The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive-Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humanitarian actors engaged in the IBV scheme.

Feedbacks received from the community:
- Community members were dissatisfied about the delay of IBV rotation at most NGOs inside the camp.
- Community members were dissatisfied with the lack of IBV opportunities inside the camp.
- Community members were dissatisfied with some families who have shops, work permit and IBV opportunity at the same time.
- Community members were dissatisfied with some IBV duplication cases.