Ethical and Professional Behaviour in the LCRP Context
LCRP ethics workshops

➢ Need was identified to refresh awareness about sexual exploitation and abuse, fraud and corruption, conflicts of interest, and related matters.

➢ First LCRP workshop on ethical and professional behaviour was organized at national level on 19 June in Beirut.

➢ Participation of more than 100 LCRP partners, at management level.

➢ Objective to improve collective understanding of values to be fostered and how these can be better achieved within the LCRP response.
Field-based ethics workshops

➢ General agreement for need to continue to strengthen internal processes and systems, while also engaging as a humanitarian community on strengthening the collective response.

➢ In follow-up, and ahead of the LCRP 2020 appeal and planning process, a series of similar three-hour workshops on ethical and professional behaviour was organized at field level, in each location.

<table>
<thead>
<tr>
<th>Region</th>
<th>Date</th>
<th>No. of participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mt. Lebanon</td>
<td>17 September 2019</td>
<td>13</td>
</tr>
<tr>
<td>North / Akkar</td>
<td>24 September 2019</td>
<td>26</td>
</tr>
<tr>
<td>South / El Nabatieh</td>
<td>25 September 2019</td>
<td>26</td>
</tr>
<tr>
<td>Bekaa / Baalbek-El Hermel</td>
<td>1 October 2019</td>
<td>39</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td></td>
<td><strong>104</strong></td>
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Participation and facilitation

➢ Both international and local partners attended in each workshop.

➢ Facilitation of the field workshops was done in an inter-agency manner, by UNHCR and UNDP jointly, together with different facilitators in each workshop for the session on the prevention of sexual exploitation and abuse (KAFA, DRC/DDG, UNIFIL, and ABAAD).

➢ All field workshops were held in English, except for the Bekaa where sessions were held in both Arabic and English, with interpretation provided.

➢ Participation in (at least) one of the (national or field) workshop was requirement in the context of the 2020 LCRP (capacity assessment).
Topics discussed

➢ Ethical and professional behaviour:
  ▪ Key humanitarian and other principles
  ▪ Key standards of behaviour (inspired by UNHCR Code of Conduct and UNDP Code of Ethics)

➢ Prevention of fraud and corruption:
  ▪ Zero tolerance approach towards fraud and corruption
  ▪ Fraud risk indicators (“red flags”)
  ▪ Preventive and mitigating measures

➢ Prevention of sexual exploitation and abuse:
  ▪ Core principles of UN Secretary-General’s Bulletin ST/SGB/2003/13
  ▪ Reporting sexual exploitation and abuse

➢ Accountability and feedback:
  ▪ Components of accountability to persons of concern
  ▪ Complaints and feedback mechanisms
  ▪ Reporting mechanisms
Follow-up

➢ All participants have been asked to share with the Inter-Agency Coordination team:
  a) any **code of conduct/ethics** or similar documents that they may have within their own organization, and/or
  b) name and contact details of their organization’s **focal point(s)** for ethical matters.

➢ “Ambassadors of ethical and professional behaviour” who would promote ethical and professional values within their respective organization, be able to provide input/feedback, and support in spreading awareness.

➢ Keep partners informed in future of developments, to obtain inputs on proposals or other feedback, and to spread awareness within their respective organizations.
Feedback (1/2)

➢ Survey following each workshop. In total: 73% response rate.

➢ The workshops were largely rated as (very) useful and/or interesting.

➢ Two-thirds of respondents considered the sessions on fraud and corruption and on sexual exploitation and abuse as the most useful/interesting.
Feedback (2/2)

➢ Almost all respondents intended to use the knowledge obtained during the workshop at work, and would recommend others to participate in the workshop.

➢ All respondents, except one, thought it would be useful to have similar workshops on an annual basis, for example with focus on specific topics.
Lessons learnt

- Enhance efforts to make workshops more interactive (case studies, good practices)
- Timing (morning instead of afternoon?, agenda)
- Review level of participation during the workshop, depending on future topics (managers or frontliners?, feedback & complaints, human resources, M&E, etc.)
- Adapt content to audience
- Review language requirements
- Space for discussion and sharing of experiences
Conclusions and next steps

➢ Intention to continue with ethics **workshops and trainings** next year. Review of format, participation and topics

➢ Establishment of list of ethics **focal points**, creating a network and, for example, to obtain inputs or feedback on proposals and measures

➢ Collection of **repository** of ethics-related partner documents

➢ Strengthening **accountability and feedback mechanisms**, in particular strengthening internal policies within organizations to improve reporting of sensitive and non-sensitive information

➢ Other suggestions or comments?