**Legal Protection**  
**Jordan**  
**January - December 2020**

### Legal

- **Children registration and issuance of documentation:** 21,922
  - 18,076 Syrians  
  - 1,389 non-Syrians  
- **Legal assistance provided to Persons of Concern by UNHCR, ARDD and Jordan Bar Association:** 53,121
  - **Urban:** 48,779  
  - **Camps:** 4,342
- **Advocacy on behalf of Persons of Concern from Zaatari Camp ensuring POCs were compensated for pandemic-related late birth registration fines:** 450

### Detention

- **POCs currently detained in Jordan:** 243 Syrian and 103 non-Syrian
- **Detention Unit interventions on behalf of detained POCs in 2020:**
  - Syrian: 314  
  - Non-Syrian: 348
- **Resulted in the bail or release of:**
  - Syrian: 172 (55%)  
  - Non-Syrian: 281 (81%)

### Outreach

- **Protection interviews, partner referrals, internal referrals for queries received via Helpline and mailbox.**
- **Training:**
  - **6 trainings conducted**
  - **106 trained**
    - Male: 79 and Female: 27
- **Outreach in 2020:**
  - **Syrian:**
    - 4,342 urban  
    - 2,457 camps  
  - **Non-Syrian:**
    - 1,389 urban  
    - 348 camps

### Plans for 2021

- **Continue to advocate with the Civil Status Department for more flexible documentation requirements for the issuance of birth certificates to Syrian Persons of Concern.**
- **Continue to advocate with the Government of Jordan to regularize undocumented marriages, with obvious benefits to undocumented children born in them.**
- **Continue to intervene on behalf of Persons of Concern mediating with landlords and negotiating payment plan extensions or arrangements for emergency assistance to those facing evictions due to diminishing income-generating opportunities in the face of the pandemic.**
- **Continue to utilize trainings as a critical advocacy tool, encouraging dialogue with government officials on the legal challenges Persons of Concern face in Jordan, with a view towards capacity building and engaging in on-going constructive discussions with participants to identify appropriate solutions.**

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- **Juvenile Police staff:** 25  
- **CRC Employees:** 25  
- **Ministry of Labour staff:** 24  
- **UNHCR staff:** 32  

- **- Monthly Amman Referral Coordination Meeting**
- **- Coordination with non-governmental organizations regarding external referrals**

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### Persons of concern’s documentation strengthened

- Ensure access to civil documentation, legal documentation and counseling;
- Liaise with the Civil Status Department and Shari’a courts to document incidents of marriage, birth, divorce, custody, family disputes, etc;
- Assess trafficking and statelessness cases, provide all legal assistance and advocate to rectify their situation when possible;
- Support the provision of the Ministry of Interior Service Card.

### Access to legal assistance & legal remedies improved

- Provide legal counseling, mediation and representation services to UNHCR’s Persons of Concern;
- Facilitation/advocacy for the rectification of the legal status of Persons of Concern;
- Conduct regular, high-level meetings for advocacy with, inter alia, the Syrian Refugee Affairs Directorate, Ministry of Interior, Residence and Border Department, Public Security Directorate and Ministry of Labour;
- Liaise with the Government of Jordan on legal aspects of access to employment.

### Access to the territory improved & risk of refoulement reduces, risks related to detention reduced & freedom of movement increased

- Ensure international protection of Persons of Concern in detention through official correspondence and interventions with Government of Jordan entities;
- Conduct advocacy for the rectification of the legal status of persons of concern with complex/delicate issues;
- Facilitate access to Persons of Concern still in detention for Refugee Status Determination, Resettlement and other Protection units as required;
- Conduct regular protection interviews at detention facilities across Jordan.

### Capacity building related to refugee protection

- Capacity building on UNHCR mandate and international refugee law for the Government officials, as well as for non-governmental organizations, judicial entities, academics and UNHCR staff in order to broaden the forum for discussion and advocacy.

### Protection counseling & referral improved

- Conduct protection interviews at Help Desks and filter queries received from the Helpline, mailbox and partner referrals to provide protection advice and assistance.