Rationale

**Context:** Following the recent worldwide COVID outbreak, the government of Jordan implemented a range of necessary but strict containment measures and restrictions which has hindered the delivery of aid and cut off households from services and income generating opportunities.

**Objective:** The objective of the phone survey was to understand the immediate implications of said developments on basic needs as well as an entry point for an appropriate response.
Methodology

Dates of data collection: March 25th to 26th (note that this was during the total lockdown)

Data collection method: Phone survey using Kobo Collect

Sampling methodology: A simple random sample of DRC beneficiaries registered after January 1st 2020 in DRC areas of operation.

Sample size: 866 households
# of Surveys per Responsible DRC Base

<table>
<thead>
<tr>
<th>Region</th>
<th>Survey Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>East Amman</td>
<td>159</td>
</tr>
<tr>
<td>Madaba</td>
<td>117</td>
</tr>
<tr>
<td>Ma'an</td>
<td>107</td>
</tr>
<tr>
<td>Irbid</td>
<td>108</td>
</tr>
<tr>
<td>Azraq</td>
<td>103</td>
</tr>
<tr>
<td>Mafraq</td>
<td>157</td>
</tr>
</tbody>
</table>

Household Nationality

- Syrian: 71%
- Jordanian: 29%
- Other: 0%

Average Household Size: 6.0
Findings: Work Status Jordanians

COVID-19 mitigation measures and restrictions dramatically decreased the number of households with a working member. 25% of Jordanian households had a household member working at the time of the survey.
Findings: Work Status Syrians

COVID-19 mitigation measures and restrictions dramatically decreased the number of households with a working member. 9% of Syrian households had a household member working at the time of the survey.
Findings: Work Status & Income Cont.

Of the households working before COVID 19 restrictions, % engaged with...

- Self-Employment: 45%
- Wage Employment: 44%
- Cash for Work: 12%

If working in wage employment, do HH members have contracts? (formal work)

- Yes: 36%
- No: 64%

Work Location for Households in Azraq Camp

- Inside of Camp: 94%
- Outside of Camp: 6%
Findings: Savings

Jordanians

9%

Syrians

6%

Of those that have savings, estimated time that the savings would last if the situation remains the same:

- 1 to 3 months: 26%
- 4 – 6 months longer: 13%
- Under 1 month: 61%

Of those that have savings, estimated time that the savings would last if the situation remains the same:

- 1 to 3 months: 12%
- 4 – 6 months longer: 6%
- Under 1 month: 82%
Findings: Food and Education

Jordanians

33% of households which have enough food to last the next two weeks.

Syrians

22% of households which have enough food to last the next two weeks.

Have your children been using online education platforms since school cancellation?

- No: 44%
- Yes: 40%
- Have no children: 15%

- No: 46%
- Yes: 29%
- Have no children: 24%
Findings: Rent and Risk of Eviction

Jordanians: How do you plan to pay for next months rent

- N/A - Own property or live in a tent: 50%
- Not pay rent: 21%
- Borrow money: 11%
- Other: 10%
- Don't know: 5%
- Negotiate with landlord for deferred payments: 2%
- Use savings: 2%
- Cash assistance: 1%
- Sell assets: 1%

Syrians: How do you plan to pay for next months rent

- Not pay rent: 33%
- Borrow money: 30%
- Don't know: 9%
- Other: 7%
- N/A - Own property or live in a tent: 5%
- Sell assets: 5%
- Negotiate with landlord for deferred payments: 2%
- Cash assistance: 2%
- Use Savings: 0%

% of households who are renting who consider themselves at risk for eviction if the situation continues

- Jordanians: 47%
- Syrians: 71%
Findings: Priority Needs

Top Needs Reported by Respondents Now and in One Month

- Food: 84% (now), 16% (forecasted)
- Cash: 59% (now), 50% (forecasted)
- Rent: 49% (now), 60% (forecasted)
- Health: 28% (now), 32% (forecasted)
- Fuel/gas: 20% (now), 16% (forecasted)
- HH/Hygiene Items: 18% (now), 17% (forecasted)
- Water: 13% (now), 13% (forecasted)
- Shelter: 4% (now), 4% (forecasted)
- Education: 96% (now), 96% (forecasted)
- Legal: 97% (now), 98% (forecasted)
- Sanitation: 97% (now), 97% (forecasted)
- PSS: 99% (now), 99% (forecasted)

Legend:
- Red: Top needs now
- Light purple: Top forecasted needs in one month if status quo continues
## Findings: Information Needs

### Top Information Needs

<table>
<thead>
<tr>
<th>Information Need</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government rules in response to COVID-19 risk</td>
<td>91%</td>
</tr>
<tr>
<td>Tips to take to keep yourself and others healthy</td>
<td>80%</td>
</tr>
<tr>
<td>How and where to get tested</td>
<td>83%</td>
</tr>
<tr>
<td>COVID-19 Symptoms</td>
<td>85%</td>
</tr>
</tbody>
</table>

- **65%** of beneficiaries report having no information needs on COVID-19.
- A small number of respondents requested more information related to disease transmission and mortality rates.