



During the month of February 2021, UNHCR conducted remote registration renewal interviews with 24,828 Persons of Concern. In addition, UNHCR distributed Asylum Seekers Certificates to 25,017 individuals/6,246 families.

In order to accelerate the clearance of the renewal backlog and ensure continuous access to protection, assistance and services by Persons of Concern after the Government's grace period lapses on 30 June 2021, UNHCR is expanding its registration workforce on a temporary basis until the end of 2021.

To ensure effective access to valid documentation by Persons of Concern, UNHCR has delivered 11 Asylum Seeker Certificates through the Protection Mobile Team to individuals residing in remote areas, who cannot access the Registration Centre due to vulnerabilities.

Refugees resorting to the UNHCR Helpline to request renewal appointments have increased marginally.

A new category on RAIS (Refugee Assistance Information System) has been created to accommodate requests relating to certificates collection/delivery from registration centres across the country, as these requests are increasing.