As at 27th April 2018, the on-going verification of refugees in Uganda that started on 1st March 2018, has verified a total of 159,533 individuals, representing 11% of the estimated target of 1.4 million registered refugees. The highest daily output was reached with 10,030 individuals verified in a single day in the last week. Verification started in a new settlement in Adjumani on 23rd of April.

In Kiyandongo, the site clearance for Magama G and Youth Centre commenced in preparation for the sixth team to start the verification on the second week of May. In Palabek, works on the infrastructure for Zone 5B commenced while in Bidibidi the layout is being set for an additional structure for Food Distribution Point (FDP) 4. A new location with larger space to accommodate a permanent structure is also being identified for FDP 1.

Beyond the numbers of verified persons, the process is strengthening coordination with partners facilitating the identification and prioritization of vulnerable individuals and easing the process for them. In most sites, wheelchairs are provided for people with reduced mobility and health issues, WASH and security services are also made available. In mobilization, dissemination of information is active in all sites, including meetings with communities, Q&A sessions and mobile PA units with the use of loudspeakers and music. However, despite the communication and information campaigns, absences continue to be experienced.

OPM and UNHCR are supporting the overall onsite management of the WFP food and cash distribution process while UNHCR is managing the litigation cases in addition to technical support and training for the distribution tool. The Global Distribution Tool (GDT) was implemented with success in Lobule for the use of cash distribution.
**Where Individuals or families present issues that need resolving such as a new family composition, a case that has been closed in RIMS and needs to be re-activated, they proceed to the Litigation desk.**

**VERIFICATION EXERCISE: PROCESS FLOW CHART**

- **Access**
  - Scheduling villages in the settlement
  - Admission of refugees and fast-tracking persons with specific needs
  - Provide a child-friendly space where possible and health partner on stand-by for urgent medical cases
  - Communication with refugees

- **Intake**
  - Refugee documents (attestation, refugee ID card) checked to verify identity and family composition at intake
  - Scan bar code from attestation and generate intake form from RIMS data
  - Problematic cases proceed to a litigation desk managed by OPM-UNHCR for assessment before proceed onward

- **Data Entry and Biometrics**
  - Provide counselling on purpose of verification, documents issued, obligation to provide correct information and needed consent to share information with Government and WFP
  - Scan intake form to record RIMS case number and record old ration card number
  - Enter individual data for all members of the household
  - Capture biometrics: 10 fingerprints and 2 irises
  - Refer urgent needs to the Protection Desk

- **Quality Control & Documentation**
  - Conduct data quality check and ensure coherence with data on attestation
  - Issue and record new ration card. Punch according to family size
  - Issue Proof of Verification document

**Challenges**

UNHCR and OPM continue to discuss streamlining and harmonization of litigation processes in order to ensure fair and transparent procedures for all refugees.

A lower turnout than expected was noted in several locations leading to further adjustment of the schedule. This was particularly challenging in Nakivale where refugees are from several communities and changes in the schedule require quick coordination to provide interpretation and mobilization efforts. Low turnout in many cases was attributed to school exams which ended on the 27th April. Mass information and mobilization is ongoing by OPM, UNHCR and partners.

Rainy weather conditions continue to affect the process, as the state of the roads deteriorates. Rising temperatures also require the use of more fans draining the power supply.

**Upcoming Milestones**

A three-day training of staff for Kiryandongo and Kampala is planned to take place between the 2nd and 4th of May. The verification is planned to start in Kiryandongo during the second week of May.

UNHCR and WFP will be working together with OPM to strengthen messaging to the refugee community about the verification, including collecting feedback and diversifying the means for communication to include radio announcements.