Referral by priority
- Normal: 13
- Urgent: 2

Referral per Unit Vs priority
- Protection: Normal: 7, Urgent: 2
- Resettlement: Normal: 4
- Registration: Normal: 1
- RSD: Normal: 1

Referral priority Vs support
- Normal: 11, Urgent: 2

Unique Vs duplicate calls
- Called once: 15
- Called 2-3 times
- Called 4-5 times
- Called 6-10 times
- Called 11-20 times
- Called >20 times

Referrer per Unit
- Protection: Total: 9, Pending action: 0, Processed: 9
- Resettlement: Total: 4, Pending action: 1, Processed: 3
- Registration: Total: 1
- RSD: Total: 1

Daily referral trend
- Monday: 3
- Tuesday: 5
- Wednesday: 3
- Thursday: 3
- Friday: 1

Sources: UNHCR PRIMES proGres V4; https://progres.unhcr.org. Author: UNHCR Ethiopia, Addis Ababa ODM

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