

AAP Task Team – Minutes of Meeting on 29/3/2021

Participants: CAFOMI, CECI, CRS, FCA, GTS, IRC, LWF, Mercy Corps, OPM, UNFPA, UNHCR, UNICEF, WCH, YSAT

Main Points of Discussion	Action Points
<p>1. Review of previous minutes</p> <p>Action points</p> <ul style="list-style-type: none"> • AAP Task Team Workplan - Members to inform the Co-chairs (Ann.Mbeiza@rescue.org, iwasa@unhcr.org) by end of the week which activities they will participate in. (Interests received from members were reflected in Workplan) • Consider a slot in the next AAP Task Team meeting to discuss the new FRRM Bulk SMS platform and outbound capacity of FRRM (Done for outbound capacity of FRRM). <p>Minutes endorsed</p>	
<p>2. Presentation on Beneficiary Voices Poll (UNICEF) (refer to attached summary for details)</p> <ul style="list-style-type: none"> • The poll was sent out to landslide/flood prone districts as well as refugee hosting districts (65 districts in total) through U-Report. • Total 19,530 respondents, with 70% male and 30% female. • In response to the question on what emergencies they were concerned about, the majority (60%) reported concerns about COVID-19. • Trusted source of information: Top source was Government, followed by aid agencies, media and religious leaders. • Top four needs of household: (1) access to safe drinking water, (2) food, (3) education fees, (4) health consultations • Question “Did you receive assistance”: majority (77%) responded no. However, this could possibly be because many respondents were not aware of their entitlements and where they can receive them. (see below on question preventing access to services / assistance). • Majority of respondents responded positively to the question on whether they were aware of what UNICEF does in Uganda. 	

<ul style="list-style-type: none"> • Question “What could be improved about the assistance?”: the first two responses were that what was provided didn’t address the main needs, and that community members not consulted regarding their needs. • Question about the top four barriers preventing access to the services/assistance that is needed: the main responses were that they were not aware of their entitlements, where they can receive them, no means of transport to facility, and inability to absent from home due to being only caregiver at home. UNICEF is looking into ways to further sensitize communities so that they know their exact entitlements. • Responses can be filtered further to specific districts. • WASH is reported to be the top priority for affected communities. Planning a thematic WASH poll in April. • Recommendation to include considerations on PSEA in the next poll. Will incorporate PSEA related questions to see whether beneficiaries are comfortable with reporting SEA through U-report. 	
<p>3. Update on Outbound function of FRRM helpline (refer to attached presentation for further details)</p> <ul style="list-style-type: none"> • Started outbound function in August 2020, for post-distribution monitoring and other purposes. So far it has been used largely by UNHCR but would now like to open up the service to all partners. Services are free of charge. • Value added of this function: ability to conduct remote monitoring, impact assessments, outreach activities, information dissemination and participatory assessments; increased data capture and monitoring capacity; strengthening of evidence based approaches to program design; and better informed and more accountable response. Also opportunity for increased and proactive inclusion of PSN and other less represented groups; increase ability to respond based on insights directly provided by community; and ability to provide remote support services in context of COVID-19. • Interested partners can identify the outbound activity, target population and locations, and develop the data collection tool / survey using Kobo or other products. UNHCR can assist with developing a sample contact list, and provide guidance on how to develop questionnaires / assessments. FRRM helpline agents will conduct and complete the survey using UNHCR’s database of POC contact information, and the partner can download the results and analyze the findings. • What can be done will be based on the needs of the partners (e.g. gathering community feedback on programmes that partners are running.) UNHCR conducted a post-distribution monitoring of soap tht was distributed. 	<ul style="list-style-type: none"> • Partners that would like more information or are interested to use the services to contact Harrison, FRRM Coordinator (laniganc@unhcr.org).
<p>4. 2021 workplan for AAP Task Team</p> <ul style="list-style-type: none"> • Latest draft 2021 AAP Task Team workplan was circulated by email and reviewed / discussed during the meeting. 	

<ul style="list-style-type: none"> • Invitation to members to volunteer to lead / contribute to certain activities is still open. CRS volunteered to contribute to the activity “seek to develop common minimum standards and indicators for feedback and complaint handling and referrals”. Agreed to share the latest draft workplan by email for members to provide any further input. 	<ul style="list-style-type: none"> • Co-chairs to share the latest draft workplan, members to provide any further input to co-chairs on activities that they would like to lead / contribute.
<p>5. AOB</p> <ul style="list-style-type: none"> • Contact list for AAP Task Team is being updated, building on the COVID-19 CwC Task Team contact list. The settlement level focal points for COVID-19 CwC will also be updated. • Next meeting: 12 April 2021, 11:30-12:30 	<ul style="list-style-type: none"> • Members to provide updates / inputs to contact list, once circulated by co-chairs.

Endorsed meeting minutes, inter-agency rumour tracking bulletin and other key documents from the CwC Task Team can be accessed on the Uganda refugee response portal at: <https://ugandarefugees.org/en/working-group/253?sv=0&geo=220>