

# **DR Congo**

31 January 2019

**535,556** refugees and asylum seekers in DRC, among them 52% women.

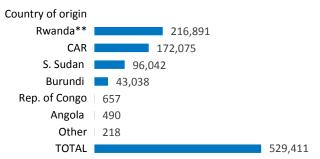
**99.3%** of refugees in DRC live in rural areas, and 74% live outside refugee camps or settlements.

**95** refugees voluntary returned from DRC to Rwanda in January 2019.

#### **POPULATION OF CONCERN**

529,411 refugees and 6,145 asylum-seekers in DRC

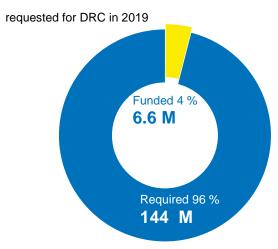
4.49M\* Internally Displaced Persons



<sup>\*</sup> Source for IDP statistics: OCHA as of December 2017

## **FUNDING AS OF 25 FEBRUARY 2019**

# USD 150.6 M



#### UNHCR PRESENCE (OCTOBER 2018)

#### Staff:

- 271 National staff
- 95 International staff
- 40 Affiliate workforce and deployees

#### Offices:

- 1 Regional Representation in Kinshasa
- 5 Sub-Offices: Aru, Gbadolite, Goma, Kananga, Lubumbashi
- 8 Field Offices: Baraka, Bukavu, Kalemie, Libenge, Mboko, Mbuji-Mayi, Monga, Tshikapa
- 6 Field Units: Aba, Bili, Bunia, Dungu, Uvira, Zongo



Josephine will benefit from cash and shelter to build a new house in Tanganyika Province. © UNHCR 2019 / A. Stenbock-Fermor

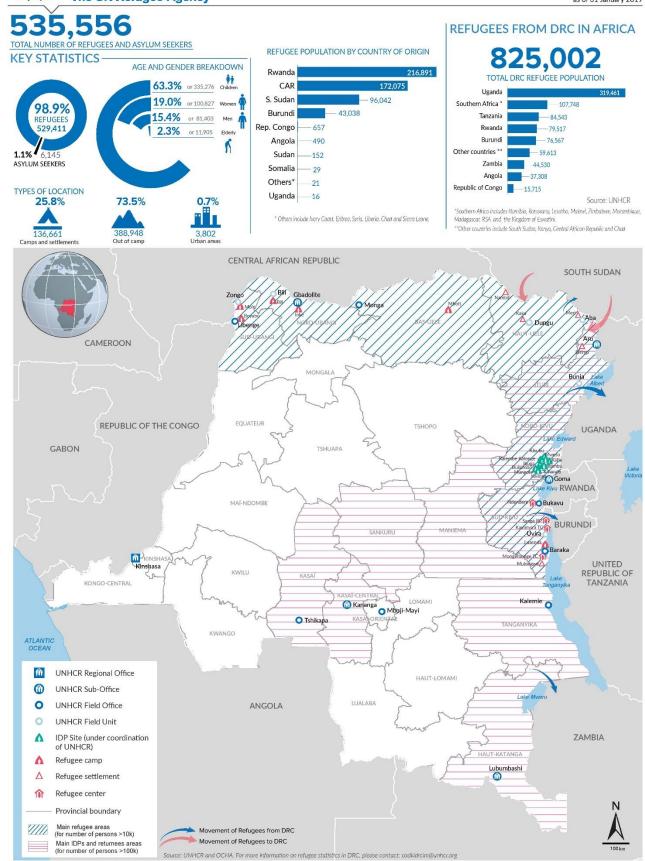
<sup>\*\*</sup> The DRC Government presented the number of 245,052 Rwandan refugees as the outcome of a pre-registration exercise by the National Commission for Refugees from December 2014 to January 2015. Biometric registration of Rwandan refugees is ongoing.



# UNHCR The UN Refugee Agency

# DEMOCRATIC REPUBLIC OF THE CONGO DRC AT A GLANCE

as of 31 January 2019





# Main activities - Refugees

#### **Protection**

- UNHCR provides practical and technical support to national, provincial and local authorities, including the National Commission for Refugees (CNR). UNHCR trains key counterparts on principles of refugee protection and international law. It collaborates with national authorities on the biometric registration of refugees, and facilitates the provision of refugee ID documents by Congolese authorities, as well as access to civil registration.
- UNHCR monitors arrivals, the protection environment (rule of law, civilian character
  of asylum, access to justice, non refoulement), and specific needs, including at borders
  and in refugee-hosting areas. UNHCR works towards child protection, including
  through support for Best Interest Determination (BID) assessments, and carries out
  detention monitoring.
- Individual support and assistance is also provided, including advocacy and the preparation and submission of urgent resettlement cases.
- It also facilitates access to the justice system, including through support for police in hosting areas, mobile courts, and the availability of legal aid.
- Lastly, UNHCR supports access to land for agriculture and housing, with a view to allowing alternatives to camps and supporting self-reliance wherever possible.

## **Education**

- UNHCR supports integration of refugee children into the national education system.
   Due to lack of resources, the focus is on primary education.
- Since schools lack resources to take in large number of refugee children, UNHCR provides infrastructure support (rehabilitation and construction), equipment (school uniforms, stationery, etc.), and payments of additional teaching staff and of school fees where necessary.

#### Health

- UNHCR sets up and runs health facilities in camps, while it is under the "alternatives
  to camps" approach increasingly supporting existing local health facilities.
- It supports authorities in the development of preparedness and response plans for outbreaks, and works with authorities to ensure the availability of Minimum Initial Standard Packages (MISP) for reproductive health, and of HIV/AIDS packages in local health facilities.
- UNHCR also ensures the prevention of undernutrition and effective treatment of acute malnutrition in collaboration with authorities.

## **Food Security and Livelihoods**

 UNHCR promotes refugees' self-reliance through market-based livelihoods interventions. Agricultural production is supported by ensuring access to arable land and providing agricultural inputs such as seed and tools.



- UNHCR fosters professional and vocational skills for urban and rural refugees' selfemployment. Income-generation is encouraged through the creation of viable business plans, and business and financial literacy training.
- UNHCR's livelihoods activities can also take the form of targeted cash-based assistance based on vulnerability criteria.
- UNHCR works in close collaboration with WFP and other UN partners, the Ministry of Agriculture, the World Bank-funded project PARSSA, and public and private companies.
- **Food aid** for a large part of the refugees is provided by refugees is provided by WFP, with support from UNHCR.
- UNHCR is working on an agro-forestry model of agriculture for South Sudanese refugees and host populations, aiming at a sustainable economic integration of refugees, benefiting the host community and developing the area, while reducing the carbon footprint.

# **Water and Sanitation**

- UNHCR provides WASH support to refugees and host communities, with a three-fold strategy of promoting refugees' self-reliance in terms of water systems, ensuring that refugees have access to water without discrimination of gender or age, improving existing WASH services, and responding to emergencies.
- UNHCR constructs and rehabilitates water points (from water towers and wells, to natural water sources), connecting them to existing government water distribution systems where possible. Water Management Committees provide maintenance and reparations for water points.
- UNHCR provides cash support or materials for refugees to build their own latrines and showers too, accompanied with sensitization and construction training.
- Hygiene promotion activities encourage refugees to adopt good hygiene practices.

## **Shelter and Non-food Items**

- To ensure sustainable housing conditions, UNHCR promotes wherever possible local construction materials and a community-based approach, using conditional cash transfers as a preferred modality for shelter construction and rehabilitation. UNHCR's shelter strategy in the DRC is centered around three priorities: to provide an emergency response, to support local integration, and to reinforce local capacities.
- UNHCR encourages the construction of semi-durable shelters, but does not exclude the use of emergency shelters in cases of acute and urgent need.
- UNHCR distributes non-food items, such as kitchen sets, sleeping mats and mosquito nets, but provides cash to refugees for buying basic items whenever this is a viable option.

## **Site Management**

UNHCR and the National Commission for Refugees (CNR) collaborate on the application of UNHCR's Policy on Alternatives to Camps, which aims at avoiding encampment and gives refugees the opportunity to become active members of the community while contributing to the wealth of the community.



- UNHCR currently supports 5 camps for CAR refugees, 4 settlements for South Sudanese refugees, and 1 camp and 1 settlement for Burundian refugees.
- Collaboration with the World Bank and UNDP on local governance, and with other development actors in hosting areas, is expected to facilitate a shift to stronger community-based responses in the coming years.

# **Access to Energy**

 UNHCR is committed to the Safe Access to Fuel and Energy (SAFE) initiative, seeking to ensure refugees' access to combustibles and energy for cooking, heating and electricity.

Through partners, UNHCR organizes trainings and the production of **biomass briquettes** (an alternative combustible), and **fuel-efficient stoves**. Sensitization campaigns on energy-saving are organized. The use of solar energy is supported in community infrastructure (for example, health centers).

# **Durable Solutions and reintegration**

- UNHCR mainly supports two forms of durable solutions for refugees in DRC; voluntary repatriation, and local integration. Although resettlement to third countries have been organized, this remains at a very limited scale. Over the past years, UNHCR has facilitated the voluntary repatriation of tens of thousands of Rwandan refugees.
- UNHCR has advocated for the issuance of residence cards for former refugees (Angolans, Rwandans).

# Logistics

- To ensure that assistance to refugees is delivered in due time despite logistical challenges in the DRC, UNHCR has a fleet of vehicles. To increase efficiency, UNHCR provides vehicles on loan to partners. Stocks of aid are also positioned in warehouses across the country. UNHCR works with UNHAS (UN Humanitarian Air Services) to ensure flights to refugee-hosting areas are available for the humanitarian community.
- Where necessary, UNHCR contributes to the rehabilitation of roads, bridges or other infrastructure.

# Multipurpose cash grants

UNHCR provides multipurpose cash transfers to refugee households, to support them in meeting their basic needs, prevent protection risks and strengthen their livelihoods. Multipurpose cash transfers allow beneficiaries to choose the way they spend the money they receive, to respond to their own priority needs and according to their own livelihoods strategies.



# Main activities – Internally Displaced Persons (IDPs)

#### **Protection**

- UNHCR works with authorities to ensure the full restoration of the rights of IDPs and returnees, in areas such as the Kasai region, and the provinces of Tanganyika, Haut-Katanga, Lualaba, Ituri, Mai Ndombe, Maniema, North and South Kivu.
- To inform the humanitarian response and to ensure IDPs live in safety and dignity, UNHCR undertakes protection monitoring and related analysis in main displacement and return areas. The results are a source of information for the humanitarian community, and serve as the basis for advocacy to local and national authorities, the prevention of and response to sexual and gender-based violence (including through sensitization and advocacy), individual protection interventions such as referrals of victims to relevant legal, medical or psychosocial structures, and cash assistance for protection outcomes.
- UNHCR provides practical and technical support to national, provincial and local authorities. It conducts trainings with local authorities, members of the armed forces and police, as well as IDPs and host communities, to inform them on the rights of IDPs and their obligations towards them.
- As the lead of the Protection Cluster, UNHCR coordinates and supports the protection activities of various humanitarian actors, including the provision of active support to sub-clusters and working groups.
- UNHCR facilitates the implementation of the UN Humanitarian Country Team's protection strategy.

#### Health

UNHCR advocates for IDPs' access to HIV/AIDS prevention and treatment services.
 Under the division of labor under UNAIDS, UNHCR has co-organised HIV rapid needs assessment in displacement regions.

# **Water and Sanitation**

Although WASH activities are not a main focus of UNHCR's IDP response in the DRC, it conducts some activities based on specific needs and gaps. In Nord-Kivu Province, UNHCR constructed emergency latrines, showers and garbage pits in 2018, and rehabilitated water sources for IDP sites after emergency needs were identified following an evaluation.

## **Shelter and Non-food Items**

- As for refugees, UNHCR's three strategic orientations for IDPs in DRC are to provide an emergency response, to support returns or local integration in displacement areas, and to reinforce local capacities.
- For emergency responses, those sleeping in the open air, in public buildings and in host families are targeted. UNHCR favors self-reconstruction and rehabilitation with local materials, and IDPs and host communities' effective participation. UNHCR



- prioritizes conditional **cash transfers** as a modality to support shelter construction and rehabilitation.
- As the leader of the Shelter Working Group (SWG) in DRC, UNHCR also coordinates and supports the shelter activities of other actors. Shelter remains a main underfunded need in DRC. Assessments by the SWG in 2018 showed that some 1.5 million people had their homes destroyed or damaged in eight out of DRC's 26 provinces.

# **Site Management**

- UNHCR supports the management of official IDP sites incl. in Nord-Kivu Province and Ituri Province.
- UNHCR co-leads the Camp Coordination and Camp Management (CCCM)
   Working Group in Tanganyika and Nord-Kivu Provinces, jointly with IOM. Since 2018, the CCCM strategy focuses on solutions and support to local communities.

# **Community Empowerment and Self-Reliance**

- To better protect IDPs and reduce risks of intercommunity conflict, UNHCR includes host communities into its programming. UNHCR reinforces local protection structures, and promotes peaceful coexistence, access to justice (for example, in case of conflicts over land and property), and the participation of IDPs in decision-making.
- UNHCR also supports income-generating activities with a community-based approach. For example, in North Kivu, UNHCR established communal fields, helping IDP to gain access to agricultural lands, as a contribution towards durable solutions.

#### **Durable Solutions**

- To promote durable solutions for IDPs, UNHCR provides, among others, livelihoods and shelter assistance to returned IDPs or those who settle permanently elsewhere, as well as protection assistance.
- UNHCR advocates for the adoption by the Government of the National Durable Solutions Strategy which has been supported by the Humanitarian Country Team.
- UNHCR is conducting advocacy for the DRC to ratify the 2009 Kampala Convention (African Union Convention for the Protection and Assistance of Internally Displaced Persons in Africa) and to domesticate it in national law.

# **Multipurpose Cash Grants**

(see the section on refugees)



# Main activities - Statelessness

## **Protection**

- As part of the fight against statelessness, UNHCR is advocating for the DRC Government to ratify the 1954 and 1961 UN conventions on statelessness. UNHCR is also advocating with the DRC's Ministry of Justice for the signing of decrees establishing the National Interministerial Technical Committee to combat statelessness in DRC.
- UNHCR advocates for the implementation by the DRC Government of the 2017 Declaration of International Conference on the Great Lakes Region (ICGLR) Member States on the Eradication of Statelessness and its action plan.
- UNHCR continues statelessness prevention activities, by facilitating birth registrations and the issuance of birth certificates in Nord-Kivu, Sud-Kivu, Nord-Ubangi, Sud-Ubangi, and Ituri provinces.



# Working with Partners

- Together with the DRC Government, working closely with the National Commission for Refugees (CNR), UNHCR ensures international protection and delivery of multi assistance to persons of concern.
- UNHCR works with 14 national and international implementing partners: ACTION AID, ACTED, ADES, ADSSE, AIDES, AIRD, ADRA, CARITAS, CNR, INTERSOS, NRC, TSF, WAR CHILD NL and WAR CHILD UK.
- Coordination mechanisms: Within the cluster system, UNHCR leads the Protection Cluster and co-leads the Protection and Prevention component of the National Strategy on SGBV. UNHCR also leads the Shelter Working Group within the Shelter/NFI Cluster, co-leads the Camp Coordination and Camp Management (CCCM) Working Group jointly with IOM, and co-leads the National Cash Working Group jointly with UNOCHA.

# External / Donors Relations

# **Donors for UNHCR operations in DRC in 2019**

United Nations Fundation (0.43M) | International Olympic Committee (0.27M) | UNAIDS (0.04M)

## Donors of regional or sub-regional funds 2019

Germany (13.1M)

# Major donors of unrestricted and regional funds in 2019

Sweden (90.4M) | Denmark (54.9M) | Norway (44.5M) | Netherlands (37.5M) | United Kingdom (31.7M) | Germany (27.3M) | Switzerland (15.1M)

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#### **LINKS**

DR Congo Emergency page - UNHCR DRC operation page - Facebook page - Twitter