Islamic Relief Jordan is a country branch of Islamic Relief Worldwide. It was founded in 1984 in Birmingham, UK, in response to the devastating famine in the Horn of Africa. Since then, Islamic Relief has grown into a charity that is active worldwide, putting development projects, emergency aid, and rebuilding projects into action in over 28 countries around the world.

Islamic Relief Jordan (IRJ) began its operations in 1997 with an orphan sponsorship program and since 2011 has scaled up its capacity to implement various projects including an emergency response to those affected by the violence in Syria who came to Jordan seeking protection.

IRJ has a main office in Amman, with field offices in Mafraq, Ramtha and a current team of 46 staff.
Areas of health intervention in Jordan

- IRJ area of health intervention is:
- Amman
- North (Mafraq, Ramtha, Jarash, Irbid, Ajloon, Madaba)
- South (Karak, Ma’an)
- ITS’s (Ramtha, Mafraq and Madaba) and refugees camps such as (Baqa’, Gaza, Hussein, etc.).
Funding sources are from institutional donors such as WFP, DFID, DEC, OFID, AECID, BMZ as well as significant contributions from IR partners such as IR-USA, IR-UK, IR-Canada, IR-Switzerland, Middle East and Emerging Markets.

In the last 5 years, IRJ have secured 72M GBP reaching 869,246 individuals.

In regards to the current health project “Emergency health care service provision for Syrian refugees in Jordan” IRJ have secured funding for the coming three years (2018-2020).
Sectors of intervention

- Food Security
- Health
- Orphans and Child welfare
- Shelter and NFI’s
- Winterization
- Education
- Protection and PSS Support
- Livelihoods
Our objective is to provide Syrian Refugees and less vulnerable Jordanian host communities with Primary, secondary and Tertiary healthcare. We target community needs through intervention in 4 main component according to IRJ strategies:

1. Mobile clinic (primary health care)
2. Awareness sessions and capacity building
3. Surgery referrals support
4. Hemodialysis patient (secondary and tertiary)
**Mobile clinic**

**Primary health care provision through the mobile clinic:**

- One mobile clinic in the North from previous phase through the last 8 months was able to reach 3,359 beneficiaries (2686 Syrian, 673 Jordanian) in Mafraq, Ramtha, Irbid and several ITSs.

- According to IRJ movement plan the mobile clinic now is performing in Irbid (Neaymeh) until the end of June and will be in Jarash as a next place to cover.

- New mobile clinic in the south is under preparation and expected to be ready and start performing by the end of June.
• The project is working on spreading the awareness of common, communicable and non-communicable diseases in the community covering the following topics: First aid, Winter disease, Asthma, DM, HTN, Cancer, breast cancer and hygiene.

• **Age group and gender**: above 18 y/o both male and female, **Target**: 1000 beneficiaries and health kits.

• Since the beginning of phase 2 of the health project in Oct, 2017, IRJ conducted 24 awareness sessions in cooperation with more than 10 CBO’s around the kingdom, targeting 892 (795 Syrian, 97 Jordanian beneficiaries) in Amman, Zarqa, Ramtha, Irbid, Mafraq and informal tented settlement.

• Delivered 855 health kits.

• Surveys were conducted before and after the awareness sessions to measure the level of awareness being raised in the societies of delivered services.
Health kits

No. of delivered kits

- **Head Lice**: 855
- **First Aid**: 455
- **Fruit kits**: 81
- **Nebulizers**: 157
- **Hygiene kits**: 31
- **Winter disease kits**: 31

**Total**: 1,600
In total, 246 surgeries (131 of them are kids) were referred to contracted hospitals throughout the past 8 months of phase 2 project according to below:

All eligible cases (according to IRJ surgery criteria) were referred to the contracted hospitals and provided with secondary and tertiary health care services after a deep study of the cases’ medical reports.

Referral for the cases covered the cost of operations, doctor fees, medications after surgeries, and the hospital residency fees.

Online referral form:
https://goo.gl/forms/ZavuiT2tBWuGZudU2
• Up to date IRJ in phase 2 of the project has covered more than 960 hemodialysis session for 10 Syrian patient proving all needed care through referring them to contracted hospitals. These patients will keep receiving this assistance during phase 2 of the projects (3 years).

• Also, in responding to the 17th UN SDG “partnering for the goals”, IRJ has covered 580 HD sessions for 135 QRC HD patients over a period of two weeks in November 2017 and April 2018.

• HD patients are being visited every 3 months by IRJ medical team and contacted over phone calls for feedback.
Since the beginning of the health program in Jordan in 2014 IRJ has reached 16,847 beneficiaries according to following:

- **2,140** Surgery referrals and **236** prosthesis (2015-2018)
- Conducted **84** Awareness sessions for **2,965** beneficiaries (2016-2018)
- Delivered **2,325** health kits (2016-2018)
- Covered More than **5,650** HD sessions (2015-2018)
- More than **11,359** primary health care beneficiaries (Mobile clinic) (2016-2018)
Challenges

• Shortage in funding for HD dialysis patients (provide sustainable financial support for HD patients).

• Finding safe and suitable place to park the mobile clinic in services areas.

• Follow-up with MC beneficiaries- due to movement of refugees and the MC.

• High turn-over of the doctors in the mobile clinic for specialization purposes.
Lessons learned/ Best practices

- Internal integration approach between departments to provide compatible integral services for beneficiaries.
- Cooperation with other INGOs – surgical mission, HD patients (provide other health care needs such as psychosocial services).
- Involvement of national stakeholders (Volunteers and CBO’s).
Success stories

- Majd’s New Smile!

Majd before the surgery

Majd immediately after the cleft lip

Majd’s smile, two months after the cleft lip surgery
For more information on IRJ health project contact:

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Online referral form: https://goo.gl/forms/ZavuiT2tBWuGZudU2
Thank you!