

National Communicating with Communities (CwC) Working Group – July 29 2021 - Meeting Minutes

Date:	July 29th, 2021	
Location:	WEBEX	
Participants:	Konstantinos Vlastarakis ACCMR Digital IPlatform; Evangeline Atkinson, A.Ss.I.S.T; Richard Vyse A.Ss.I.S.T.; Yakinthi Menoudakou, ICRC; Maria Zygouri Hellenic Red Cross; Maro Verli Refugee.Info (IRC); Vangelis Tsilis, UNHCR	
Chairs:	Alexandra Zavvos (Solidarity Now); Marco Notarbartolo di Sciarra (UNHCR)	
Agenda	<p><u>Agenda</u></p> <ul style="list-style-type: none"> • Review of Previous Meeting Minutes (attached above) • Health Working Group Update on Update on Vaccination Process • Cash Programme Update • Participatory Assessment Annoucnement • Partner Updates • AoB 	
Talking points	Discussion	Action Points
Review of last meeting Minutes	Last meeting minutes were reviewed with no comments/edits from partners.	Minutes reviewed
Vaccination/HwG Update	<p>Public Health Focal Point (UNHCR) gave the group an update on Vaccination Campaign overall</p> <p>PAMKA</p> <p>Platform for temporary social security number is functional. Based on the asylum service, all the data has been uploaded. https://www.amka.gr/AMKAGR/.</p> <p>If you face any issues accessing the PAMKA platform or aquiring PAMLA, please contact CwC coordinators/or Public Health focal point at UNHCR directly.</p> <p>Is it possible to retrieve a PAMKA at the KEP? The guidance is to use the online platform and only if there are issues to go through to a KEP .</p>	<p>Please share any issues accessing PAMKA with CwC coordinators or directly with PH coordinator</p>

	<p>Vaccination Certification</p> <ol style="list-style-type: none">1) Those residing and vaccinated in RICs and sites will receive the vaccination certificate from the management of the accommodation facility (the technical details are expected to be provided through an official document, pending)2) Those residing and vaccinated in urban areas but not holding an AFM and Taxisnet will need to visit a Citizens' Service Center (KEP) to request the certificate <p>Undocumented</p> <p>There are many discussions about vaccination of the undocumented. Many working groups are working to address issue; how to reach them, how they will be vaccinated, and how will certification be issued, as they are not registered. The EU Vaccination Pass is not currently feasible for that group; Suggestions of mobile units for vaccination, and NGOS issuing an initial certificate have been made. The course of action is still pending.</p> <p>Ongoing Vaccination of PoC</p> <p>Vaccination has started in Lesvos, samos will start next week. ASSIST asked about - vaccination situation in Chios. It is not ongoing.</p> <p>In mainland, EODY has started vaccination in several sites. Number of vaccinated not available right now. Refugee.Info reported that in Lesvos, rumours are being spread that POC are not getting the 'good' or 'normal vaccine' (leftovers or rejected/harmful ones). These rumours could impact the vaccination campaign and make it more difficult.</p> <p>Public Health Focal Point assured that the same are used for the local and other population. Islands and sites are currently using the Johnson and Johnson vaccine For now it is only J& J but this may not be the case in th future.</p> <p>Vaccination Taskforce (CwC) Info: Recap/update and clarifications on the CwC material on vaccination against COVID-19 available:</p>	
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	<ol style="list-style-type: none"> 1) Frequently Asked Questions (FAQ) of the CwC WG Vaccination taskforce (DRC, IOM, KEM, MFC (HRC), RI, SN, UNHCR, ACCMR) has been uploaded on the dedicated drive in English, Greek, French, Farsi, Somali, Arabic, Turkish, Sorani, Urdu, Bengali (translations by METAdrasi), as well as Pulaar and Kinyarwanda (by Hellenic Red Cross’s MFC). The FAQ document is available in two versions: one for urban-self accommodated population (Here on Drive) and one for population residing in official sites/RICs (here on Drive). 2) The Ministry of Health (MoH) created 4 written messages around COVID-19 for Persons of Concern (PoC), that were also incorporated in the CwC FAQ. These were translated by Refugee.Info in several languages including: Arabic-Urdu-Farsi-French-English-Lingala-Somali-Turkish. They are shorter than the FAQ and may be more easily shared through e.g. Whatsapp channels. Here on Drive 3) Babel’s translation of the complete EODY FAQ (EODY is Hellenic National Public Health Organization) available on the EODY.gov.gr site has been created in English, French, Farsi and French, as well as shorter versions. These are translated from the original and not adapted to PoC needs. They have been uploaded to their site: https://babeldc.gr/en/questions-and-answers-regarding-vaccination-against-the-sars-cov-2-coronavirus-english-french-farsi-arabic/. It is also available on the drive here. 4) IOM developed audio messages reading out the MoH messages (see point 2) in English, French, Arabic, Farsi, Lingala, Somali, Sorani, Urdu, Pashto. Such audio messages are meant to be disseminated through Whatsapp or other messaging apps. available to be downloaded on the drive here! <p>The material above is all being uploaded the CwC shared folder on GoogleDrive, in a COVID-19 Vaccination specific file in the COVID-19 folder: here . This should ease the process of identifying necessary documents for all partners’ needs.</p> <p>These are also available on UNHCR’s Help website (here), SolidarityNow page (only FAQ here) and in a combined format on Refugee.Info.</p>	
<p>RefugeeInfo Update on Vaccination Sensitization Campaign</p>	<p>RefugeeInfo</p> <p>Posters to promote the #vaccinationdone campaign available in CwC Drive here! Actors are encouraged to print the posters and place them in sites, centers or any other location that will increase visibility. The Posters can be found in EN-AR-FA-UR-FR-LINGALA (PDF + PNG format)</p>	<p>Please share RI Vaccination Campaign information with</p>

	<p>Info about the campaign:</p> <ul style="list-style-type: none">· <u>Goal:</u> Promote the message on vaccination and increase the engagement. The purpose is people tell their own story through their photos and videos on social networks and motivate others to be vaccinated.· <u>Call to Action:</u> Ask people to become ‘ambassador’ by going to receive the vaccine (following their registration), and take selfie-pics of themselves (after the vaccination) with a thumbs-up sign.· Share their picture on social media, adding the hashtag #vaccinationdone· Refugee.info will re-share their post on Facebook page.· The hashtag will be #vaccinationdone in English· <u>Duration:</u> 1st August – end of Sep (this might need to be adjusted) <p>B. Testimonies are always a great way to help in sensitization and awareness-raising campaigns! It would be great for all actors to support RefugeeInfo and bring them in contact with volunteers who can offer their vaccination testimony.</p> <p>Some examples of questions:</p> <ul style="list-style-type: none">· How do you feel about getting the first dose of the COVID-19 vaccine?· What are the main reasons that you decided to do/register for the vaccination?· How has being vaccinated changed your daily life?· What does your vaccination mean to your family? Are they all planning to do it?· What does your vaccination mean for your community?· Do you follow the news on the situation on Covid19 vaccination back in your country?· What advice would you give to others about being vaccinated for COVID-19? <p>These will be shared regularly via RI fb page once we start receiving the materials.</p> <p>Format: It can be either</p> <ul style="list-style-type: none">· Name, photo, answers - consent form· Name, video, Q&A - consent form	<p>your teams and beneficiaries!</p>
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	<p>Quotes (no name or consent form)</p> <p>Refugeeinfo has also updated the COVID-19 VACCINES Questions & Answers and the Cash Assistance Program in Greece - Cash Alliance helpline</p>	
<p>Participatory Assessment</p>	<p>The CwC coordinator presented the ongoing participatory assessment to the rest of the group: The PA is a process of building partnerships with refugees of all ages and backgrounds by promoting meaningful participation through structured dialogue. The PA is based on holding separate discussions with women, girls, boys, and men, including adolescents, in order to gather accurate information on the in specific protection risks they face and the underlying causes, to understand their capacities, and to hear their proposed solutions.</p> <p>The purpose of the PA is to 1) better understand persons of concern in terms of their challenges, recommendations to overcome their challenges and their perception of their future, 2) assess the unique experiences of different segments of communities, to ensure that programming and humanitarian aid responds to the specific needs of specific/targeted group, and 3) to identify capabilities within the persons of concern to respond to their own needs and identify areas where humanitarian assistance needs to be boosted or changed.</p> <p>This year’s focus of the Participatory Assessment in Greece is on self-reliance and integration. The PA exercise is being conducted all over Greece with the assistance of humanitarian actors, authorities and communities.</p>	<p>Any partners not involved in the PA and interested to participate can reach out to Marco (CwC coordinator).</p>
<p>UNHCR’s Cash Programme Closure</p>	<p>CwC coordinator updated the group on the UNHCR’s cash programme closure, adding that CBI staff would provide a more detailed announcement at the next meeting.</p> <p>The cash assistance programme is ending at the end of September 2021, the Greek authorities will be taking over. The last transfers/entitlements are the last to be made by the UNHCR.</p> <p>Information on new cash amounts was shared through ministerial decision 115202/26.07.2021</p> <p><u>New Amounts</u></p>	

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	<p>Where meals are provided Family size Amount Individual over 18 years 75 euros A couple, or a parent and child 135 euros A family of three 160 euros A family of four or more 210 euros Where meals are NOT provided Family size Amount Individual over 18 years 150 euros A couple, or a parent and child 270 euros A family of three 320 euros A family of four or more 420 euros</p> <p>Additional information has been developed, translated and uploaded on HELP (see here)</p>	
<p>CwC WG members' update</p>	<p>Hellenic Red Cross's CEA survey on attitudes towards vaccination was shared with the group and uploaded on drive: Drive</p> <p>The survey, which was supported by field staff such as interpreters, social workers, nurses, had the following objectives.</p> <ol style="list-style-type: none"> 1) Measuring attitudes towards COVID-19 2) Collect valid information regarding perception on the vaccination 3) Investigate the sources of information used by communities <p>Questions were drafted in a simple, immediate language, to prevent misunderstandings. 569 responses were gathered from 10 service points across Greece, with a balanced gender breakdown across all age groups. The vast majority of respondents spoke Farsi/Dari (30%), Arabic (24%) and French (19%).</p>	