Incentive Based Volunteering in Azraq Camp

June 2021

Basic Needs and Livelihoods Working Group

The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp.The Incentive- Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humainatrain actors engaged in the IBV scheme.

18,242 Total number of applicants since 2014

41% 59%

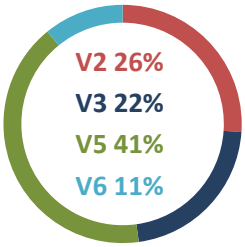
14,168 Camp Population (18-59)

51% 49%

10,847 Total number of applicants inside camp

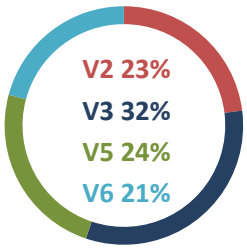
46% 54%

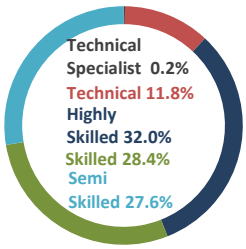
46 Total number of new applicants



39% 61%

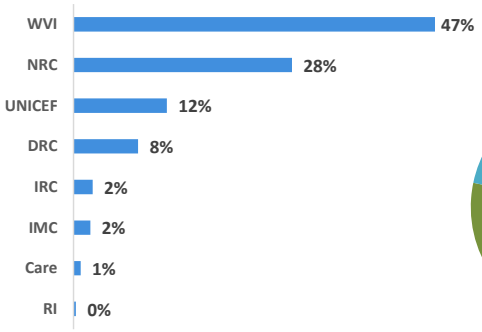
1,521 Total number of beneficiaries currently engeged with IBV program

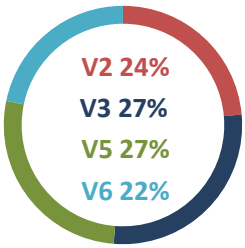


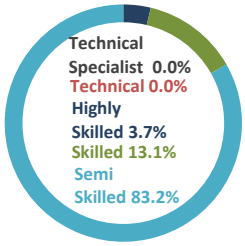


43% 57%

322 Total number of IBV cases rotated during June representing **21%** of total engaged with IBV

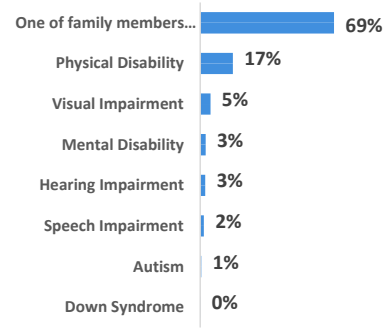




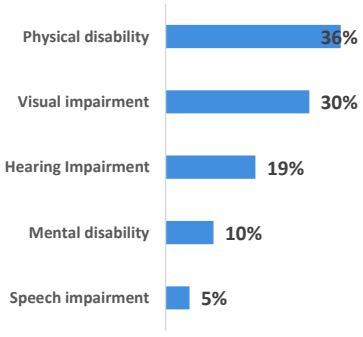


42% 58%

1,101 Total Number of vulnerable applicants since 2014



81 Disability types recorded for **75** beneficiaries among those currently engaged in IBV



20% 80%

Feedback received from the community:

- Community members suggested to have one unified platform in order to register their names regarding the IBV vacancies and requested also to have one database for all camp residents.
- Community members were dissatisfied with the lack of work opportunities specifically for elderlies and PWDs.
- Community members were dissatisfied with long contracts and the exceptional cases, and they provided some feedback about difficult financial situation and long work contracts which make the situation more complicated.
- Community members were dissatisfied with the lack of IBV opportunities also some community members were dissatisfied with the way of applying for some available opportunities, as some of them don't have smart phones to submit request using the online links.