Glossary and reporting guide of the Livelihoods sector response plan and logframe

2019

This document explains the different terminology and indicators used by the livelihoods sector. It is based on the 2017-2020 LCRP sector strategy and the results framework, and aims at guiding partners in their Monitoring and Evaluation (M&E) and reporting so as to promote terminology harmonization of M&E between partners and standardization of the reporting into Activity Info.

The Glossary and reporting guide should be used as a reference from Project managers/ coordinators who are in charge to inform IM officers on data to be reported. Indeed, it is necessary to familiarize with the Activity Info indicators to inform and ensure a good reporting.

The document details what and when partners are supposed to do in terms of tracking results. However, it is understood that there are different modalities between partners’ monitoring and evaluation systems, and that different programmes will deliver different results based on size, target group, locations and seasonality. Moreover, the below is focused on collection of information on results and should not be interpreted as putting strict expectations in terms of delivery of results – i.e. partners should not push beneficiaries or businesses to take decisions on hiring/accepting jobs just to be able to report new results within the indicated timeframes. If results are lower or take longer than expected, this will be used to adjust and refine the sector targets.

The below follows the structure of the Livelihoods sector 2019 Activity Info database. The database is structured and numbered as per the livelihoods logframe, but there are some slight modifications. On the one hand, some of the logframe indicators are not tracked through Activity Info and therefore are not in the database. On the other hand, the Activity Info database include indicators that are not in the logframe but necessary to better track partners activity. Indicators are arranged in Activity Info into the following structure:

- **Outcome 1** - One ‘outcome and output’ form regrouping all outcomes and outputs indicators that cannot be aggregated from activity indicators
  - Output 1&2 for local programmes reported at governorate level
  - Output 1&2 for regional programmes reported at cadaster level
  - Output 3 for programmes reported at cadaster level
- **Outcome 2** - One ‘outcome and output’ form regrouping all outcomes and outputs indicators that cannot be aggregated from activity indicators
  - Output 1&2 for local programmes reported at cadaster level
- **Outcome 3** - Output 1&2 reported at national level
OUTCOME 1 - Stimulate local economic development and market systems to create income-generating opportunities and employment

1) Outcome and output (regrouping all outcomes and outputs indicators that cannot be aggregated from activity indicators)

2) Output 1&2 (for local programmes reported at governorate level)

3) Output 1&2 (for regional programmes reported at cadaster level)

4) Output 3 (for programmes reported at cadaster level)

1) Outcome and output (regrouping all outcomes and outputs indicators that cannot be aggregated from activity indicators)

**Specification:** Reporting of Outcome, Output indicators should be done at Governorate level

*Reporting to include an attribute:* Government Strategy Supported [MoET SME Strategy; MoAg Strategy: MoIndustry Strategy; MEHE TVET Roadmap].

*Reporting to include an attribute:* Economic Sector Targeted by intervention [Utilities; Hospitality & Tourism; Home Based and Services; Manufacturing; ICT and Finance; Food Processing; Construction & Transportation; Agriculture]

**Glossary for sectors:**

**Utilities:** Build and maintain the infrastructure needed to provide electricity, gas, and water, or to manage wastewater and sewage; they also provide the related service that utilizes that infrastructure.

**Hospitality & Tourism:** Fields that includes lodging, travelling, hotels, media, recreation, tourism, arts, entertainment, and other related activities.

**Home Based and Services:** Activities in the sector include, hand based services, administrative, home based activities, retail, communications, health care and other related activities.

**Manufacturing:** Manufacture and trade based on the fabrication, processing, or preparation of products from raw materials and commodities

**ICT and Finance:** Entities operating in the complementary sectors which include microfinancing, SMEs funding Support, ICT development and related functions

**Construction & Transportation:** Includes activities ranging from mining and quarrying to construction of infrastructure, buildings, transport operation and disposal

**Agriculture:** Activities relating to planting, the extraction and collection of natural resources, such as copper and timber, and forestry as well as activities such as farming and fishing

**Food Processing:** Preparations of food and food processing, restaurants, catering

**Outcome 1 Indicator:** # total number of decent job created / maintained /improved in supported nano, MSMEs, cooperatives and Value Chains

**Indicator Definition:**

**Jobs:** include seasonal, part-time and full-time jobs.

**Jobs created:** businesses and cooperatives who have hired new employees for a minimum duration of three months since the support was provided- this includes individual who works part-time or full-time, formally or informally. It also includes businesses directly supported by Value Chain interventions as well as overall results of value chain programming.
Jobs maintained/improved: this refers to jobs that were maintained through support received by partners. It can also include jobs that were created/maintained in 2018 and are still active in 2019 (for SMEs this should be asked as part of the follow-up underlined below). For micro-businesses, it can be considered that any support provided helps the micro-business to maintain the jobs in this business. This will include the number of jobs which improved as a result of support, understood as improved employment conditions and status (i.e. from part to full-time jobs, promotion to higher positions or better pay, improved working conditions with higher health and safety standards...).

= the #employees of the micro-businesses they support as well as self-employed individuals (for micro-finance support).

Specification: 6 to 12 months after support is provided, partners should ask the following questions to the business they supported.

• Jobs created: how many new employees have you been able to hire thanks to the support you received from us?
• Jobs maintained/improved: how many of your employees’ jobs would have presumably lost their jobs if you had not received support from our organization? How many employees have improved their jobs, i.e. have a better position (increased responsibilities within the company...), status (full time instead of part time) or salary?

NB: partners who are unable to report against this outcome indicator 6 months after providing support will be able to do so in a 12 months period instead.

Outcome 1 Indicator: # target Lebanese MSMEs and cooperatives that report increased performance and expanded market access (new clients, contracts, market access) as a result of programme activities

Indicator Definition: Supported Lebanese MSMEs and cooperatives who report increasing profitability/production/expanded market access (new contracts, clients, market) 6 months after receiving support.

Specification: Indicator for all partners supporting MSMEs. It includes, but is not limited to, businesses directly supported by Value Chain interventions. Questionnaire by partners to supported businesses 6 & 12 months after start of support (can be a sample of the businesses if partners support large numbers of MSMEs at the same time):

How many new contracts did your business sign since you have started receiving support from our organization?
How many new clients have you acquired since you have started receiving support from our organization?
Did you access new markets (local, national, international) since you have started receiving support from our organization? If so, what type of new market(s) did you access? Market access refers to the ability of a company to sell goods and services domestically and/or across borders in one or various economic sectors. Market access can be used to refer to local, national or international trade.
Did you access new contracts, clients and/or access as directly related to the support provided by our organization? [If so, business should explain how they think this change occurred for partners to capture perceptions as well].

NB: partners who are unable to report against this outcome indicator 6 months after providing support will be able to do so in a 12 months period instead.

MSMEs: As per MoET SME strategy:

Nano enterprises are below 4 employees, below LBP 50mn annual turnover.
Micro-enterprises are below 10 employees, below LBP 500mn annual turnover.
SMEs are between 10 and 100 employees, LBP 500Mn to 25Bn annual turnover (Small: less than LBP 5 billion and less than 50 employees. Medium: less than LBP 25 billion and less than 100 employees).

Cooperatives: an enterprise or organization owned by, controlled and operated for the benefit of those using its services. Typically, agricultural but can be related to handicraft or other types of products.

Start up: early stage in the life cycle of a company (first year of existence) where the entrepreneur moves from the idea stage to securing financing, laying down the basis structure of the business, and initiating operations or trading (Business dictionary).
**Output 1.1 Indicator: # of MSMEs & cooperatives supported through business management trainings, financial/non-financial services or technology transfer.** Not tracked in Activity Info

*Indicator Definition:* Micro-enterprises, start-ups, SMEs & cooperatives benefiting from one or all of the following services: entrepreneurial training, access to financial/non-financial services or technology transfer.

**Output 1.1 Indicator # of new Lebanese MSMEs and cooperatives established (functional after 6 months).**

*Indicator Definition:* Established means operational with income being accrued.

**Output 1.2 Indicator: # of VCs valorized and/or being upgraded.**

*Indicator Definition:* Value chains are defined by ILO as the full range of activities, restricted or not to the local market, that are required to bring a product or service from its conception to the final consumers (including design, production, marketing, distribution, support and export services). One value chain is considered upgraded when all the prioritized interventions identified in the assessment are addressed. As per the M4P approach, interventions may address constraints in supporting functions and rules and regulations in addition to the value chain.

2&3) Output 1&2 (Two reporting Activity Info forms: one at cadaster level and one at Governorate level)

**Output 1.1- Series of technical and financial support to MSME and cooperatives to enable growth and decent job creation provided**

*Reporting to include an attribute:* ‘Does your programme specifically/primarily target one of these beneficiary groups: [Women/Youth/PWD/No]’.

*Reporting to include an attribute:* Government Strategy Supported [MoET SME Strategy; MoAg Strategy; MoIndustry Strategy; MEHE TVET Roadmap].

*Reporting to include an attribute:* Economic Sector Targeted by intervention Economic Sector Targeted by intervention [Utilities; Hospitality & Tourism; Home Based and Services; Manufacturing; ICT and Finance; Construction & Transportation; Agriculture; Food Processing] See above for description of sectors

*NB:* All activities include a line for “Put 1 for each month for which the Activity will be ongoing in this location.” This is in order to track planned and ongoing activities to enhance coordination between partners and avoid duplication and overlapping of programmes.

**Activity 1:** Provision of business management training and business development services.

*Specification:* it includes marketing, book keeping, working conditions, accounting, legal support, community-based management training, procurement support, team management, project management, planning, finance management or decision making.

*Youth:* 15 to 24

*Non-youth:* 25 and above

*Indicator:* # of entrepreneurs & employees who benefitted from business management training and / or business development services (disaggregated by gender and age).

**Activity 2:** Expansion of financial services programs targeting vulnerable micro-enterprises.

*Specification:* support to enhance the access of Lebanese businesses to services and products provided by financial institutions (such as banks, microfinance institutions, investment or insurance companies), including deposit-taking, loans and investment services.

*Indicators:* # of Lebanese micro-enterprises accessing financial services # USD value of loans disbursed.
**Activity 3**: Provision of (start-up) grants (cash / in-kind)

*In-kind grants*: provision of goods, commodities or services to support newly established MSMEs.

*Cash grants*: provision of financial support (non-repayable funds or products) to identified start-ups. We refer to start-ups/cooperatives which are still operational after 6 months.

*Indicators*: # of nano-enterprises/ micro-enterprises/ SMEs/ Cooperatives supported through cash/in-kind grant #USD value of grant(s) disbursed to nano-enterprises/micro-enterprises/ SMEs / Cooperatives.

**Activity 4**: Provide (green) technology transfers to Lebanese MSMEs/cooperatives, where possible involving research centers and universities, to support innovation

*Definition*: activities aimed at converting scientific and technological advances into marketable goods or services to support economic development and environmental protection. We also refer here to increased environmentally friendly practices or processes.

*Indicator*: # of nano-enterprises/ micro-enterprises/ SMEs/ Cooperatives upgraded through technology transfers; # of nano-enterprises/ micro-enterprises/ SMEs/ Cooperatives with increased green energy efficiency (or increased environmentally friendly practices or processes).

**Activity 5**: Provide incubation services to Lebanese start-ups and MSMEs.

*Definition*: provision of business support resources and services designed to accelerate the growth and success of new/start-up companies (including physical space coaching, networking connection...).

*Indicator*: # of new/start-up businesses supported through incubation services.

**Activity 6**: Support Social enterprises projects

*Definition*: Social enterprises are enterprises whose primary purpose is to drive social change. They aim at having a lasting, transformational benefit to society, which sets this business model and its practitioners apart from more traditional corporate entities. They are different from NGOs as they do generate income and profits.

*Indicators*: # of social enterprises supported.

**Activity 7**: Fill identified financing gaps by supporting development of financing alternatives (debt, equity, grants) at the growth stage of SMEs

*Indicator*: # of SMEs accessing financing alternatives at growth stage

**Output 1.2- Competitive integrated value chains (VC) strengthened and upgraded**

*Reporting at Governorate level (specify district in comments) joined with MSME support to report against relevant MSMEs indicators.*

**NB**: All activities include a line for “Put 1 for each month for which the Activity will be ongoing in this location.” This is in order to track planned and ongoing activities to enhance coordination between partners and avoid duplication and overlapping of programmes.

*Activity 1*: Assessments to identify value chains in need of support at the territorial level (focusing on strategic pro-poor value chains/sectors) as well as gaps or constraints in these value chains.
**Definition:** It refers to the assessments conducted to identify key value chains and the main limitations to their effective strengthening and development.

**Specification:** each VC assessment should identify several priority gaps.

**Indicators:** # of assessments carried out. # of value chain “prioritized interventions” identified.

**Specification:** value chain “prioritized interventions” identified refers to interventions that have been identified as priority interventions and that if carried out would allow partners to report against Output 1.2 # of VCs valorized and/or being upgraded (a value chain is considered upgraded when all the prioritized interventions identified in the assessment are addressed).

**Activity 2:** Implement value chain interventions addressing main gaps in value chains.

**Definition:** targeted interventions are aimed at supporting the formation of groups/legal entities, providing business development support & training, strengthening connection/networking throughout the VC cycle, providing policy development support, infrastructure/equipment and technical expertise to scale up production and expand market opportunities, support to organizations providing supporting functions (i.e. extension, business development or financial services), or support to influence change in formal or informal rules and regulations.

**Indicator:** # of VC interventions implemented (detail the intervention in comments).

**Activity 3:** Support for activities pertaining to support for foreign market access (particularly the EU, GCC, Eastern European countries, MERCOSUR, Iran and Russia) Not tracked in Activity Info

4) Output 3 (for programmes reported at cadaster level)

**Output 1.3 - Job creation is fostered in vulnerable areas through labor-intensive investments in productive public infrastructure and environmental assets**

**Definitions:**

- **Vulnerable areas** refer to the cadasters such as the ones identified as most vulnerable cadasters through the inter-agency 251 vulnerability map (i.e. concentration of poverty and refugees).

- **Labor intensive investments** require a large amount of labor to produce goods or services and are typically measured in proportion to the amount of capital required to produce them - the higher the proportion of labor costs required, the more labor intensive the business (i.e. the agriculture or construction sectors).

- **Productive infrastructure** is infrastructure considered as critical for public and private production which encourages investments and contributes to economic development (i.e. transport, communication and energy).

- **An asset** is a resource with economic value that an entity owns, benefits from or has use of in generating income.

**NB:** All partners, whenever they employ contractors as implementing actors, need to follow up with them after completion of activities to track number of beneficiaries of Labour Intensive Programmes that have been employed by contractors on other works/sites

How many beneficiaries of Labour intensive programmes have the contractor employed in other type of activities? Number of people who found a job to be reported under OUTCOME 1: #Jobs created

**Reporting to include an attribute:** ‘Does your programme specifically/primarily target one of these beneficiary groups: [Women/Youth/PWD/No].’

**Reporting to include an attribute:** Government Strategy Supported [MoET SME Strategy; MoAg Strategy: MolIndustry Strategy; MEHE TVET Roadmap].

**Reporting to include an attribute:** Economic Sector Targeted by intervention Economic Sector Targeted by intervention [Utilities; Hospitality & Tourism; Home Based and Services; Manufacturing; ICT and Finance; Construction & Transportation; Agriculture; Food Processing] See above for description of sectors
NB: All activities include a line for “Put 1 for each month for which the Activity will be ongoing in this location.” This is in order to track planned and ongoing activities to enhance coordination between partners and avoid duplication and overlapping of programmes.

Activity 1: Upgrade public and municipal infrastructure.

Definition: irrigation canals, agricultural roads, streets/roads rehabilitation, public infrastructure upgrading, cleaning services and garbage collection.

Indicators: # of villages benefiting from improved infrastructures and environmental assets. (Definition: number of villages in which projects are implemented.) # of targeted vulnerable persons employed through public infrastructure improvement (disaggregated by cohort and gender-indicator definition: # people hired by contractors for the project(s)) # workmen day created. Total number of workmen days (i.e. sum of all days of all workers) #USD value invested in infrastructure rehabilitation. It should be understood as the value of investment (including equipment, material and labour – contracted to public/private sector).

Additional indicators (if relevant to partners interventions) – these indicators will help inform relevant sector on the nature of such interventions where relevant (i.e. Water on irrigation, etc...) but should only be reported against by livelihoods partners implementing labour-intensive projects, partners who would implement such projects on:

# of kilometers of canals/networks rehabilitated and/or maintained, # of water catchment systems constructed, # of square kilometers or arable land reclaimed and slopes protected created by terracing, # of sewage systems established or rehabilitated, # of public parks, playgrounds and other public social infrastructure created, # of public buildings constructed, rehabilitated and/or maintained, # of retaining wall constructed, rehabilitated and/or maintained, # of kilometers of roads cleaned, # of kilometers of roads paved, # of kilometers of roads/sidewalks rehabilitated.

Activity 2: Improve environmental assets.

Definition: rainwater harvesting, forestation, reforestation, cleaning, pruning, felling, cleaning of drainage, replenishment of nurseries, canals and rivers for flood prevention, construction of flood mitigation reservoirs and structures such as contour walls, check dams, and plant green areas in order to reduce flood risk...

Indicators: # of villages benefiting from improved infrastructures and environmental assets. (Definition: number of villages in which projects are implemented.) # of targeted vulnerable persons employed through environmental assets improvement (disaggregated by cohort and gender-indicator definition: # people hired by contractors for the project(s)) # workmen day created. Total number of workmen days (i.e. sum of all days of all workers) #USD value invested environmental assets improvement. It should be understood as the value of investment (including equipment, material and labour – contracted to public/private sector).

Additional indicators (if relevant to partners interventions) these indicators will help inform relevant sector on the nature of such interventions where relevant (i.e. Water on irrigation, etc...) but should only be reported against by livelihoods partners implementing labour-intensive projects, partners who would implement such projects on:

# of hectares of forest reforested and/or maintained, # hectares of green areas planted # of kilometers of canals constructed/rehabilitated for flood prevention and/or rainwater harvesting, # of kilometers of canals cleaned, # of reservoirs or other structures (contour walls, check dams, etc.) constructed/rehabilitated to reduce flood risks.
OUTCOME 2 – Improve Workforce Employability

1) Outcome and output (regrouping all outcomes and outputs indicators that cannot be aggregated from activity indicators)

2) Output 1&2 (for local programmes reported at cadaster level)

Definitions:
The workforce comprises all persons of working age who constitute the supply of labor for the production of goods and services (whether employed or unemployed).
Employability refers to a set of capacities/abilities — that may include the skills, understandings and personal attributes - that allow individuals to gain employment and to be successful in their occupations.

Reporting to include an attribute: ‘Does your programme specifically/primarily target one of these beneficiary groups: [Women/Youth/PWD/No]’.
Reporting to include an attribute: Government Strategy Supported [MoET SME Strategy; MoAg Strategy: MoIndustry Strategy; MEHE TVET Roadmap].
Reporting to include an attribute: Economic Sector Targeted by intervention Economic Sector Targeted by intervention [Utilities; Hospitality & Tourism; Home Based and Services; Manufacturing; ICT and Finance; Construction & Transportation; Agriculture; Food Processing] See above for description of sectors
Reporting to include: training certified/accredited [ tick boxes: Yes – MEHE/ Yes – MOSA/ Yes- MOL – Yes/ MOA – Yes / other - No].

1) Outcome and output (regrouping all outcomes and outputs indicators that cannot be aggregated from activity indicators)

Outcome 2 Indicator: # of job seekers supported who access employment (disaggregated by gender)

Indicator Definition: Total number of job seekers seeking assistance to access employment who were supported through labor market information, competency-based trainings, work-based learning opportunities and job referrals and who accessed employment. (at least 50% women)

Specification: Partners should report a total number, not a percentage, but they should track only a sample of their trainees / beneficiaries’ caseloads (both male and female to report by gender) 6 to 12 months maximum after completion of the employability programme and assess how many of them have been offered employment or currently employed, formally or informally, through paid employment or self-employment (the later to be also reported in 1.1 as new business). They should then apply this % of people to their entire caseload: for example, a partner who trained 200 people can track 20% of the beneficiaries – i.e. 40 people. If out of this 40, 10 found employment, this is a 25% ratio – which they can apply back to the 200 caseload and report 0.25*200 = 50

NB: If projects have shorter life span, partners should report upon the project’s completion. If feasible, they still need to be assessed after 6 months if funding is available. Ideally there needs to be a post assessment cost budgeted in all training projects leading to employment.

Outcome 2 Indicator: # targeted vulnerable persons engaged in home-based income generating activities (disaggregated by gender)

Indicator Definition: Individuals adopting the skills (and potential start-up kits) gained in trainings to engage in income generating activities at home (at least 50% women beneficiaries).
Specification: it includes full-time and part-time activities which complement the income/substitute expenses of vulnerable HHs.

Output 2.2 Indicator: # of targeted job seekers supported to start their own business (at least 50% women)

Indicator Definition: Individuals receiving entrepreneurship support (through start-up grants, incubation services...) after benefitting from employability support (skills training, internship, etc...)

2) Output 1&2 (for local programmes reported at cadaster level)

Output 2.1 – Technical support to vulnerable people in marketable skills provided

NB: All activities include a line for “Put 1 for each month for which the Activity will be ongoing in this location.” This is in order to track planned and ongoing activities to enhance coordination between partners and avoid duplication and overlapping of programmes.

Activity 1: Provision of market-based skills training programmes, in particular for women and youth, based on market demand and supply.

Definition: These skills trainings are typically of short-term, accelerated nature, and are therefore not labeled ‘vocational training’ as they do not fall within the formal technical education system, aiming to target precisely beneficiaries who are unable or unwilling to engage in longer terms curricula and yet need support to become employable. Moreover, as their aim is to foster access to income opportunities and jobs for beneficiaries from vulnerable groups, they also differ from life-skills training or other skills training aiming at empowering beneficiaries without necessarily aiming at increasing their access to employment (for example from protection partners). Finally, as the denomination indicates, market based skills training should be based on a market analysis and should therefore addressing a skill gap in the labour market.

Indicators: #of market based skills training programmes developed: refers to new skills training programmes developed including new curricula developed. #of beneficiaries (disaggregated by cohort and gender) completing market-based skills training: refers to people completing training programmes (excluding those of register/start but drop-out).

Output 2.2 – Career guidance, job matching and work-based learning schemes offered to job seekers

Output Indicator: # number of individuals benefiting from work-based learning opportunities (at least 50% women)

Indicator Definition: Work-based learning refers to learning that occurs when people do real work. This work can be paid or unpaid, but it must be real work that leads to the production of real goods and services. (E.g. Internships, apprenticeships, on the job trainings.)

Output Indicator: # of targeted job seekers supported to access employment through career guidance, coaching or individual follow-up services (at least 50% women) Tracked at Outcome 2 level

Indicator Definition: Individuals supported to access employment after receiving employment services and trainings (disaggregated by cohort, gender)

NB: All activities include a line for “Put 1 for each month for which the Activity will be ongoing in this location.” This is in order to track planned and ongoing activities to enhance coordination between partners and avoid duplication and overlapping of programmes.
Activity 1: Implementation of work-based learning opportunities for youth within Lebanese entities

*Indicators:* # of individuals benefitting from work-based learning opportunities (disaggregated by cohort, gender)

Activity 2: Support the activities (including access to labour market information; career guidance; counseling; job matching; etc) and strengthen the capacity of employment services centers and the establishment of new centers where needed.

*Definition:* includes access to labour market information, career guidance, counseling and job matching.

*Indicators:* # of individuals supported with employment services, counseling services, jobs & employment referrals, and career guidance based on labor market information (disaggregated by cohorts and gender), # of employment/livelihoods centers created. (Definition: physical centers providing the employment services enumerated above), # of individuals sensitized on decent work, minimum standards, and labour laws and regulations (disaggregated by cohort, gender)

Activity 3: Provision of entrepreneurship services to job seekers

*Indicator:* # of individual sensitized on decent work, minimum standards, and decent work and regulations

**OUTCOME 3 – Strengthen policy development and enabling environment for job creation**

*Reporting to include an attribute:* Government Strategy Supported [MoET SME Strategy; MoAg Strategy: MoIndustry Strategy; MEHE TVET Roadmap].

*Reporting to include an attribute:* Economic Sector Targeted by intervention Economic Sector Targeted by intervention [Utilities; Hospitality & Tourism; Home Based and Services; Manufacturing; ICT and Finance; Construction & Transportation; Agriculture; Food Processing] See above for description of sectors

**Outcome 3 Indicator:** # of policies, regulations and strategies amended and/or proposed approved by the Government *Not tracked in Activity Info*

*Indicator Definition:* Decree, regulation, policy and strategy in place to support livelihoods, job creation, MSMEs or business eco-system

**Outcome 3 Indicator:** Increase in ranking of Doing Business (World Bank) *Not tracked in Activity Info*

*Indicator Definition:* Doing Business provides objective measures of business regulations (and their enforcement) and enables investors and entrepreneurs to assess the quality of a country's business environment

1) Output 1&2 (reported at national level)

**Output 3.1 - Decrees/regulations/awareness-raising material on decent work conditions developed and or/approved**

**Output Indicator:** # of decent work regulations amended and/or proposed approved by the Government *Not tracked in Activity Info*
**Indicator Definition:** Decree, regulation, administrative instruction related to decent work defined by the International Labour Organization and endorsed by the international community as being productive work in conditions of freedom, equity, security and human dignity.

**Decent work** defined by ILO and endorsed by the international community as being productive work in conditions of freedom, equity (including gender and diversity), security and human dignity. Decent work delivers a fair income, provides security in the workplace and social protection for workers and their families, encourages social integration, gives people the freedom to express their concerns, collectively organize and participate in decisions that affect their lives, and guarantees equal opportunities for all.

**Output Indicator:** # awareness-raising/advocacy material on labour regulations and decent work developed

**Indicator Definition:** Awareness-raising/advocacy tools and material developed by partners to build the capacity of all relevant stakeholders and promote/improve decent work conditions in Lebanon.

**NB:** All activities include a line for “Put 1 for each month for which the Activity will be ongoing in this location.” This is in order to track planned and ongoing activities to enhance coordination between partners and avoid duplication and overlapping of programmes.

**Activity 1:** Address decent work deficits (such as lack of sufficient regulations and enforcement of existing ones) that safeguard labor rights in informal work, improve working conditions and reduce the worst forms of child labour through capacity support and policy development to the Ministry of Labour.

*Informal employment* encompasses all employment opportunities which are not recognized as normal income sources, and on which taxes are not paid. It is often characterized, according to the ILO, by a lack of protection in the event of non-payment of wages, compulsory overtime or extra shifts, lay-offs without notice or compensation, unsafe working conditions and the absence of social benefits. Informal employment can be self-employment or employment in an informal business, as well as informal employment in a formal business.

*Child labour* is defined as a work that deprives children of their childhood, their potential and their dignity, and that is harmful to their physical and mental development following the definitions and regulations of the Ministry of Labour. The focus of the sector should be on eliminating the worst forms of child labour: [http://ilo.org/ipec/facts/WorstFormsofChildLabour/lang--en/index.htm](http://ilo.org/ipec/facts/WorstFormsofChildLabour/lang--en/index.htm). Partners are invited to consult the following documents which provide additional information/guidance: ILO Conventions No. 138 on minimum age and No. 182 on WFCL (both ratified by Lebanon), the latest decrees related to the elimination of child labour, as well as the National Action Plan on the WFCL.

**Indicator:** # regulations amended, formulated and /or proposed to the Government, # of regulations approved by the government

**Activity 2:** Support selected responses aiming at improving working conditions, preventing and responding the worst forms of child labor and mitigating growing informality.

*Definition:* Response refers to strategy/project implemented by livelihoods/child protection partners on behalf of the sectors in one of the three areas identified above (working conditions, WFCL, informality).

**Indicator:** # of interventions aiming at improving working conditions and at addressing child labour and informality.

**Activity 3:** Strengthen vulnerable enterprises through provision of measures to improve working conditions and/or counter child-labour.
**Definition:** Vulnerable companies refer to businesses which are at risk of / or already engaged in child labor and / or are struggling to ensure satisfactory working conditions to their employees (either because of their size, lack of resources and/or lack of awareness). These companies will be supported to introduce concrete measures/mechanisms to improve working conditions and / or counter child-labour practices.

**Indicator:** # of Lebanese MSMEs strengthened with measures/mechanisms aimed at improving working conditions and / or at countering child-labor.

**Activity 4:** Support the MoL in areas of labor administration, implementation of a decent work country programme, and labour inspection capacity.

**Definition:** Support provided to enhance the capacities of the labour administration/inspection services including, but not limited to: 1) secure the enforcement of the legal provisions relating to working conditions; 2) supply technical information and advice to employers and workers, and; 3) bring to the notice of the relevant authority defects or abuses not specifically covered by existing legal provisions.

**Indicators:** # of additional inspectors supported; # of officials trained; # of interventions aiming at enhancing labour administration & inspection.

**Activity 5:** Conduct research and surveys on decent work

**Indicators:** # of research and surveys conducted

**Activity 6:** Develop advocacy/awareness-raising campaigns and material on labor standards and regulations

**Indicators:** # of advocacy/awareness raising campaigns conducted, # of advocacy/awareness raising material developed

**Output 3.2 - Policies, strategies and plans supporting job creation, MSMEs and livelihoods developed to improve the business eco-system

**Output Indicator:** # of policies, strategies and plans amended, formulated and/or proposed to the Government **Not tracked in Activity In**

**NB:** All activities include a line for “Put 1 for each month for which the Activity will be ongoing in this location.” This is in order to track planned and ongoing activities to enhance coordination between partners and avoid duplication and overlapping of programmes.

**Activity 1:** Support employment policy and labour market strategy

**Indicator:** # of technical workshops/trainings to support national employment policy and/or labor market strategy

**Activity 2:** Establish SME observatory

**Indicator:** # SMEs observatory established

**Activity 3:** Development of National Livelihoods Plan

**Indicator:** # National Livelihoods Plan developed

**Activity 4:** Development of participatory local economic development plans with public and private actors.

**Indicator:** # of LED plans
Activity 5: Support MOL and NEO in the development of in-house automation and database management to allow for the efficiency of work process and the analysis & control of labor data.

*Definition:* Relevant hardware and software are available and installed based on jointly agreed specifications.

*Indicator:* # of Hardware and Software provided

Activity 6: Support MEHE to strengthen the Technical and Vocational Education and Training (TVET) and improve quality of skills training curricula to reflect market needs (together with Education Sector and relevant ministries)

*Definition:* support in the acquisition of practical skills, attitudes, understanding and knowledge which address labour market needs and gaps.

*Indicator:* # of interventions to strengthen the formal and non-formal TVET or to improve quality of training.

Activity 7: Conduct livelihoods sector surveys and set up data collection systems for knowledge management in the Livelihoods sector

*Definition:* Surveys aimed at filling the main information gaps of the sector

*Indicator:* # of sector surveys conducted

Activity 8: Support/expand current effective institutions that support the existing ecosystem for MSME (Business Development Centers, LEDAs, MFI, Equity Financers ect....)

*Indicators:* # of institutions supported, # of workshops/trainings conducted, # of agreements signed

Activity 9: Support MoET in the implementation of its SME Strategy

*Not tracked in Activity Info*

Activity 10: Support MoL in development of Industrial Zones

*Indicator:* # of feasibility studies and master plans for industrial zones developed