Cash for Work in Zaatari Camp
Basic Needs and Livelihoods Working Group

May 2017

As a result of the lack of livelihoods opportunities in Zaatari camp, UNHCR and partners have focused their efforts on providing a significant number of services through Cash for Work (CfW); an initiative in which refugees are renumerated for supporting partner programming in the camp. CfW activities are coordinated by the Basic Needs and Livelihoods Working Group (BNLWG) and partner members, who during 2015 developed CfW guidelines that aim to promote equal CfW opportunities to all refugees in the camp, and improve information management about the active cash for workers by harmonizing the CfW approach of humanitarian actors. To facilitate the continuous development of the CfW guidelines and increase the transparency of CfW activities in the camp, the BNLWG has developed a CfW factsheet. This factsheet is based on the information that humanitarian actors in the camp provide to the BNLWG about their CfW activities at the end of each month.

**Key Figures for May 2017**

Total camp population (18+): 32,718

Total camp cases: 17,358

<table>
<thead>
<tr>
<th>Participating agencies</th>
<th>Number of cases engaged in CfW</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNHCR</td>
<td>1503</td>
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<tr>
<td>ACTED</td>
<td>1499</td>
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<tr>
<td>Oxfam</td>
<td>1001</td>
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<td>UNOPS</td>
<td>629</td>
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<tr>
<td>JEN</td>
<td>381</td>
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<td>SCJ</td>
<td>277</td>
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<tr>
<td>Relief International</td>
<td>238</td>
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<tr>
<td>IRD</td>
<td>187</td>
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<td>NRC</td>
<td>167</td>
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<td>UNWOMEN</td>
<td>441</td>
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<tr>
<td>Other</td>
<td></td>
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</tbody>
</table>

**District of residence**

Percentage of cases engaged in CfW in each district:

- 30%
- 31%
- 35%
- 47%
- 51%
- 40%
- 42%
- 32%
- 38%
- 35%
- 30%
- 32%

**Participating agencies**

Number of cash for workers by camp partners:

- 1503 UNHCR
- 1499 ACTED
- 1001 Oxfam
- 629 UNOPS
- 381 JEN
- 277 SCJ
- 238 Relief International
- 187 IRD
- 167 NRC
- 441 UNWOMEN
- Other

**BNLWG response to community feedback:**

In May, CfW was discussed at 1 community gathering* held across the camp. The following feedback was provided:

- Community gathering are a two-way communication forum between Syrian refugees and camp partners to find solutions to community problems in Zaatari camp. Each gathering hones in on one primary topic.

- Participants raised a concern about the lack of CfW opportunities for women in particular female headed household.

- *Community gathering are a two-way communication forum between Syrian refugees and camp partners to find solutions to community problems in Zaatari camp. Each gathering hones in on one primary topic.

- All reported figures and analysis on this factsheet are based on the cash for work data submitted by humanitarian actors in Zaatari camp for May, and are therefore not representative of the cash for workers who were employed by agencies who did not submit their data or have submitted incomplete data. Further, the analysis covers the total individual cash for workers reported as active during May, rather than the number of positions filled.

**Gender of cash for workers**

Proportion of cash for workers by gender:

- 71% Male
- 29% Female

**Position type**

Proportion of fixed or rotational positions:

- 63% Rotational
- 37% Fixed

**Skill level**

Proportion of cash for work position skill level:

- 67% Semi-skilled
- 33% Skilled

**Vulnerabilities**

Proportion of vulnerabilities identified for cash for workers and their family members:

- 43% Disability
- 24% Single Parent
- 13% Women at risk
- 12% Older person at risk
- 8% Serious medical condition

**Cash for Work Sectors**

Proportion of cash for work positions by sector:

- 55% WASH
- 26% Education
- 6% Child Protection
- 4% Basic Needs & Livelihood
- 3% Health
- 3% Food
- 2% Community Mobilisation
- 1% Shelter

**Feedback: UNHCR section:**

In May, UNHCR CfW data management team provided the following feedback regarding CfW activities:

- Agencies should share the list of volunteers with UNHCR to check their eligibility before engaging them in any activity.
- Agencies must adhere to the rotation mechanism that outlined in the SOPs.
- UNHCR should be informed immediately when fixed or rotational cash for workers cease to be employed by agencies.
- All CfW assistance should be uploaded on RAIS.