The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive-Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humanitarian actors engaged in the IBV scheme.

**Feedbacks received from the community**
- Community members were dissatisfied about the new IBV system because it is not practical to visit each NGO to register for IBV and complained that personal relationships will be the main requirement to get a job.
- Community members reported that the IBV new procedures is not clear, and they requested to more clarification by UNHCR.
- Community members said that NGOs working in Azraq Camp should include PWD in their IBV activities.