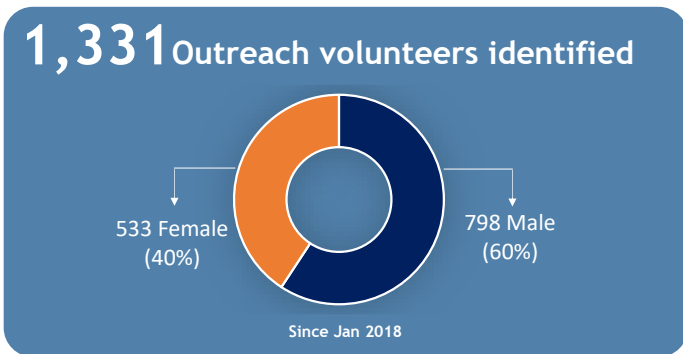




CBI activity in Timergara, Khyber Pakhtunkhwa



Health referral orientation session for ICMC staff, Islamabad



BACKGROUND

The aim of UNHCR Pakistan’s Community-based Protection (CBP) strategy is to empower Persons of Concern (POCs) to have an effective role as protection actors and meaningfully participate in the design, planning and implementation of activities that are most needed within their communities. CBP seeks to restore positive roles within a community and rebuild community-based support mechanisms and protection structures. UNHCR, in collaboration with its partners; International Catholic Migration Committee (ICMC), Society for Human Rights and Prisoners Aid (SHARP), DANESH, Water, Environment and Sanitation Society (WESS) and Commissioner for Afghan Refugees (CAR), continue its efforts to implement CBP interventions throughout the country.

The four key priorities of the strategy covers:

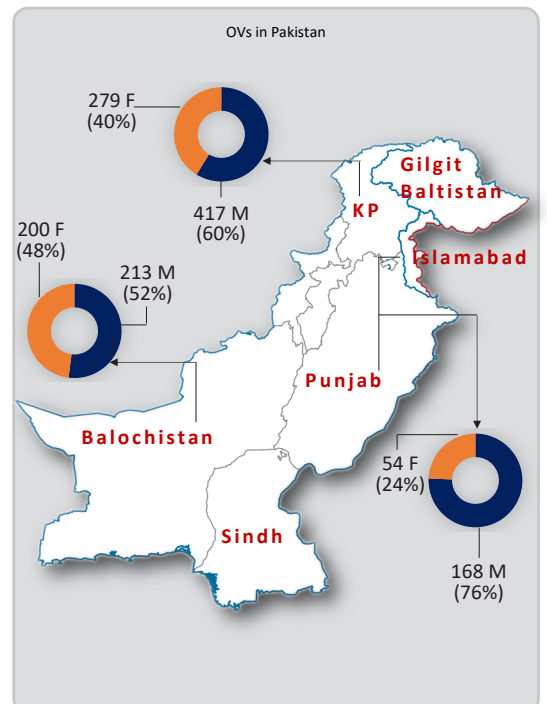
1. Enhance outreach and communication
2. Ensure access to needed services
3. Promote empowerment leading to self-reliance
4. Strengthen partnership and coordination

HIGHLIGHTS

- ⇒ 32,835 households’ data in the round of five tranches in Phase 1 and 5,753 households’ data in Phase II have been submitted to the Pakistan Post office in response to UNHCR’s Cash Based Intervention programme for most vulnerable families across Pakistan.
- ⇒ 4,564 individual refugees (with a focus on vulnerable/high risk populations) were provided with information on COVID-19 prevention and referral mechanisms through UNHCR’s helplines.
- ⇒ 2,979 outreach volunteers, community committees and community leaders were reached with information on UNHCR’s cash assistance program through in-person visits, WhatsApp, and telephonic counselling.

OUTREACH VOLUNTEER ACTIVITIES

- ⇒ 2,979 active outreach volunteers and community committees’ members countrywide facilitated UNHCR and its partners in rollout of the second phase of Cash Based Intervention. These OVs and community committees’ members are playing vital role in spreading key messages on COVID-19 through tele-outreach within their communities.
- ⇒ In-district Kohat- KhwajaAbad (KPK), outreach volunteer with the help of the district team took an initiative of tree plantation. The department provided 200 plants of different kinds. Also, one fruit plant was given to each community member for the noble work.



The campaign continued throughout the month. Outreach volunteers from different refugee clusters took active part in this initiative.

COMMUNICATION WITH COMMUNITIES

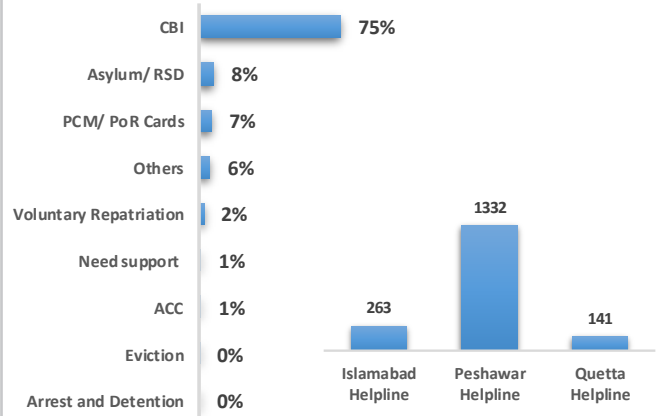


- ⇒ Data collection for CBI phase II continued in all RVs and urban areas across Pakistan. UNHCR, Commissionerate of Afghan Refugees and implementing partners including SHARP, ICMC, DANESH, WESS, and the Refugee leaders worked closely to identify beneficiaries in line with the revised eligibility criteria.
- ⇒ The Community Based Protection team in Islamabad visited various urban settlements in districts Chakwal and Khushab to discuss about CBI phase II data collection with refugee focal points. A session on COVID-19 precautionary measures, Psychological First Aid (PFA) and GBV was also conducted with nine (09) refugee females.
- ⇒ Community Based Protection team in Quetta conducted 6 bi-monthly meetings with 21 males and 31 female outreach volunteers. The team also discussed the UNHCR cash-based assistance and its second phase. Furthermore, 22 community meetings were held with OVs and community members at different locations of Quetta urban with regards to the CBI program and the role of OVs and elders in this intervention.

PROTECTION HELPLINE



⇒ During the reporting month, the majority of calls received in Khyber Pakhtunkhwa were in regards to CBI. Other call received throughout Pakistan were related to PCM, PoR cards, Asylum and RSD throughout Pakistan. So far in 2020, 10,271 calls have been attended through the protection helpline.



COMMUNICATION & OUTREACH MECHANISM



Outreach Volunteers



Radio and TV



E-mail Accounts (UNHCR & Partners)



Complaint & Feedback Boxes



Helplines (UNHCR & Partners)



Community and Shura Meetings



Mass Information Materials



Social Media (Facebook, Twitter)



In-Person Inquiries

- ⇒ In Khyber Pakhtunkhwa, UNHCR team expanded CBP activities in district Timergara. The conducted four community session (2 for male and 2 for female groups) for the inclusion of community elders/OVs in CBP activities. In total, 48 male and 55 female community members participated.
- ⇒ Outreach volunteer in KPK arranged informal gatherings of community members to disseminate information regarding preventive measures/SOPs to maintain safety from COVID-19 spread after opening their businesses/shops. The flyer regarding SOPs were shared and the information was also shared on their WhatsApp group so that they can disseminate information on a wider scale. The information on Ministry of SAFRON interim notification on the extension of POR and ACC cards, is also shared.
- ⇒ CBP team and OVs in KPK disseminated information on the HASHOO Foundation initiative in collaboration with UNHCR on educating registered Afghan refugee boys and girls for developing their professional skills. Different courses are being offered that includes; making of face mask, energy drinks, and hand sanitizers.

TRAINING AND CAPACITY BUILDING



- ⇒ The UNHCR focal point for individual medical assistance conducted an orientation session on medical referrals for the ICMC team. 14 staff members attended the session. The topics included discussion on guiding principles, counselling lines, referral procedures and understanding of referable and non-referable cases. After the session, the medical referral guidance document was also shared with the participants.
- ⇒ In Balochistan, CBP Partner conducted six (06) Training workshops for community members including children, families, and community-based entities on child protection for both male and female communities and OVs. A total of 49 males and 38 females participated.

⇒ Similarly, nine (09) capacity building sessions were conducted on the theme of SGBV and self-care at different RVs where a total of 49 males and 63 females participated. No information on KP.

UNHCR'S COMMUNITY-BASED PROTECTION

PARTNERS



Society for Human Rights and Prisoners' Aid (SHARP)



Water, Environment & Sanitation Society (WESS)



Drugs and Narcotics Educational Services for Humanity (DANESH)



International Catholic Migration Commission (ICMC)



Commissionerate of Afghan Refugee Punjab (CAR/CDU)