

COVID-19 CWC Task Team – Minutes of Meeting on 15/06/2020

Main Points of Discussion	Action Points
<p>1. Presentation on CWC Activities (CTEN)</p> <ul style="list-style-type: none"> • CTEN is a refugee-founded and led organization and works in Yumbe, Arua, Lobule and Kiryandongo. Its goal is to connect and assist refugees and host communities. It has worked with UNHCR, WFP, NGO partners and embassies and engaged in community mass mobilization and host communities, training, and sustainable cross-border development. • Projects: <ul style="list-style-type: none"> ○ Enhancing community mobilization, sensitization and peaceful co-existence: Benefiting 250,000 refugee and asylum seekers and host community members in Arua, Lobule and Kiryandongo. ○ COVID-19 response: Targeting 250,000 refugees and host communities in Yumbe district. Adhering to social distancing and using electronic mediums such as public address systems and megaphones (ride and talk: riding motorcycles with megaphones through villages to communicate one on one). Also working to enhance connectivity of information centres (innovation centres). Distributing messages from UNHCR and WHO on COVID-19 and OPM directives in local languages, working with community structures and other partners. Frontline bulk sms (3,416 messages sent at different times, translated to 8 languages) are also used. • Post COVID-19 response: Innovation centres (where CTEN receives reports from / provides information to the community) are key for prevention (tackling rumors etc) but also for post COVID-19 response. • Challenges: <ul style="list-style-type: none"> ○ Underestimated the seriousness of COVID-19, and had not expected it to last very long. ○ No prior studies on how to deal with such situations ○ Need to adapt to continuously changing scope: Previous focus was COVID-19 mass sensitization and awareness, but now supports District Task Forces and other organizations. ○ Toll-free lines: We would like to learn from other partners who are operating toll-free lines, and how to navigate feedback. 	

<ul style="list-style-type: none"> ○ Increased SGBV cases and incidents of tensions between communities reported, as observed through the implementation of peaceful co-existence activities 	
<p>2. Revision and extension of 2019-20 Refugee Response Plan (RRP)</p> <ul style="list-style-type: none"> ● Inter sector coordination meeting took place last week where revision of the 2019-20 RRP and its extension to 2021 was discussed. ● The RRP is a coordination and fundraising tool. Most partners are reporting under RRP indicators. It was agreed with OPM to extend the current RRP until 2021. Planning assumptions have been agreed upon with OPM and in inter-agency and inter-sectoral coordination meetings. What is new is how COVID-19 will impact the refugee response in Uganda. Not much has changed in priority outcomes and priority modalities, but there is increased focus on COVID-19 and need for alternative approaches for delivery of critical activities. See presentation to the Inter-Sectoral Coordination meeting for further details. ● Requirements for sector co-leads in consultation with sector (sub) working groups: <ul style="list-style-type: none"> a. Sector achievements for the first 6 months of 2020 (include para on COVID-19 specific achievements) b. Sector needs (include para on COVID-19 specific needs) c. Sector response (include para on COVID-19 specific response) d. Review sector targets (recommended to keep existing indicator unless need to align with government response plan or need not capture COVID-19 situation) ● Recommended to consider age, gender and diversity (AGD) in the above inputs ● Agreed to use existing indicator (# of complaints addressed through effective feedback mechanisms) which is interpreted to cover feedback in broader sense ● Given the short timeframe before presentation to NRPWG and submission deadline, partners to share short bullet points on points that they would like to see reflected in the narrative, and UNHCR to share draft narrative drawing on documents already developed and adopted by the CwC Task Team (e.g. CwC Plan, mapping, rumour tracking, etc). 	<ul style="list-style-type: none"> ● Members to share bullet points for narrative inputs with co-chairs by COB 16 June. ● UNHCR to share draft narrative and results framework with members in morning of 17 June for review and comments.

<p>3. Update on Rumour Tracking System</p> <ul style="list-style-type: none"> Officially kicked off the pilot of the rumor tracking system in both Rhino camp and Kyaka II. Any organization is welcome to participate in the pilot. There is a Kobo form which can be loaded on a tablet and data collectors can be trained on the SOP. 	<ul style="list-style-type: none"> Organizations interested in joining the pilot to email IRC (rick.bartoldus@rescue.org) and DRC (anna.christensen@drc.ngo).
<p>4. AOB</p> <ul style="list-style-type: none"> Minutes of the CwC Task Team meetings will be posted on the Uganda refugee response portal once reviewed by members, so that others who are not members of the Task Team can also access them if they wish. Next meeting: Monday, 22 June at 11:30. 	