# MINUTES – National Refugee Protection Working Group (NRPWG) Meeting

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<th>Date</th>
<th>28&lt;sup&gt;th&lt;/sup&gt; February 2019</th>
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## Agenda
- Opening remarks by OPM and UNHCR
- Review of previous minutes of meeting
- Protection update by UNHCR
- Highlights from the legal aid workshop by DRC
- Presentation on Activity Info Tool by UNHCR Information management unit
- Presentation on Case Management and ProgresV4 by UNHCR
- All Sub WGs and Task Teams to provide strategic updates
- AOB

## Attendance
IRC, THRIVE Gulu, BRAC, ADRA, NRC, REACH, CRS, DRC, OXFAM, UNHCR, UNDP, OPM, ARC, IAU, IAS

## Chairing
Kyomuhendo Patience (OPM) and Margaret Atieno (UNHCR)

## Note Taker
Duncan Mato (UNHCR)

## Summary

### Kyomuhendo Patience (OPM)
- The operation continues to receive new arrivals but the situation is generally stable.
- OPM is in touch with the Ministry of Justice on how to deal with the LGBTI claims.
- Registration in Kampala is ongoing albeit on a slow pace, due to structural issues with the new system.
- RSD backlog in Kampala remains a key issue with waiting times of up to two years.

### Review of previous minutes of meeting
- Members reviewed the minutes and resolved to follow up on the pending action points.

### Recommendations/Action points
- MINUTES ADOPTED

### Responsible
- -

### Protection update by UNHCR
- The Refugee Statistics reached 1,205,913 by end of January.
- The percentage of Persons with Specific Needs (PSNs) has dropped from 14% to 9% as a result of continuous assessment following the verification exercise. The current information on PSNs is therefore more accurate and continues to be updated.

### Responsible
- -
- **South Sudan**: Offensive in Yei resulted in a lot of movements of South Sudanese to the Democratic Republic of Congo. Uganda was not impacted by this event although new arrivals continue to trickle in from South Sudan.

- The FRRM was rolled out all in locations except Moyo and Adjumani which are expected to come online within the next 10 days. A monthly newsletter on FRRM will be shared.

- To improve the handling of PSN, the PSN sub-working group was revived and will meet every 3rd Friday of the month.

- The Protection Advisory Group (PAG) is available to all and any partner can utilise the platform. So far, the Secretariat was contacted for a consultation on the Jobs and livelihood response plan. The document (response plan) has been circulated for comments and inputs. Consultations with the PAG will take place on 6th March 2019.

- OPM and UNHCR held a strategic retreat to discuss key issues such as registration and other critical aspects of operational management.

- The CRRF Refugee Engagement Forum (formerly the Refugee Advisory Forum) will take place on 6th and 7th March

### Highlights from the legal aid workshop by DRC

- The workshop sought to contribute towards legal aid programming. Key areas covered included legal assistance and access to and quality of asylum procedures and gaps; Building strategic partnerships in the legal aid environment; Building on the lessons learnt from DRC’s Kenyan counter-parts involved in durable solutions; Enhancing coordination in settlements and sharing experiences.

### Key outcomes and recommendations

- Establishment of a taskforce on legal aid to feed into the work of the NRPWG.
- Stronger coordination.
- It was suggested that the Justice Law and Order Sector (JLOS) or the Uganda Law Society (ULS) should also contribute towards addressing some of these challenges. It was suggested that the group should reach out to JLOS for a presentation on their work.

- Harrison (UNHCR)

- Establishment of taskforce on legal aid

- DRC
- International NGOs to go back to their Country Directors and encourage them to strengthen advocacy on refugees.

**Discussions**
- Regarding RSD challenges, it was suggested that there was need to reach out to Universities to conduct research to align RSD procedures and look into the possibility of RSD roster deployments to support RSD processes.
- Refugees are unable to secure work permits. OPM highlighted that the Directorate for Citizenship and Immigration Control (DCIC) insists that they require a travel document to process work permits for refugees as a measure of accountability.
- UNHCR pointed out that JLOS is engaged at the settlement level in Mbarara and Arua and also in Kampala as part of the development group. JLOS is also involved in the ongoing joint assessment on Rule of law and Access to Justice in Isingiro and Arua.

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**Presentation on Activity Info Tool**
- A taskforce was established in November and 8 meetings have been held since then to establish systems/processes for the framework of the RRP
- A revised version of the Standard Operating Procedures (SOPs) specifying the roles and responsibilities of different stakeholders as well as deadlines on submitting and clearing the data has been shared.
- Sector leads have been engaged to provide inputs on indicators and activities.
- The Activity info platform is being configured and training of partners is ongoing. Trainings will be finalized in March.
- First reporting is likely to happen in the 1st week of April.
- The outcome of the development of the tool will be quarterly reporting for each sector at the national level. Planned activities will be treated separately and partners will have to report on these activities at the start of the year.
- Partners who have not been trained can reach out to UNHCR’s IM team
- Partners requested a demonstration on the Activity tool platform.

- Information should be made available at the settlement level to raise awareness on acquisition of work permits
- Continuous engagement with concerned Ministries on the issue of work permits for refugees.

- Share SOPs
  
  Bo Hurkmans (UNHCR)

- Reach out to (Bo Hurkmans)

- Demonstration for next meeting

  Bo Hurkmans (UNHCR)
Partners who have not yet nominated focal point(s) and a backup to participate in the upcoming Activity Info are kindly required to do so using the link provided. 

Register using [Google form](#)

**Presentation on Case Management and ProgresV4**

- ProGres V4 is a web based tool for registration and case management.
- The RSD module will not be used in the Uganda operation. Instead, Uganda will be using the Local Process module customized to OPM’s RSD process.
- With ProGres V4 updated information can be linked to individuals.
- Child protection and SGBV modules will be rolled out soon.
- Access to information will be on a need to know basis to maintain confidentiality
- PSN data will capture information on interventions that have been undertaken.
- GBVIMS will not be migrated to v4 because the data is aggregated. However, there is a possibility of linking CPIMS as the data is individualized. This is pending the agreement of the Child Protection sub-working group.
- The roll out of v4 is focusing on implementing partners. Data sharing agreements will be included in the PPAs. For operating partners, v4 will be rolled out after data sharing agreements are in place and roll out will be done gradually/in phases.
- V4 roll out will be phased. The roll out will start in Kampala before the settlements.

**AOB**

- International Women’s Day will be celebrated on 8th March 2019 under the global theme: “Think Equal, Build Smart, and Innovate for Change”. The national theme selected is: “Empowering women through innovative approaches to social protection; a pre-requisite for inclusive and sustainable development”.
- The Child Protection sub-working group will conduct a workshop on understanding the SOPs on Best Interest Procedures (BIP)
- All Sub WGs and Task Teams to provide strategic updates

**NEXT MEETING 28TH MARCH 2019**