

Jordan

August 2021

With the overall improved COVID-19 epidemiological situation in Jordan, UNHCR has restarted a number of activities through **hybrid in-person and remote modalities**, including the renewal of registration documentation.

Vaccinations against COVID-19 continued throughout August, reaching over 3.5 million people countrywide and **over 27,000 refugees** in camps.

To mitigate the economic impact of COVID-19, UNHCR distributed another round of **emergency cash assistance** to 40,000 vulnerable refugee families.

KEY INDICATORS

758,330

Refugees in Jordan as of 31 August 2021

83%

Refugees living outside camps in **urban areas**

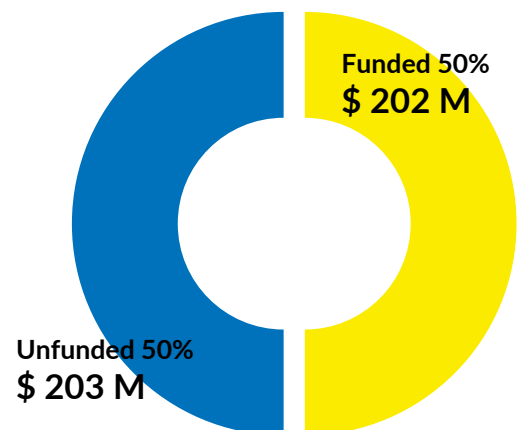
46.4%

Refugees are **children** (under 18 years)

2021 FUNDING (AS OF 13 SEPTEMBER 2021)

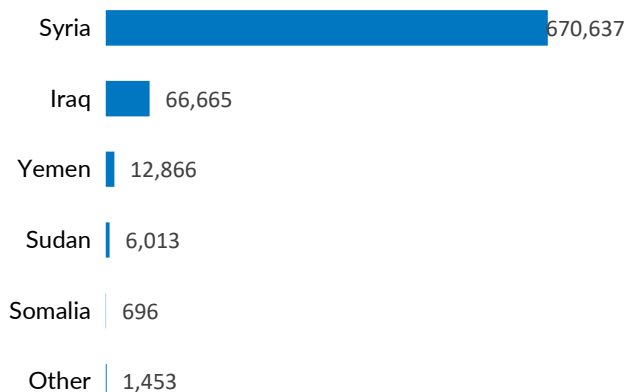
USD 405 M

UNHCR Jordan's financial requirements in 2021



POPULATION OF CONCERN

Countries of Origin



UNHCR's Deputy High Commissioner Kelly Clements spoke with women working in the Made in Zaatari initiative during her visit to Jordan in August 2021.

**PROTECTION**

- In August, in line with the improved and stable COVID-19 situation in Jordan, UNHCR Registration Centres continued to renew refugee Asylum Seeker Certificates (ASCs) through a combination of in-person and remote processes. Close to 30% (almost 7,000 families) of all individuals who underwent renewal interviews did so through in-person rapid procedures at registration centres in Amman, Irbid and Mafraq. In addition, UNHCR was able to deliver renewed ASCs to over 11,000 families who renewed their documents remotely.
- UNHCR continued to share information with persons of concern (PoCs) through different means, including the [Jordan Help site](#), the Helpline and social media pages. During this month, UNHCR and legal partners continued to provide legal assistance to PoCs in the form of counselling, mediation, representation, and protection follow up and advocacy.
- During August, UNHCR's child protection/SGBV teams counselled and supported some 220 individuals, who benefited from case management, legal, psychosocial services and mental health, resettlement, and cash-based intervention services through UNHCR or implementing partners in the field. UNHCR Jordan continues to operate specific protection hotlines for POCs to contact UNHCR staff directly with any protection concerns they may have
- With the further lifting of COVID-19 restrictions and the increasing in-person engagements, UNHCR multi-functional teams are resuming field missions throughout Jordan to meet with refugee communities, government representatives and service providers, and assess the protection environment, as well as specific needs and challenges. Some of the key challenges identified relate to access to livelihood opportunities and healthcare services.
- As part of the continued capacity development efforts with government authorities, UNHCR held a specialized training course on strengthening the protection system for refugees. The course targeted senior officials of the Public Security Directorate and aimed to provide them with necessary knowledge and background so that their decisions are more aligned to international standards. As one of the actors that engage with refugees across Jordan on a daily basis, UNHCR focuses on sensitizing Public Security Directorate staff and familiarize them with national and international legal frameworks related to the protection of refugees, as well as refugee rights and obligations more specifically.

**COMMUNITY EMPOWERMENT AND SELF RELIANCE**

- Through August, UNHCR continued to engage with refugee communities as part of its Communication with Communities (CwC) strategy. Over 1,000 refugees reached UNHCR through the different channels, including the Helpline, Community Support Committees (CSCs), social media platforms, and were provided with case management services.
- UNHCR-supported CSCs continue to engage refugees through various activities, including self-development and learning opportunities. During August, CSCs across Jordan implemented over 120 remote and in-person activities to foster social cohesion, raise awareness on COVID-19 vaccination, and promote gender equality and self-reliance, reaching over 4,100 participants of various nationalities.
- UNHCR and partners continue to support refugees and host community who are in the process of establishing home-based businesses (HBBs), with close to 20 new HBBs registered or licensed in August. A virtual awareness session on the services provided by three micro-finance institutes (MFIs) in Jordan was organized, with 47 HBB-owners attending the session to learn about MFI services.



CASH ASSISTANCE FOR BASIC NEEDS

- In August, UNHCR's regular cash assistance reached some 33,000 refugee families, including 3,000 non-Syrian families. As part of UNHCR's continued efforts to gradually transition refugees receiving regular cash assistance for basic needs to the mobile wallet modality, over 1,000 families are receiving training on digital and financial literacy.
- In addition to the regular monthly cash assistance, a new round of COVID-19 emergency cash assistance was distributed in August, amounting to a total of USD 10 million, to close to 40,000 vulnerable refugee families, including over 5,000 non-Syrian families. This support remains critical for refugee families who have been severely impacted by the COVID-19 pandemic.
- As part of their retargeting exercise, WFP [announced](#) further cuts of food assistance for some 110,000 additional individuals as of October. This comes after the first round of WFP's retargeting exercise which started in July and has already impacted more than 21,000 families. While 250,000 refugees will still receive assistance in October, the risk of additional cuts in coming months remains, due to the continued lack of funding. UNHCR is working closely with WFP to enhance communication efforts with refugee communities and address key questions and concerns.



HEALTH

- During the reporting period, Jordan's epidemiological situation in terms of number of daily COVID-19 cases has remained stable. Overall cases among refugees in camps continue to be well below the national average, with 3.1% of the refugee camp population testing positive compared to 7.8% of the total Jordanian population. As of 31 August, in refugee camps, a total of 4,058 refugees had tested positive since the onset of the pandemic, of which 3,991 have recovered (98%) and 49 have died. Vaccinations continued to climb in Jordan through August, reaching more 3.5 million people across Jordan and more than 27,000 (40% of eligible population) in refugee camps.
- In addition to supporting the Ministry of Health (MoH) with the vaccination program for refugees, UNHCR continued to respond to COVID-19 cases in camps, working closely with MoH and SRAD, to carry out surveillance and contact tracing exercises with the aim to continue minimizing the spread.
- Aside from the COVID-19 situation, UNHCR continues to support refugees in Jordan to access primary, secondary and tertiary health services. Refugees in Jordan are able to access the national health system at the non-insured Jordanian rate and UNHCR is making efforts to maximize the utilization of public health services by refugees. In August, 450 refugees received cash for health and over 500 referrals were supported from the camps to urban areas.



EDUCATION

- The UNHCR-supported Kolibri digital learning platform continues to be an important resource for refugee and Jordanian students alike, with over 1,500 students across Jordan, including some 50% Syrian and 40% Jordanian, benefitting from it every month. To facilitate its integration in learning programmes and school curricula, UNHCR is conducting trainings for teachers, schools and youth centres across the country.
- A DAFI student committee, consisting of 19 elected students from different universities and governorates across Jordan, was established for the first time. The committee aims to create active communication channels and provide support for other current and incoming DAFI students. Interviews for the 2021-2022 DAFI scholarship cohort have started, and a total of 20 new students will be selected in this application cycle.

**DURABLE SOLUTIONS**

- UNHCR Jordan, adjusting to the changing COVID-19 situation, is utilizing a hybrid interview process, including both remote and in-person interviews, to facilitate resettlement procedures. During August, 504 refugees were interviewed, while a total of 372 individuals were submitted for resettlement. In total, over 2,300 refugees have been submitted for resettlement in 2021.
- For 2021, more than 5,300 resettlement places for refugees in Jordan have been confirmed by Australia, Belgium, Canada, France, Germany, Norway, Romania, Spain, Sweden, and the US.
- UNHCR continues to expand outreach to new and existing partners, including the International Refugee Assistance Project (IRAP), Talent Beyond Boundaries, education and scholarship partners, and other key stakeholders offering complementary pathways to vulnerable refugees in Jordan.

High-Profile Visits and Events

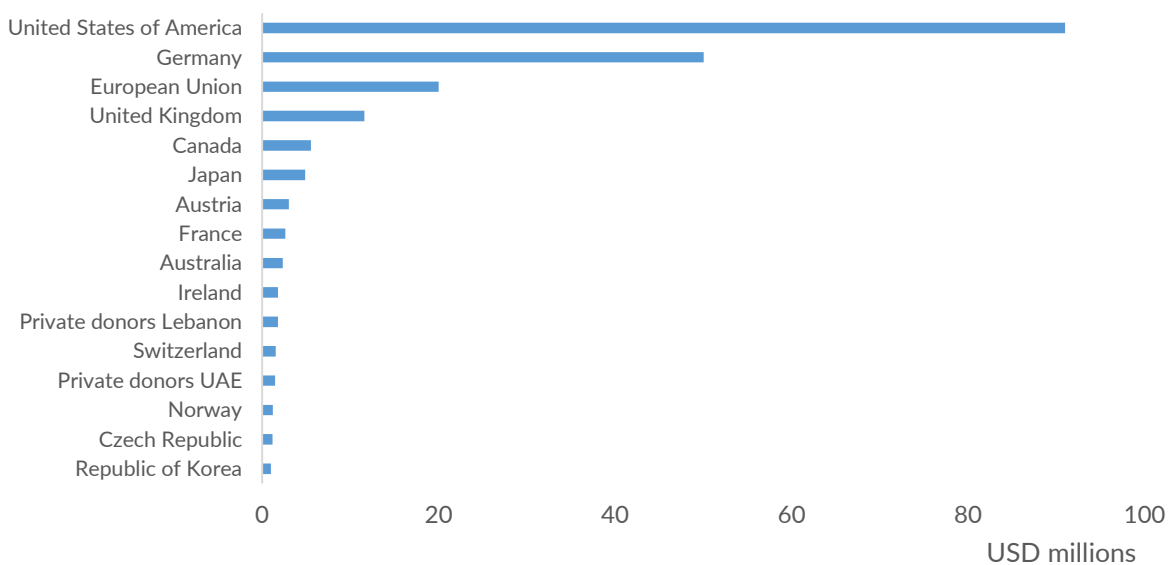
- UNHCR facilitated a number of visits during August, including:
 - A [visit](#) to Zaatari camp of the Polish Ambassador to Jordan, which included an overall briefing on the camp operation and services provided.
 - A [visit](#) to Zaatari camp by Ambassador James Jeffrey, the former US Special Representative for Syria Engagement, who was in Jordan in a private capacity. Ambassador Jeffrey was briefed about the situation of Syrian refugees in the camp and the services provided by the different actors.
 - A Qatar Fund for Development (QFFD) [delegation](#) led by Director General H.E. Khalifa Al Kuwari to Zaatari camp, to observe the impact of Qatari funding for refugees in the camp.
- During a short [mission](#) to Jordan in the end of August, UNHCR's Deputy High Commissioner Kelly Clements [met](#) with the Secretary General of the Ministry of Foreign Affairs and reassured the government of UNHCR's continued support. She also visited Zaatari camp, and, among other activities, she engaged with [refugees](#) working in the Made in Zaatari initiative.

Financial Information

Total recorded contributions for the operation in 2021 amount to some **US\$ 202million**, covering 50% of overall needs for refugees in Jordan.

UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programs with unearmarked and broadly earmarked funds.

Earmarked contributions to UNHCR Jordan in 2021 (over 1 million USD)



Special thanks to the major donors of softly earmarked contributions in 2021 (in USD)

Germany (29.7M) | USA (22.1M) | Denmark (8M) | Private donors Australia (8.8M) | Finland (6M) | Private donors Germany (5.7M) | Sweden (5.4M) | Private donors Republic of Korea (3.5M) | Japan (2.9M)

Thanks to other donors of unrestricted and regional funds in 2021 (in USD)

Norway (80million) | Sweden (66.9M) | Private donors Spain (55.7M) | Netherlands (36.1M) | Denmark (34.6M) | Private donors Republic of Korea (28.5M) | UK (28.4M) | Germany (26M) | Japan (23.4M) | Private donors Japan (20.7M) | France (20.2M) | Switzerland (16.4M) | Private donors Italy (14M) | Ireland (12.5M) | Belgium (11.9M) | Private donors Sweden (11.9M) | Italy (10.7M)

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LINKS

Facebook, Twitter, Instagram: @UNHCRJordan
www.data.unhcr.org/syrianrefugees