The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive-Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humanitarian actors engaged in the IBV scheme.

Feedback received from the community:

• Community members were dissatisfied with some cases where two family members working as some volunteers are not being reported by hiring agencies to be engaged in IBV scheme.

• Community members were dissatisfied with long contracts and the exceptional cases, and they provided some feedback about difficult financial situation and long work contracts which make the situation more complicated.

• Elderlies and people with disability asked to increase IBVs opportunities for them.