## WASH Sector Minutes of Meeting

<table>
<thead>
<tr>
<th>Meeting Location</th>
<th>Zoom online call</th>
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<tbody>
<tr>
<td>Meeting Date</td>
<td>14 April 2020</td>
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<tr>
<td>Chair and Co-chair</td>
<td>Benjamin Smith &amp; Alaa Al Qaisi</td>
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<td>Meeting Time</td>
<td>12:00 - 1:30</td>
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<td>Minutes taken</td>
<td>Samira Smairat, Inter-Agency Coordination Associate, Premysl Trojan, WASH Assistant</td>
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<td>Attendance</td>
<td>UNICEF, Mercy Corps, ACTED, UNHCR, OXFAM, RHAS, ICMC, World Vision, GIZ, NRC, Ministry of Water and Irrigation, USAID and Swiss Cooperation</td>
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<tr>
<td>Purpose of Meeting</td>
<td>WASH Sector April Monthly Working Group Meeting</td>
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<td>Next Meeting</td>
<td>[date TBC]</td>
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### Agenda Items

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<th>Action points</th>
<th>Focal Point / Organization</th>
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<td>Status update on UNHCR JRP, 3RP, reporting requirements and Activity info trainings.</td>
<td>UNHCR</td>
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<td>2</td>
<td>COVID-19 Response Updates:</td>
<td>UNICEF</td>
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<td>o Camps</td>
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<td>o ITS</td>
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<td>3</td>
<td>Sector COVID-19 coordination and reporting (4Ws and mapping, weekly SitRep).</td>
<td>Partners</td>
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<td>Sector integration of JIF activities.</td>
<td>Sector Chair</td>
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<td>AOB</td>
<td>Sector Coordinators</td>
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<td>Close</td>
<td>Sector Chair</td>
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### Action Points

#### 1. Status update on UNHCR JRP, 3RP, Reporting requirements and Activity info trainings

**UNHCR 3RP, Reporting and ActivityInfo Trainings**

**Update on JRP**
- All sectors provided inputs into the first draft;
- PSS were submitted to MOPIC including WASH;
- MOPIC incorporated all inputs and shared them with the Cabinet;
- No feedback received yet.

**Sector matrices under 3RP complete**
- All sectors completed the project matrices;
- IACU submitted them to UNHCR regional office to review;
- Once they are released, UNHCR will share them with sectors.

**Update on Covid-19**
- UNHCR is compiling COVID19 contingency and response plan to be the base of the coordination around COVID19;
- UNHCR is preparing to appeal for the required funding through COVID dedicated 3RP Appeal to enable the implementation of the critical activities to respond to COVID-19;
- This will be an additional appeal to the regular exercise we do each year for Jordan for Syria crisis;
- The financial requirements to be reflected in the COVID 3RP are meant to reflect what is required in addition to the JRP/3RP Appeal (the planning which Jordan had just completed);
- WASH Sector chair mentioned that WASH sector appeal approximately 11mil USD under National COVID 19 response plan.

**Working on ActivityInfo**
- UNHCR’s Inter-Agency Coordination Unit conducted several training sessions training on ActivityInfo;
- WASH sector training session will be conducted 15 April 202 from 12-1400 pm;
- Afterwards PLAN database of ActivityInfo 2020 will be Launched next week that partners can start to upload their Planning submissions on ActivityInfo and start requesting access to the live database "2020 3RP Database".

**Reporting Requirements:**

**Quarterly update**
- All partners are encouraged to comply with the UNHCR reporting requirements including Quarterly dashboard
- Info can be extracted from ActivityInfo exercise;
• PLAN database of ActivityInfo 2020 will be launched next week that partners can start to upload their Planning submissions on ActivityInfo and extract date for retroactive quarterly reporting.

Weekly COVID update (emergency COVID-only related updates)
• UNICEF IM officer provided an update on the WASH Sector 4Ws;
• 4Ws aim to capture what whole sector is doing on a weekly basis;
• Partners are kindly requested to share UNHCR the narrative SitRep on weekly basis;
• UNHCR will circulate reporting request every Wednesday and the Sector Chair will compile all inputs by Thursday;
• NRC didn’t provide the geographic information in the 4W need to be revised pending feedback from MOPIC.

Action points:
- UNHCR’s Inter-Agency Coordination Unit to conduct ActivityInfo training session for WASH Sector on 15 April 2020;
- UNHCR will launch next week PLAN database of ActivityInfo 2020;
- Partners to start uploading their Planning submissions on ActivityInfo;
- Partners to share UNHCR the narrative SitRep on weekly basis.

2. WASH Sector response to COVID-19 (Camps and ITS)

Camps:

Zaatari
- UNICEF water supply is ongoing as normal and water supply increased, more than 45 l/p/d;
- Being supplied from three boreholes;
- Additional water trucking taking place;
- Water from Zaatari pipeline also being supplied;
- Minimum stock of supplies prepositioned;
- Blanket distribution of soap ongoing in the camp, UNICEF procured enough quantities of soap for COVID-19 response;
- Hygiene promotion message dissemination through WhatsApp group was started for COVID-19 related messages by UNICEF and ACTED;
- OXFAM tracking rumours and community perceptions in camps through community mobilization daily updates;
- Complaints mainly concern operational aspects, people leaving camp, electricity times, etc.;
- Vehicle disinfection at entrance has started with UNICEF, UNHCR and SRAD;
- Next scenario plan has been finalized at WASH camp management meeting;
- Considering disinfection of Makanis and schools prior to their reopening;
- 150 COVID-19 tests conducted in Zaatari; no cases found;
- NRC distribution centres up and running, able to take additional loads for future distributions;
- Solid waste management going normally being taken care of by OXFAM.

Azraq
- UNICEF water supply is ongoing as normal and water quantity supply increased 50 l/p/d;
- Necessary staff have permits;
Minimum stock of supplies prepositioned;  
Desludging ongoing (16 trucks have waiver);  
WVI carrying out solid waste management and dumping;  
Quarantine area is equipped with 4 WASH units;  
WASH units have been repaired in open spaces;  
Distribution of hygiene supply (blanket distribution) completed (hygiene and cleaning kits, and soap);  
Message dissemination ongoing;  
Finalizing SOPs for disinfection of vehicles at entrance gate, to start asap;  
Disinfection of WASH blocks (and other facilities) being planned; Distribution plan for April and May finalized.

KAP:  
WASH facilities installed in quarantine area;  
Disinfection of all vehicles at entrance gate ongoing;  
Hygiene kit for all families distributed; Desludging and water ongoing normally.

Rukban:  
Water supply is ongoing as normal;  
Planning for distribution of cleaning kit this week;  
Information dissemination is ongoing.

EJC:  
Soap distributed (2 soap pp., 13k soap in total) distributed and planning to provide cleaning kits.

Main challenges:  
Permits: not receiving enough for monitoring, as well as vehicles for access to camps and to cross governorates.

Next steps:  
Continuity of water and wastewater services a main priority;  
Focus on community engagement and risk communication;  
Provision of WASH supplies to ensure minimum impacts on affected communities;  
Finalization of activities for upcoming weeks, in case there is a case in one of the camps;  
Focusing on disinfection at HH level, cleaning kit distribution, amongst others.

ITSs:  
Focus remains on access to WASH NFIs for prevention of COVID-19 spread;  
In addition, ensuring access to clean water, challenges are:  
accessing affordable and high-quality water;  
Trying to increase distribution of chlorine tablets where high quality water not available;  
Providing additional information on where to get access to clean water;
• Information dissemination with key stakeholders ongoing;
• Distribution of soap and sanitizers for almost 15k people in ITSs completed;
• Distribution of hygiene kits ongoing;
• Coordination ongoing through ITS working group;
  o Consists of partners working in ITSs;
  o Main focus: prioritizing vulnerable settlements, focusing on geographic distribution of essential needs;
  o Coordination to avoid duplication of efforts;
  o Building relationship with communities, as well as sharing information;
• Rapid assessment ongoing to define needs of communities;
  o Information will be circulated with sector partners asap;
  o Some information already available through REACH report;
• No partners currently have permits to access ITSs, permits limited to logistics companies;
• COVID-19 specific projects are being fast tracked by MOPIC, TBC whether permits for other partners will be granted.

**MoWI:**
• Support to military to provide chlorination equipment and materials for disinfection;
  o Strategy focuses on upgrading of stores of chemicals and equipment to ensure enough stocks;
• Much equipment in storage has been consumed, call for support to replenish the stocks;
  o In case of interest: contact to be funneled through WASH sector to MoWI;
• Impact of COVID on water sector resulted in 40% higher water demand, support from UNICEF through water trucking or quick response projects (for upgrading networks, emergency maintenance, etc.);
• MoWI increasing water supply to most vulnerable areas, however not enough hence water trucking necessary;
• Support for PPE required;
• Due to additional strain on water networks, large strain on these networks (emergency maintenance);
• Impact on cash flow/ revenue stream, hence, call for funding cash flow – cash support will have tangible impacts on sector performance;
• List of high priority projects/ areas to be shared by MoWI to WASH sector.

**COVID-19 WASH Sector Strategy**
• The Sector chair briefed the participants on the WASH Sector Strategy main 4 pillars:
  1. Country Level Coordination Planning & Monitoring;
  2. Risk Communication and Community Engagement;
  3. Infection Prevention & Control:
    o Continuity of WASH service delivery in refugee camps.
    o Continuity of WASH service delivery in Utilities.
    o WASH in Informal Tented Settlements.
    o WASH in Schools.
• Sector chair mentioned that some comments from sector regarding sector strategy have been received.

**Action points**
• Question on frequency of activities and ownership – plan should remain high level, and individual response should be up to stakeholders;
• WASH in schools: WG to be kick-started asap;
3. Sector COVID-19 coordination and reporting (4Ws and mapping, weekly SitRep)

**Sector COVID-19 coordination and reporting (4Ws and mapping, Weekly SitRep)**
- 4Ws measure progress with regards to COVID response;
  - Sector 4Ws have been shared;
  - To update on a weekly basis, will feed into a dashboard which is being created;
  - Kind request to fill in accurate locations, fill in all data fields, as well as include all disaggregation;
- Other info already mentioned under agenda point one.

**Action points**
- Partners are kindly requested to share UNHCR the narrative SitRep on weekly basis;
- UNHCR will circulate reporting request every Wednesday and the Sector Chair will compile all inputs by Thursday.

4. Sector integration of JIF activities

**Sector Integration of JIF activities**
- How to coordinate WASH related activities in host communities from actors who are not typically in the WASH working group;
  - to be done through camp coordination level;
  - outside of camps to coordinate through WASH development working group;
- To supply JIF with analysis on needs through multi-agency needs assessment currently being undertaken in Jordan;
- Hygiene materials: distribution mechanisms are constrained;
  - alternative approach is to provide support to other organizations who have access to various communities;
- Coordination to continue through 4Ws, the map will provide useful tool to define needs in future.

AOB

**Water App Developed by UNICEF and MoWI to be officially launched on 20th of April aiming to:**
- digitally transform services by utility companies;
- facilitate complaints over mobile, including other functions.

**Recommendations**

**Action Points**
- Partners to Provide feedback on WASH sector strategy by COB tomorrow, 15th April;
- Those interested in joining ITS WG to contact Sector Chair.
- WASH in schools WG will be activated, in case of interest to contact Sector Chair;
- WASH development WG will be activated, in case of interest contact sector Chair.

Plan next catch-up meeting in two weeks.