Services advisor

Services advisor training

• 8th of March (Mon) 12pm
• Virtual Training

• 4th of March (Thu)
  Jung@unhcr.org
  Name/Organisation/email
1. Plan and analyse
2. Modify and discuss with partners (Autumn, 2020)
3. Send taxonomy to ISWG (Autumn, 2020)
4. Provide a training for partners (1w)
5. Service providers to add their projects (2-3ws)
6. Send a SMS and post for refugees
• An online service mapping tool with geographical visualisation linking intersectoral coordinators & service providers and users.

• A bilingual page with English and Arabic

• Purpose: aiming for mutual communication with service providers and users, and among partners.
Strengths of Services advisor

- With a country-wide geographical platform;

- **Users**: can have increased access to and better knowledge of LH services, and actively search and reach out to demanded services.

- **Partners**: can have a clearer picture of how the services/projects are distributed across the country. Additionally it can help to identify partners with certain LH service in a certain location.
Features of Services advisor

- **Inclusive**: comprehensive web platform
- **Accessibility**: directly presenting services to PoC, service users
- **Partnership**: synergise among partners by sharing services information and cooperation
- **Efficiency**: United data set open to everyone
- **Effective**: Gap analysis by distributions and services: LH activities by governorates and type of services
THANK YOU