This report is produced by the SGBV Sub Working Group in Jordan in response to the Syria crisis. It shows progresses in project implementation and funding status during the reporting period. It summarizes achievement and challenges and highlights foreseen needs for the next quarter. For the monthly update, please see the Monthly Sector Dashboard at link.

**Reporting and Monitoring Phase**
Implementation of Inter-Agency Appeal in Support of Jordan Response Plan

**Partners**
12 Partners, 11 Governorates
Locations: Al Balqa, Amman, Aqaba, Irbid, Jarash, Karak, Maan, Madaba, Mafraq, Tafileh and Zarqa

**Funding Status (Refugee component for Protection sector and Sub-Sectors)**
- Requested: $10,152,067
- Received: $2,927,120
- Gap: $7,224,947

**Funding Status (Resilience component for Protection sector and Sub-Sectors)**
- Requested: $5,663,000
- Received: $1,247,337
- Gap: $4,415,663

Source: Financial Tracking System

**Progress against Targets: Sector Priority Indicators**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Progress</th>
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<tbody>
<tr>
<td>55858 WGMB with and without disability receiving specialized SGBV response services (SGBV survivors other groups at heightened risk of SGBV)</td>
<td>200%</td>
</tr>
<tr>
<td>46227 WGMB with and without disability reached by SGBV prevention and empowerment activities</td>
<td>54%</td>
</tr>
<tr>
<td>1226 of female and male government and non-government actors with enhanced capacity to provide SGBV prevention and response services in line with international standards</td>
<td>165%</td>
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</table>
Key achievements

- Development and dissemination of IEC materials on the Amaali application for safe referrals.

- The achievements of the SGBV WG have been affected by the change in service delivery modality due to COVID-19 restrictions. GBV services have shifted to hotlines and information was shared mainly through WhatsApp groups and social media.

- The SGBV WG marked 16 days of activism against GBV campaign under the national theme “Eliminating all forms of Domestic Violence against women and girls” which were also converted as voice messages and short videos to be distributed among beneficiaries from host and refugee communities in Jordan. Also, the SGBV SWG developed a joint activity calendar collecting information on over 350 activities organized by 30 organizations covering all days of the campaign. Due to COVID-19 situation, the majority of activities were conducted online but 180 activities were conducted offline covering the north, middle and south areas of Jordan in addition to 3 refugee camps (Zaatari, Azraq and EJC). The SGBV SWG organized an online interactive technical workshop for 50 GBV practitioners in Jordan to find alternative ways for women to seek help during and amid COVID-19. Also, the SGBV SWG launched a drawing competition under the title "What does safety at home mean to you?" for members of the host and refugee community between the ages of 10-35 years old to raise awareness on forms of domestic violence. 280 submissions were received, and 3 winners won the competition and received tablets. Moreover, the SGBV SWG developed an awareness raising video on forms of domestic violence and how to prevent it that was shared on social media during the Orange hour and disseminated at community level, but also displayed on a UN high level panel discussion “UN Talk”.

- Safe referral Training of trainers was organized for 27 humanitarian workers with the objective of improving frontline workers response to disclosure and safe referral to specialized GBV case management agencies.

- A campaign was launched to disseminate information on the Amaali app for safe referrals and JRF hotline.

- In the context of GBV information management system taskforce, UNFPA, UNHCR and UNICEF conducted 2 training sessions and 1 refresher training reaching a total of 53 service providers.

- A coaching initiative was started with the objective of increasing the standard of Case management Services to GBV survivors among PSS actors in the referral pathways over a period of 6 months. In order to better design the coaching initiative a baseline assessment was conducted involving 102 service providers including case managers and supervisors and looking at understanding challenges and gaps.

Challenges faced during the reporting period

- COVID-19 risk mitigation strategies imposed limitation for in groups activities across the Kingdom. Most of the activities were moved to online and WhatsApp groups where interaction with beneficiaries is limited and the burden of the cost in on them.

- Funding gap especially for the resilience component is the main obstacle in building national systems for the prevention and response to GBV.
Gaps and key priorities foreseen in the next quarter

◊ **Gaps:**

- The SGBV WG produced a [gap analysis](#) in coordination with the 4 active sub national working groups in Mafraq, Irbid, Azraq and Zaatari camp.
- Case management organizations do not always have in house resources to meet urgent basic needs of survivors such as urgent cash, clothes and food. Resources could be available through other service providers but there is a need for integration in SGBV to avoid delays and multiple interviews.
- All organizations have trained staff on case management and survivor centered approach with rooms that respect privacy and confidentiality standards. The only gap is on guidance for service providers on how to apply mandatory reporting requirements and respect survivor centered approach.

◊ **Key Priorities:**

- UNFPA is working with JNCW on an advocacy paper on the impact of mandatory reporting on help seeking behavior
- During COVID-19 lockdown case management continued remotely, case management agencies adapted internal SOPs to ensure confidential data management system. There is a need to continue to coaching initiative and ensure tools are better adapted for online service delivery and update the guidance note on how to provide GBV service amid COVID-19 and beyond.
- Develop a safe referral training plan in the field with the new certified GBV safe referrals trainers.
Organizations and coverage

The achievements described in this report are based on the inputs provided by the following organizations through the ActivityInfo database.

For more detailed information on the services provided by sector partners, please refer to the Services Advisor: http://jordan.servicesadvisor.org/

For more information on the Protection sector please look at: http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=11

Prepared by Inter Agency Coordination Unit, Sector Chair: Pamela Di Camillo dicamillo@unfpa.org and Mays Zatari zatari@unhcr.org.
For any questions kindly contact Ramayana Mahafza mahafza@unhcr.org.