

Livelihood Working Group

Amman, Jordan

16.02.2017

Meeting Location	EMOPS Room UNHCR Khaldia	Meeting Date	16.02.2017
Facilitator	Laura Buffoni (Coordinator) Emily Lewis (co-chair)	Meeting Time	10:00– 12:00
Minutes Prepared by	Rema'a Alawi UNHCR		

Agenda <ol style="list-style-type: none"> 1) Update on work permits, camp and leave permits, minimum salary (MOL, ILO, UNHCR) 2) ILO's guiding principles on the access of refugees and other forcibly displaced persons to the labour market 3) Initial feedback of job matching task force (UNHCR/DRC) 4) Abdali Mall Project (JEFE) 5) Service Advisor (UNHCR/IATF) 6) AOB and updates 	
Update on work permits, camp and leave permits, minimum salary (MOL, ILO, UNHCR) <ul style="list-style-type: none"> • <u>MoL figures:</u> <ul style="list-style-type: none"> ○ As of February 11th, Jordan has 38,516 Syrians working legally (10% of the total of foreign workers with work permits). Work permits issued to Syrian workers by gender: women:1,524,(4%) and men 36,987 (96%). 80% of the women are working in agriculture and obtained work permits through cooperatives. ○ An assessment will be conducted by ILO and UNHCR to look at renewal of permits and to review the process of obtaining the work permit. • <u>ILO project of recognition of prior learning:</u> <ul style="list-style-type: none"> ○ This project supports Syrians to certificate skills in the construction sector. ○ The certificate should allow for registration in Social Security and obtaining a work permit without a direct employer – however discussions with MoL are still under way. . • <u>New instruction by cabinet:</u> <ul style="list-style-type: none"> ○ A unification of the fees of work permits for foreign workers is now 500 JOD • <u>Mobility for camps and leave permits:</u> <ul style="list-style-type: none"> ○ Ministry of Labour has instructed all directorates in country to allow Syrians who have a residence in camp to obtain work permits. ○ SRAD is looking into establishing a mechanism to monitor the movement, as it is their responsibility. ○ ILO will support the creating of job centres in the camps in coordination with UNHCR. 	ACTION POINTS <ul style="list-style-type: none"> - Access the MoL/ILO presentation here. - ILO to present the module of recognition of prior learning next meeting.

	<ul style="list-style-type: none"> - Syrians working in Aqaba will be a topic to be discussed next meeting.
<p>ILO's guiding principles on the access of refugees and other forcibly displaced persons to the labour market</p> <ul style="list-style-type: none"> • Adopted in July 2016 in Geneva during a Tripartite Technical Meeting took place where employers, workers' unions and governments in which a set of principles on the access of refugees to labour standards and to labour markets was negotiated. • ILO is now in the process of developing recommendations for dissemination of the GP. <p>The Guiding Principles will :</p> <ul style="list-style-type: none"> ○ Inform policy measures on the access of refugees and other forcibly displaced persons to the labour market based on relevant ILO standards. ○ Govern access to labour markets by forcibly displaced persons ○ Set out economic and employment policies for inclusive labour markets ○ Confirm labour rights and equality of opportunity and treatment ○ Promote partnership, coordination and coherence ○ Look into Voluntary repatriation and reintegration of returnees ○ Suggest additional pathways for labour mobility <p>Talent Beyond Boundaries</p> <ul style="list-style-type: none"> • Talent Beyond Boundaries (TBB) is looking to identify talents/skills/portfolio profiles from refugees that can be travel and settle outside Jordan for work purposes. 	<ul style="list-style-type: none"> - Access the full presentation of ILO's guiding principles here. - TBB to present project next meeting. - Contact Laura Schrier(0799327853) and on lschrier@talentbeyondboundaries.org
<p>Initial feedback of job matching task force (UNHCR/DRC)</p> <ul style="list-style-type: none"> • The project Management Unit from MoPIC had proposed improvement to the coordination mechanisms. • The idea is for Livelihoods Working Group to go beyond information sharing, and have a smaller group or task force to work on actions to be advocated for/implemented in a harmonised manner. • The topic that was chosen/needs to be addressed is on job matching and job placement. • A discussion took place between agencies that are involved/have plans within the JRP for job matching and job placement. As a result, the sector chair and co-chair began a mapping and will continue discussing projects in place, about to be launched and best options • There is a need to harmonize the way information is stored and processed • agencies are currently conducting job matching: 	<p>See presentation</p>

<ul style="list-style-type: none"> ○ DRC is using a uniform intake form in the community centers in order to direct individuals to appropriate livelihood outcomes. ○ UNHCR continues efforts in using SMS system as well as soft skills training. UNHCR also conducts job fairs and factory visits. ○ ILO uses social media and will be supporting employment service centers. ○ Other agencies reported that they are conducting assessments for future job matching activities. ● UNHCR companies/factory visits: <ul style="list-style-type: none"> ○ UNHCR is dealing with thirteen different factories such as garment, steel, hygiene and diapers, waste management and recycling, food processing among others. ○ UNHCR then asks a series of questions to the companies such as location, available transportation, number of refugees requested for work, training provided, intensives, working hours, how to apply etc. After that, UNHCR uses their database for queries according to the criteria provided through the questions. The refugees that match the criteria are sent an SMS and/or invited for motivational trainings, job fairs and factory visits. ○ Findings are that there is a high retention rate; refugees start working in high numbers than drop out after one month. This is for many reasons; such as working hours, salary is too low and the type of job was not satisfactory. 	
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<p>Abdali Mall Project: Jordan Education For Employment (JEFE)</p> <ul style="list-style-type: none"> ● Jordan Education for Employment (JEFE) is a non-profit organization established in 2006. It is a part of an affiliate network that operates in the following countries: Jordan, Palestine, Tunisia, Morocco, Egypt, Algeria, Saudi Arabia, and Yemen with support from affiliates in the USA, Spain and UAE. ● JEFE trains young people and places them in jobs in the private sector. It also provides micro-entrepreneurship training encouraging micro businesses or work from home. ● JEFE works with different agencies, UN agencies and donors in all governorates in Jordan. ● JEFE trains and matches jobs depending on sectors that have a potential of jobs. ● JEFE works in different sectors according to the demand of the private sector: Hospitality, Retail Sales, Garment, ICT, HVAC, Medical sciences and others. ● JEFE was awarded the management and operation of Abdali Mall Recruitment and Training Center (AMRTC) which was financed by the European Bank for Reconstruction and Development (EBRD) as a corporate social responsibility. ● JEFE has conducted focus discussion groups with Syrians, and have found that the young women find it difficult to work and/or find jobs. ● In Abdali JEFE has started working with Syrian Refugees and is about to start the training of 115 Syrians in the Hospitality Sector. JEFE will link the Syrians with jobs that match their skills as well as train them in training centers in Abdali Mall. 	
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<p>Service Advisor (UNHCR/IATF)</p> <ul style="list-style-type: none"> • Demo and update on Services Advisor/4Ws: Inter Agency Working Group (IAWG) Information Management has introduced the online “Service Advisor” system; <ul style="list-style-type: none"> ○ “Service Advisor” records services provided to support the refugees in Jordan and will also be used for referral. ○ The system was introduced last year and many NGOs used it to record their activities in other sectors. ○ The Livelihoods sector will be launched soon as the plan now is to encourage the participation and to use it more efficiently and on a larger scale. ○ The way forward is to add more features, conducting new training sessions in the near future in addition to increase awareness of the system among the refugees. ○ Focal points of each organization of the livelihood sector will be trained. 	<ul style="list-style-type: none"> - Training sessions for the Livelihoods partners to be announced soon.
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<p>AOB and updates</p> <ul style="list-style-type: none"> • MoPIC, with assistance of USAID and UK has identified a number of companies working in the economic zone interested in the rule of origin’s agreement that Jordan has signed on to. • Companies and will be trained in Sahab and Irbid on how to apply for the Rules of Origin according to the new regime as well as on requirements to export to Europe. These companies will be linked to the European market. The companies will start looking for the mandatory quota of Syrians to be employed after this first phase is concluded (the companies are expected to have 15% of their labour to be Syrian within the first year). NGOs and organizations will play a role in matching and helping companies recruit Syrian refugees once all the other conditions are met. 	
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<p>Next meeting date:</p> <p>Next Meeting Agenda:</p> <ol style="list-style-type: none"> 1) Updates from MoL/ILO, Syrians working in Aqaba 2) Module of recognition of prior learning next meeting (ILO) 3) Talent Beyond Boundaries presentation
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