This report is produced by the Shelter Sector Working Group in Jordan in response to the Syria crisis. It shows progresses in project implementation and funding status during the reporting period. It summarizes achievement and challenges and highlights foreseen needs for the next quarter. For the monthly update, please see the Monthly Sector Dashboard at http://scs.raisunhcr.org/dashboards/Shelter.aspx

**Reporting and Monitoring Phase**

Implementation of Inter-Agency Appeal in Support of Jordan Response Plan

**Partners by Component**

**REFUGEE:** 5 Partners, 8 Governorates
Locations: Ar-Ramtha, Ajloun, Irbid, Jerash, Karak, Maan, Mafraq and Zarqa Governorates

**RESILIENCE:** 1 Partner
Locations: Countrywide

**Funding Status (Refugee component)**

- Requested: $30,883,391
- Received: $5,843,854
- Gap: $25,039,537

Source: Financial Tracking System

**Funding Status (Resilience component)**

- Requested: $2,250,000
- Received: $0
- Gap: $2,250,000

Source: Financial Tracking System

**Progress against Targets: Sector Priority Indicators**

- 3,731 Vulnerable Jordanian and Syrian refugee (WGBM) supported with short term emergency cash for rent: 23%
- 802 Vulnerable Jordanian and Syrian refugees (WGBM) supported with access to adequate, affordable and secure housing in host communities: 4%
- 529 Refugees benefitting of infrastructure in camps constructed and upgraded/improved: 1%
- 2,223 Shelters have been constructed and upgraded in Azraq and Zaatri camps: 12%
Key achievements

- The Shelter Working Group SWG drafted the 2018 sector work plan and endorsed it.
- The SWG finalized the Housing Market Assessment in Jordan and shared the final report with partners.
- The UNHCR Inter-Agency Coordination and Information Management Unit continued supporting the sector’s partners in monitoring data reporting on ActivityInfo. Five partners were reported from Jan—Mar including: NRC, ICMC, INTERSOS, IOCC and Habitat for Humanity.
- By end of March 2,233 shelters were upgraded and repaired in camps (98 in Zaatari and 2,135 in Azraq).
- In Azraq camp, before end of March, filing of village 5 road with coarse aggregate are completed, and the installation for 3 plastic pipes with diameter 6 inch for village 5 phase 3 is accomplished. Shelters repair and maintenance continued through the Quick Fix Team in Village 6, 3, 5 and II for both vacant and allocated shelters. Over 350 damaged shelters have been fixed during report period.
- In host communities, 802 vulnerable Jordanians and Syrian refugees were provided with information and awareness on their right to adequate housing by end of the first quarter of 2018.

Partners:

- ICMC provided cash for rent assistance to 119 households between January and March 2018. Assisted families were comprised of 70 Syrians and 49 Jordanians. 36% were female headed households. Families receiving the cash for rent assistance lived in five different governorates including 64 in Maafraq, 27 in Zarqa, 23 in Irbid, 4 in Ajloun and 1 in Jerash. The amount corresponded to three-month worth of rent.
- During the first two months of 2018, INTERSOS conducted HLP rights awareness for tenants in Irbid, Amman and south (Karak and Ma’an). A total of 17 sessions took place in Irbid 12, Karak 3 and Ma’an 2 targeting 297 tenants (217 in Irbid, 39 in Karak and 41 in Ma’an. Tenants claimed benefitting a lot from the sessions by gaining a clearer picture of their rights and obligations, knowing the importance of the ratification of the lease contract, getting a clearer picture of who is responsible for the repair of damage to the property, and more information such as legal extension in the event of death and divorce and legal evictions.
- Partners submitted their proposal for the JHF first call in 2018 by 26 April and OCHA will be sharing the received proposals with the relevant sectors for evaluation.
- NRC continues with the provision of shelter assistance across three modalities in the host communities, mostly in the northern governorates of Jordan. In the first quarter of 2018, 1,429 refugees and vulnerable Jordanians were supported with upgrades to their housing, moving into new housing units or emergency rent support for eviction cases and referrals. All interventions included specific inclusion packaged to enable housing access to all members of the household. In addition, NRC has integrated tenure security awareness, support and monitoring in all projects.

Challenges faced during the reporting period

- The chronic underfunding of the sector from last year 2017, and the number of the actors working on shelter projects both remain limited.
- Budget limitation is one of the major challenges in terms of sustainability of the actions. E.g. it is normally almost impossible to support HHs for periods longer than 4 months. 65% beneficiaries from the previous two projects implemented by INTERSOS reported that after the end of the assistance they will not be able to cover all daily expenses, thus putting them back in the situation they faced previous to the project, this is mainly due to the fact that 4 months are not enough to save resources, especially given the fact that the cash for rent assistance is mainly used to cover past arrears and debts.
Gaps and key priorities foreseen in the next quarter

Gaps:
- The latest gap analysis for shelter needs can be found [here](#).
- The Shelter Working Group will be working on the development of clear eviction response case management procedures with national coverage in the coming quarter. The lack of a coordinated inter-sector approach to eviction response has been a challenge in the past and this joint effort with the Protection Working Group and the Basic Needs Working Group comes to enable timely assistance and protection of refugee households affected by evictions.

Key Priorities:
- The SWG will work on developing technical guidelines in the coming period; Sealing off kits NFI SoK and Emergency shelter interventions in ITS.
- Standardize and share unified HLP awareness guidelines for all partners.
- JHF Technical Review Committees for the Shelter Sector, will be evaluating the received proposals by May.
- Set up the eviction monitoring and response unit jointly with the BNWG and the PWG in the next quarter

Abbreviations:

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<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>SWG</td>
<td>Shelter working group</td>
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<tr>
<td>SoK</td>
<td>Sealing off kits</td>
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<td>NFI</td>
<td>Non food items</td>
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<td>HLP</td>
<td>Housing, Land and Property</td>
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<td>HH</td>
<td>Household</td>
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<td>IOCC</td>
<td>International Orthodox Christian Charities</td>
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<td>ICMC</td>
<td>International Catholic Migration Commission</td>
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<td>NRC</td>
<td>Norwegian Refugee Council</td>
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<td>JHF</td>
<td>Jordanian Humanitarian Fund</td>
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<tr>
<td>OCHA</td>
<td>United Nations Office for the Coordination of Humanitarian Affairs</td>
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Organizations and coverage
The achievements described in this report are based on the inputs provided by the following organizations through the ActivityInfo database.

For more detailed information on the services provided by sector partners, please refer to the Services Advisor:
http://jordan.servicesadvisor.org/

For more information on the Shelter sector please look at:

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