ACHIEVEMENTS

**STRATEGIC GOALS:**

**Strengthen community-based protection work & apply approaches across different sectors**
> Provide training for partners and other functional units
> Support with community consultation training
> Protection interventions, such as developing child protection concepts or community-based rehabilitation

**Support community empowerment & enhance meaningful engagement**
> Hosting social, cultural, educational and recreational activities at Community Support Centres for refugee and host community members
> Participatory assessments implemented by the centres and involving communities
> Informing UNHCR’s protection programming and projects involving national partners (JOHUD & CARE)

**Increase & strengthen UNHCR’s protection response via outreach**
> Mobile Help Desks, counselling activities, focus group discussions, support mobile registration service

**Solidify an inclusive approach to refugee protection**
> Design protection responses that are accessible for all, target all sectors and record data
> Advocacy for making services inclusive to all persons of concern, by highlighting best practices and development/referral pathways

All Interventions are consistent with relevant UNHCR policies, such as Communicating with Communities (CwC), Accountability to Affected Populations (AAP) and Age, Gender, Diversity (AGD) Policy.

**CSC ATTENDANCE BY YEAR**

<table>
<thead>
<tr>
<th>Year</th>
<th>Attendees</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>59,109</td>
</tr>
<tr>
<td>2015</td>
<td>60,840</td>
</tr>
<tr>
<td>2016</td>
<td>65,670</td>
</tr>
<tr>
<td>2017</td>
<td>63,249</td>
</tr>
<tr>
<td>2018</td>
<td>87,008</td>
</tr>
<tr>
<td>2019</td>
<td>130,152</td>
</tr>
</tbody>
</table>

**ATTENDANTS WITH SPECIAL NEEDS**

January - December 2019

- **TOTAL:** 20,052
  - 10,264 Psychosocial Support
  - 4,190 Elderly
  - 5,598 Persons with Disabilities

1,248 Syrian and 649 non-Syrian extremely vulnerable asylum seekers and refugees were assisted with an urgent cash assistance (average of US$ 310 per case).

748 Mobile Help Desks were carried out, reaching 92,582 asylum seekers and refugees in different locations across the Kingdom.

130,152 Refugees and host community members have participated in social, cultural, educational and recreational activities organized by 34 Community Support Committees and Centres all across Jordan, run by 717 delegated volunteers from refugee and host community.

Bridges of Communication: 18 Syrian, Iraqi, Yemeni, Sudanese and Somali community volunteers reaching out to 11,154 refugees and asylum seekers through 85 WhatsApp groups.

Thank you for the generous donations from:

Source: UNHCR | For more information, please contact JORAMDAT@unhcr.org | www.unhcr.org/jo | http://data.unhcr.org/syrianrefugees