

Key Figures

64,848

Total number of persons of concern to UNHCR registered in urban areas

46,111 registered refugees

18,737 registered asylum seekers

CHILD PROTECTION

Number of Unaccompanied and Separated children	21 (12F/9M)
Number of other children with specific needs	16 (15F/01M)
Number of Children in Foster Care	0

SGBV INCIDENTS

<u>Incident</u>	Number
Rape	10
Physical Assault	4
Psychological/ Emotional abuse	1
Total	15

UNHCR Monthly Protection Update Urban Protection Response May 2019



A training of Parliamentarians from the Human rights, foreign affairs, legal and parliamentarian committees on the legal framework on refugee protection

- OPM and UNHCR organized 02 workshops Members for Parliament (MP) from the parliamentary forum on IDPs and refugees as well as the Human rights, legal, foreign affairs among other parliamentary committees. The workshops sought to sensitize MPs on the legal framework of refugee protection. Issues discussed included the need to include area MPs in coordination structures, need for improved monitoring of partners and local government, inclusion of host communities in job opportunities, environmental management, addressing corruption and mismanagement among others.
- InterAid (IAU) organized 02 joint coordination meetings for OPM and UNHCR to enhance strategic engagement with Local Council authorities, police and refugee leaders in Kawempe and Nakawa Division. The meetings highlighted protection challenges such as limited knowledge of refugee rights, obligations and asylum processes as well as issues regarding peaceful coexistence between refugees and host populations.
- IAU performance monitoring and evaluation for quarter 1 was conducted by a multi-functional team comprising of IAU, OPM

- and UNHCR staff. Old Kampala Primary and Secondary School, Kiruddu Hospital, IAU Medical hostel, clinic and drug store, office premises including Protection space were sampled.
- The Swedish Embassy delegation on mission visited the Urban Community Centre in Kabusu to directly interact with refugees to understand their situation, available opportunities in the urban. Refugees showcased tailoring skills, day care centre activities, art and craft, briquettes & energy saving stoves, savings groups and drama groups among others.
- A joint team from IAU, OPM and UNHCR met to brainstorm on a consultative process of election of an urban refugee leadership, its structure and terms of reference to inform technical consultations and an action plan.
- In the 4th series of Town Hall Meetings, IAU, OPM and UNHCR met with a group of South Sudanese refugees at the Refugee Community Centre in Nsambya Gogonya. Some of issues raised included the nonspontaneous registration of new arrivals in Kampala by livelihood challenges, prevalence of SGBV and resettlement. The refugees also shared that they operated a community centre in Makindye where approximately 600 South Sudanese refugees were engaged in different livelihoods activities.

As part of continuous capacity development and guidance to the IAU legal team, UNHCR held a bilateral meeting to discuss individual case management, alternative dispute resolution and remedies, the memorandum of understanding with other legal aid service providers, coordination and quality reporting of legal activities in the urban.

Access to Legal Assistance and Remedies

- The legal team at IAU received 257 (141F/116M) refugees. 185 were received from the reception desk while 72 referrals internal/external from the Inter Agency Feedback, Referral and Resolution Mechanism (FRRM).
- 228 PoCs (104M/124F) presented general protection concerns including insecurity, threatening violence, status determination queries, limited education and livelihood opportunities as well as requests for voluntary repatriation. 33 were referred to other service providers including urban authorities for further management.
- Legal counselling and guidance was provided to 29 (12M/17F) individual cases related to custody applications in court, assault of a minor defilement cases, kidnap of a minor, traffic offences, domestic violence as well as employment and tenancy disputes.
- 04 individual cases in detention at Katwe Police, Old Kampala Police, Lungujja Police Post and Kasangati Police Station were followed-up to assess their cases and ensure that they received fair treatment.

Sexual and Gender Based Violence (SGBV)

- 15 new SGBV incidents (13F/2M) were reported and documented. They include 10 incidents of rape, 4 of physical assault and one incident of psychological/emotional abuse. There were no reported incidents of sexual assault, forced marriage and denial of resources. All survivors received the required multi-sectoral responses based on their need and consent. They were supported with multi-sectoral response such as psychosocial support (15), health (14), legal (7) and safety/security (6) assistance.
- UNHCR provided a half day training to 20 newly recruited SGBV Community Extension Workers (CEW) on SGBV types, causes, consequences, multi-sectoral response, guiding principles, key approaches and Prevention of Sexual Exploitation and Abuse (PSEA) as well as the key guiding principles while handling SGBV cases.
- UNHCR facilitated a community outreach program organized by IAU in Nansana. Approximately 150 persons participated. SGBV information including prevention of sexual exploitation and abuse (PSEA), available multi-

sectoral responses, guiding principles and a feedback and complaints toll free number (080032 3232) was shared.

Child Protection

- 70 (37M/33F) Best Interest Assessments (BIAs) of children at risk were initiated. The major child protection concerns included; children out of school, UASC, child labour, disabilities, chronic illnesses among others. Through follow ups/home visits conducted, case management interventions such as psychosocial support, service referrals among others are on-going to address the challenges faced by the identified children at risk.
- 194 (147F/109M) initial child protection cases under the current caseload were reviewed and closed since all had turned 18 years old. However, these cases (physical files) were all referred to the community services/youth unit for subsequent support. Meanwhile, out of the targeted 840 child protection cases under review, 560 (261M/299F) child related cases have so far been reviewed and procedurally closed.
- 25 (10M/15F) adolescent refugees participated in a dialogue with IAU and Naguru teenage Centre to identify their challenges and jointly find solutions, among IEC materials (brochures, leaflets, posters) distributed included messages on HIV/AIDS, menstrual hygiene and children's rights.

Feedback, Referral **Inter-agency** and Resolution Mechanism (FRRM): There were 290 (135F/155M) logged cases in May and no case requiring urgent follow-up (category 5) was received. 273 cases were recorded from refugees, 15 from asylum seekers and 02 from other caller categories. 183 cases were handled at helpline level, while 107 were referred to UNHCR and partners for follow-up. The majority of cases (102) were received from individuals between the ages of 36-45 years. The top 3 cases received by sector were durable Solutions (91), General Queries (54), General Protection/community based protection (53). Other sectors namely Health and Nutrition, Registration, Legal and Physical Protection, Education, Livelihoods, Logistics Transportation, Child Protection, Shelter Sites and NFI's, Food Assistance, Psychosocial Support, RSD and SGBV) combined received 92 cases.

Community mobilization and youth empowerment: 350 PoCs were mobilized and benefitted from a financial literacy training by Centenary Bank at Nsambya Sharing Hall. The objective was to equip refugees with up-to-date information and new initiatives on how to access loans for investment to enable them diversify their

IGAs/livelihoods in a sustainable way. The training was officiated by the Country Director European Union Bank, UNHCR, IAU, CARITAS, RESCUE COMMITTEE and other dignitaries from European Union and Centenary Bank.

Persons with Specific Needs (PSNs)

- 17 Home visits were conducted to provide home based psychosocial counselling, 17 women of reproductive age were assessed and identified to benefit from 34 packets each of sanitary towels to enable them maintain their hygiene.
- 81(47F/34 M) older persons received counselling services, legal services and health support at the IAU office.
- 73(43F/30M) Refugees living with disabilities were counselled on self-reliance and resilience. Some of the refugees were assessed for medical support and others supported with cash based interventions.
- 7 persons living with disability benefited from assistive devices (3 sets of eye glasses, 2 crutches, and 2 external fixation devices).

Education

- **Primary Education**: IAU supported 12 schools with water and glucose refreshments during sports and athletics events activities as part of their commitment to promote peaceful coexistence and safe environment for school going children from the refugee and host community.
- Secondary Education: IAU participated in a profiling exercise with HP USA, UNHCR Education Geneva on the KOLIBRE Ed-Tech to assess the feasibility of teaching and learning using technology in secondary schools. Among the schools identified include Old Kampala SS, Kitebi SS, Kampala High School, Kansanga Seed secondary school and Nateete Muslim High school

Health

- 782 **outpatient consultations** were made. 175 referrals including 170 caretakers were referred from refugee settlements to access services from national referral Hospitals in Kampala.
- HIV testing: 76 (48F/28M) refugees were tested for HIV. 07 tested positive and were linked to Kisenyi HC IV for care and 19 received intensive adherence counselling.
- Mental Health: 01 Psychotherapy group session was conducted for 10 refugees. 35 refugees

- received individual counselling while 33 were followed-up and supported including with cash assistance.
- Maternal Health: 57 pregnant mothers were followed up in ANC, 03 under 1st ANC within the 1st trimester, 31 had 1st ANC but above 1st trimester and 19 received 4 or more ANC visits. 02 were below 18 years and 39 were above 18 years old. All tested for HIV and 01 turned out positive enrolled in care. 07 high risk pregnancies detected while the number of abortions 03.
- All 57 pregnant mothers tested negative for STI, 23 received 2nd dose of TT during ANC, 17 received IPT3 and more for malaria, 41 were followed-up and 34 provided with mosquito nets.
- 03 rape survivors were examined within 72hrs and were provided with Post-Exposure Prophylaxis (PEP) and Emergency Contraceptive Pills (ECP).
 02 trauma cases were provided support and 03 sex survivors provided STI presumptive treatment.

Needs and Gaps

- The physical environment at the IAU main office and Refugee community centres are not PSN/PWDs friendly. Additionally, there are limited child friendly spaces.
- There are inadequate and inappropriate individual case management interview/counselling rooms. There is also a need recruit a sign language interpreter.
- The two urban community centres serving refugees and nationals are ill equipped and in need of additional and well facilitated trainers; functional and well maintained sewing machines; computers and reliable internet connectivity.

PARTNERS

The Office of the Prime Minister's (OPM) - Directorate of Refugees

InterAid Uganda (IAU). A local Non-Governmental Organization, International Office for Migration (IOM), Refugee Law Project (RLP), Centre for Domestic Violence Prevention (CEDOVIP), African Centre for Treatment and Rehabilitation of Torture Victims (ACTV), ActionAid Uganda, Ministry of Education and Sports (MoES), Windle International Uganda (WIU), Finn Church Aid (FCA), Jesuit Relief Services (JRS) and Ministry of Gender, labour and Social development (MGLSD), Norwegian Refugee Council (NRC), Centre for Women in Governance (CEWIGO), Care and Assistance for Forced Migrants (CAFOMI), Reproductive Health Uganda (RHU).

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