

# THE WORK PERMIT MAZE

13 December 2016

This process describes the steps Shadi needs to take in order to obtain his work permit. Every successful step means he can proceed to the next. If not successful, his journey ends as illustrated in red.



Shadi is a 36-year-old Syrian refugee who lives in Mafraq and is married with 3 children including one infant. He wants to work in the construction sector to help his Jordanian neighbor Abu Saleem and is a trained engineer. Shadi and his family members have the UNHCR Asylum Seeker Certificate which they received upon arrival to Jordan but not the MOI card.



Abu Saleem is a small businessman in Mafraq governorate who used to trade regularly with clients in Dera'a, Syria, before the crisis, including with Shadi's uncle. With the border closed, Abu Saleem now runs a construction company near Zaatari camp and regularly employs foreign laborers, including Syrian refugees. With his company growing fast, he wants to bid on larger tenders and needs formal workers on his crews.

As of 7 december, 34,467 work permits have been issued to Syrian refugees.

