of Concern still in detention for Refugee Status Determination, Resettlement and other Protection units as required;
- Conduct regular protection interviews at detention facilities across Jordan.

## Capacity development related to refugee protection

- Capacity development on UNHCR mandate and international refugee law for the Government officials, as well as for non-governmental organizations, judicial entities, academics and UNHCR staff in order to broaden the forum for discussion and advocacy.

## Protection counseling & referral improved

- Conduct interviews for cases at heightened protection risk, filtering queries received from the Helpline, mailbox and partner referrals and provide protection advice and assistance.